

PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 116458 WEST PUBLISHING CORPORATION

DBA THOMSON REUTERS-WEST OR WEST, A

610 OPPERMAN DRIVE

EAGAN MN 55123

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

Information

Purchase Order Number/Date

4500230687-0 / 12/16/2015 116458

**CoH Vendor Number** 

1 of 2

Page Buyer's Name

Diana Gonzalez 114

Buyer's Telephone Number

713-308-1706

**Buver's Fax Number** 

713-308-1742

**Buyer's E-mail Address** 

Diana.GonzalezdeRios@HoustonPo

lice.Org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

COMPUTER SERVICES PATRICIA CHEESMAN

33 ARTESIAN

**HOUSTON TX 77002** 

Terms of payment:

Pay net 30 w/o deduction

Currency USD

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: ELLEN GILLESPIE

Your reference:

E24811

GL: 520107 CC: 1000010057 FUND: 1000

CONTACT PERSON: ALVINA MCCARTY 713-247-8507 REQUISITIONER: PEGGY SAPPINGTON 713-247-5182

Item	Quantity UM	Material # / Description	Unit Cost	Extended Cost
10	1.00 AU		95,376.00 / AU	95,376.00
		20857 LAW ENFORCEMENT	SOFT	
		Clear Services		
		Release Order against contract 4600012388 Item 0	0010	
		THE CONTRACT STATES THAT DURING PÉRION \$7,948.00.	D 12/1/2015 - 11/30/2016 THE PRI	CE PER MONTH IS
		ITSM #472708 THIS IS FOR TECH SVCS		
	Gross Price	95,376.00 USD 1 AU	1.000	95,376.00
		The item covers the following services:		
	10 CLEAR SERVICES 12/1	12.000 AU 7,948.00 95,3	76.00	
		Delivery Date: 12/31/2015		



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500230687 -0 / 12/16/2015 Page 2 of 2

	<del></del>	
الماسانية و و سا	USD	95,376.00
Total ****		<del></del>

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Rosell C. Green

Mayor

Purchasing Agent



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

Currency USD

Vendor Address

Vendor Address Number 116458 WEST PUBLISHING CORPORATION DBA WEST - A THOMSON REUTERS

610 OPPERMAN DRIVE **EAGAN MN 55123** 

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

Information 4500210768-0 / 01/15/2015 Purchase Order Number/Date

116458

**CoH Vendor Number** 1 of 2 Page

Diana Gonzalez 114 **Buyer's Name** 

713-308-1706 Buyer's Telephone Number 713-308-1742 **Buyer's Fax Number** 

Diana.GonzalezdeRios@HoustonPo Buyer's E-mail Address

lice.Org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

COMPUTER SERVICES PATRICIA CHEESMAN 33 ARTESIAN

HOUSTON TX 77002

Terms of payment:

Pay net 30 w/o deduction

FOB(Free on board) /DESTINATION

Your person responsible: ELLEN GILLESPIE

Your reference:

**Shipping Terms** 

E24811

GL: 520107 CC: 1000010057 FUND: 1000

CONTACT PERSON: PAT CHEESMAN 713-247-8545 / ALVINA MCCARTY 713-247-8507

REQUISITIONER: PEGGY SAPPINGTON 713-247-5182

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost	
10	1.00	AU		92,592.00 / AU	92,592.00	
10	1100		20857 LAW ENFO	RCEMENT SOFT		
			CLEAR SERVICES			
			Release Order against contract 46000	12388 Item 00010		
		THE CONTRACT STATES THAT DURING PERIOD 12/1/2014 - 11/30/2015 THE PR				
			\$7,716.			
			ITSM #472708 THIS IS FOR TECH S	SVCS		
	Gross Price		92,592.00 USD	1 AU 1.000	92,592.00	
			The item covers the following services	:		
	10 CLEAR SER\	/ICES	12.000 AU 7,716.00	92,592.00		
			<b>Delivery Date:</b> 01/26/2015			



#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500210768 -0 / 01/15/2015 Page 2 of 2

	USD	92,592.00
Total ****		

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Mayor

Purchasing Agent



HPD Purchasing Unit 1000

PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 116458 WEST PUBLISHING CORPORATION DBA WEST - A THOMSON REUTERS

610 OPPERMAN DRIVE EAGAN MN 55123

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

4500196915-0 / 03/28/2014 Purchase Order Number/Date

**CoH Vendor Number** 

116458

Page

1 of 2

Buyer's Name

Mary Olvera 101

**Buyer's Telephone Number** 

713-308-1767

**Buyer's Fax Number** 

713-308-1742

**Buyer's E-mail Address** 

mary.olvera@houstonpolice.org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

COMPUTER SERVICES

33 ARTESIAN

HOUSTON TX 77002

USA

Terms of payment:

Pay net 30 w/o deduction

FOB(Free on board) /DESTINATION

**Shipping Terms** Your person responsible: ELLEN GILLESPIE

Your reference:

E24811

PR 10180152

**FUND 1000** CC 1000010057 G/L 520107

\*\*\*\*\*\*\*

CONTACT PERSON

**ALVINA MCCARTY 713-247-8507** PAT CHEESMAN 713-247-8545

REQUISTIONER

PEGGY SAPPINGTON 713-247-5182

\*\*\*\*\*\*\*\*\*\*\*\*

Currency USD

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
10	1.00	AU		89,892.00 / AU	89,892.00
10			20857 LAW ENFOR	CEMENT SOFT	
			CLEAR Services		
			Release Order against contract 4600012	2388 Item 00010	
			This is for the procurement of CLEAR Se	ervices for the Houston Police Department	
				BLISHING FOR DECEMBER 1, 2013 THR	OLIGH NOVEMERER
			THIS IS A CONTRACT WITH WEST PU	BLISHING FOR DECEMBER 1, 2013 THR	COCITIONEMEDEIN



PO NUMBER MUST APPEAR ON ALL PAYMENT AND **DELIVERY CORRESPONDENCE** 

### **PURCHASE ORDER**

PO number/date 4500196915 -0 / 03/28/2014 Page 2 of 2

Item	Quantity	UM	Material # / Des	cription		Unit Cost	Extended Cost
•			31,2014				
			ITSM #437604				
	Gross Price		89,892.00 usi	)	1 AU	1.000	89,892.00
			The item covers the	following servi	ces:		
	10 CLEAR Service	ces for P	12.000 MON	7,491.00	89,892.00		
			Delivery Date:	04/30/2014			
						=	22 222 22
Total ***	**					USD	89,892.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Controller Purchasing Agent Mayor



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 148250

ALLIED ASSOCIATES INTERNATIONAL INC

8078 CRESCENT PARK DRIVE

GAINESVILLE VA 20155

Mail Invoice to

COH POLICE DEPARTMENT BUDG-FIN-ACCTS PAY 1200 TRAVIS, 17TH FLOOR

HOUSTON TX 77002

Information 🚜 Purchase Order Number/Date 4500229028-0 / 11/04/2015

**CoH Vendor Number** 

148250

Page

1 of 2

**Buyer's Name** 

Mary Olvera 101

Buyer's Telephone Number

713-308-1767

Buyer's Fax Number

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

Currency USD

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER

TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

ALVINA MCCARTY 33 ARTESIAN HOUSTON TX 77002

Terms of payment:

Pay immediately w/o deduction

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: RUSS JENSEN

PR 10210639 FUND 5030 CC 5000010001 ORDER NUMBER V50000024-15 G/L 511045

CONTACT PERSON ALVINA MCCARTY 713-8507-REQUISITIONER ANITA KHAMBHATI 713-247-5551

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
10	2.00	EA	10014587	2,499.00 / EA	4,998.00
			SOFTWARE, MICRO-TECH		
			Int. Article No. 20453362004		
			Make ALLIED ASSOCIATES Model SOC	HOSPYDER	
			LN-10 USER LICENSE FOR THE INSTALL		
			A STAND ALONE PC. THE LICENSE (		İ
			MODIFICATIONS FOR UP TO ONE YE	EAR FOR THE TWO LICENSES.	
			****** SEE ATTACHED QUOTE ID: 222	FOR MORE DETAIL *******	
			INCIDENT# 492524 FOR:		
ļ			The property of the second		
			COMPUTER HARDWARE AND PERIPHER	RALS FOR MICROCOMPUTERS	
			Microcomputers, Desktop or Tower based		DEGICIED IN THE IED
			MICROCOMPUTER (PC), ACCESSORIES	, PERIPHERALS, AND SOFTWARE AS S	PECIFIED IN THE IFB
			AND ANY SUBSEQUENT ADDENDAS		



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND **DELIVERY CORRESPONDENCE**

# **PURCHASE ORDER**

PO number/date 4500229028 -0 / 11/04/2015 Page 2 of 2

Item	Quantity	UM	Material # / Description		Unit Cost	Extended Cost
	Gross Price		MICRO-TECH SOFTWARE 2,499.00 USD	1 EA	2.000	4,998.00
			Delivery Date: 11/30/2015			
Total ***	k*			_	USD	4,998.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Controller

Mayor

Purchasing Agent



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND **DELIVERY CORRESPONDENCE**

### PURCHASE ORDER

Vendor Address

Vendor Address Number 142493

GEOFEEDIA INC

444 NORTH WELLS ST SUITE 502

CHICAGO IL 60654

USA

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

4500236773-0 / 05/10/2016 Purchase Order Number/Date

CoH Vendor Number

142493

Page

1 of 2 '

Buyer's Name

Mary Olvera 101

**Buyer's Telephone Number** 

713-308-1767

**Buyer's Fax Number** 

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER TO BUYER'S E-MAIL ADDRESS

Shipping Address

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

ALVINA MCCARTY 33 ARTESIAN HOUSTON TX 77002

Terms of payment:

Pay immedia

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: JOSH VERVACK

ΑU

PR 10217633/ DATA SUBSCRIPTION

HSGP: GRANT NO.: 50000024-2016 - INTERNAL ORDER: Q50000024-16

HRISC SOFTWARE APPLICATION & MAINTENANCE SUPPORT-GEOFEEDIA RENEWAL

PRIMARY CONTACT:

item

10

Quantity

1.00

ately w/o deduction	Currency	USD
---------------------	----------	-----

UM	Material # / Description	Unit Cost	Extended Cost

SUPPORT SVCS, COMPUT 92047 GEOFEEDIA ANNUAL SUBSCRIPTION

LN-10 GEOFEEDIA PROFESSIONAL EDITION SERVICE PACKAGE CONTRACT EXPIRES 05/03/2017

12,000.00 / AU

\*\*\*\*\*\* SEE ATTACHED FOR MORE DETAIL \*\*\*\*\*\*\*\*

INCIDENT#

FOR: CID - FUSION CENTER

Gross Price

12,000.00 USD

1 AU

1.000

12,000.00

12,000.00

The item covers the following services:

10 ANNUAL SUBSCRIPTION

1.000 AU

12,000.00

12,000.00

**Delivery Date: 06/06/2016** 



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500236773 -0 / 05/10/2016 Page 2 of 2

USD 12,000.00		<del></del>	
T_(=1 ++++			40.000.00
	Total ****	USD	12,000.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Controller

Mayor

Purchasing Agent



HPD Purchasing Unit 1000

### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE:

# PURCHASE ORDER

Vendor Address

Vendor Address Number 113834

WEST PUBLISHING COMPANY

P.O. Box 6292

CAROL STREAM IL 60197

LISA

Mail Invoice to

COH POLICE DEPARTMENT

BUDG-FIN-ACCTS PAY

1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002 Information

Purchase Order Number/Date

CoH Vendor Number

4500232254-1 / 01/27/2016 113834

IUUI HUIIIDEI

. . . . .

Page

1 of 2

Buyer's Name

Mary Olvera 101

Buyer's Telephone Number

Buyer's E-mail Address

713-308-1767

Buyer's Fax Number

713-308-1742 mary.olvera@houstonpolice.org

Currency USD

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER

TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

1200 TRAVIS, 16TH FLOOR HOUSTON TX 77002

Terms of payment:

Pay net 30 w/o deduction

Shipping Terms

FOB(Free on board) /DESTINATION

PR 10213737 FUND 1000 CC 1000010003 G/L 520108

CONTACT

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
10	1.00	AU		24,078.60 / AU	24,078.60
, ,			91573 PUB INFO S	ER PRESS	
			MONTHLY ONLINE ACCESS	FOR LEGAL RESEARCH	
			Monthly online access for legal researce	ch ,	
			12 months of access from January-Dec	cember 2016 at \$2,006.55 per month	
			Total \$24,078.60		
		•	Reference account # 1000719634		
			Houston Police Dept		
			Legal Services		
			Order ID 505860		
			(WestlawNex ) (banded) material ID 40988738		
			Gov Build Your Own 601817T93853		
			Program codes 601817T93853		
	Gross Price		24,078.60 USD	1 AU 1.0	00 24,078.60
			*** Delivery date changed ***		
			*** Item partially delivered ***		



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# Change to

PO number/date 4500232254 -1 / 01/27/2016 Page 2 of 2

Îtem	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
item	Quantity	OW	Delivery Date: 12/31/2016		
20	1.00	AU	91573 PUB INFO SER PRES MONTHLY ONLINE ACCESS		5,172.00
			Monthly publication print service for legal research 12 months of print service from January-December	· 2016 at \$431.00 per month Total \$5	,172.00
			Material ID 40666420 Program Details GO Wp to WCMP 601817076373 Program codes 601817076373		·
	Gross Price		5,172.00 USD 1 AU  *** Delivery date changed ***  *** Item partially delivered ***	1.000	5,172.00
			<b>Delivery Date:</b> 12/31/2016		
Total **	**			USD	29,250.60

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Mayor

Chief Procurement Office



HPD Purchasing Unit 1000

### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### PURCHASE ORDER

Vendor Address

Vendor Address Number 142493

GEOFEEDIA INC 820 DAVIS STREET EVANSTON IL 60201

USA

Mail Invoice to

COH POLICE DEPARTMENT BUDG-FIN-ACCTS PAY 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002 Information

Purchase Order Number/Date 4500217920-0 / 05/17/2015

CoH Vendor Number

142493

Page

1 of 2

Buyer's Name

Mary Olvera 101

**Buyer's Telephone Number** 

713-308-1767

Buyer's Fax Number

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

Currency USD

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER
TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

ALVINA MCCARTY 33 ARTESIAN HOUSTON TX 77002

Terms of payment :

Pay immediately w/o deduction

Shipping Terms

FOB(Free on board) /DESTINATION

Your person responsible: MICHAEL MULROY

SUBSCRIPTION FOR PUBLIC SAFETY

PR 10203093

HSGP: GRANT NO.: 50000024-2015 - INTERNAL ORDER: U50000024-15 HPD CIU UPGRADE-GEOFEEDIA MAINTENANE SUPPORT (APRIL 2015 -2016)

PRIMARY CONTACT

Item	Quantity UM	Material # / Description	Unit Cost	Extended Cost
10	1.00 AU		12,000.00 / AU	12,000.00
	,,,,,	92047 SUPPORT SVCS	, COMPUT	
		GEOFEEDIA ANNUAL SUBSCRIPT	ION	
		LN-10 GEOFEEDIA PROFESSIONAL EDITI	ON SERVICE PACKAGE CONTRACT	T EXPIRES 05/03/2016
		******* SEE ATTACHED FOR MORE DETAIL	*****	
		INCIDENT# 479638 FOR		
	Gross Price	12,000.00 USD 1	AU 1.000	12,000.00
	3,000 ,	The item covers the following services:		
	10 ANNUAL SUBSCRIP	TION 1.000 AU 12,000.00	12,000.00	



# PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500217920 -0 / 05/17/2015 Page 2 of 2

	<b>Delivery Date:</b> 05/29/2015		
Total ****		USD	12,000.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Mayor Purchasing Agent



HPD Purchasing Unit 1000

# PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 143802

SNAP TRENDS INC

8601 RANCH ROAD 2222 BUILDING 2 SUITE 150

AUSTIN TX 78730

USA

Mail Invoice to

COH POLICE DEPARTMENT BUDG-FIN-ACCTS PAY 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002 Information

Purchase Order Number/Date 4500231976-0 / 01/24/2016

CoH Vendor Number

143802

Page

1 of 2

Buyer's Name

Diana Gonzalez 114

**Buyer's Telephone Number** 

713-308-1706

Buyer's Fax Number

713-308-1742

Buyer's E-mail Address

Diana, Gonzalez de Rios@Houston Po

Currency USD

lice.Org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

ALVINA MCCARTY 33 ARTESIAN HOUSTON TX 77002

Terms of payment:

Pay immediately w/o deduction

on payment

FOB(Free on board) /DESTINATION

Shipping Terms

Your person responsible: LINDSAY BURRIS

GL: 520107 CC: 5000010001 FUND: 5030

\*

HSGP: Grant No.: 50000024-2016 Internal Order: Q50000024-16

HRISC FC Tech Expansion-SNAPTRENDS LICENSE SUBSCRIPTION 013116-013117

PRIMARY CONTACT

Item	Quantity	UM	Material # / Description	Unit C	ost	Extended Cost
10	1.00	AU		19,800.00 /	AU	19,800.00
10	1.00	,,,,	92047 SUPPORT SVC ANNUAL SOFTWARE SUBSCRIP			
	Gross Price		INCIDENT# 498695 FOR: 19,800.00 USD 1	AU	1.000	19,800.00
	10 1 YEAR LICE	NSE SUBS	The item covers the following services: 1.000 AU 19,800.00	19,800.00		
			<b>Delivery Date:</b> 02/15/2016			



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

PO number/date 4500231976 -0 / 01/24/2016 Page 2 of 2

USD 19,800.00			
	Total ****	U	JSD 19,800.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this

I hereby certify that the department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Mayor

Purchasing Agent



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE HPD Purchasing Unit 1000

# **PURCHASE ORDER**

Vendor Address

Vendor Address Number 143626

4530 CONFERENCE WAY SOUTH

BOCA RATON FL 33431

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

4500226906-0 / 09/19/2015 Purchase Order Number/Date

**CoH Vendor Number** 

143626

Page

1 of 2

Buyer's Name

Mary Olvera 101

**Buyer's Telephone Number** 

713-308-1767

**Buyer's Fax Number** 

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

ALVINA MCCARTY 33 ARTESIAN HOUSTON TX 77002

Terms of payment:

Pay net 30 w/o deduction

Currency USD

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: TLO BILLING

PR 10208885

FUND 1000 CC 1000010057 G/L 522430

CONTACT PERSON ALVINA MCCARTY 713-247-8507 ANITA KHAMBHATI 713-247-5551

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
10	1.00	AU		25,200.00 / AU	25,200.00
10			92047 SUPPORT SVCS, C	OMPUT	
			ONLINE INVESTIGATIVE SERVICES		
			LN-10 ONLINE INVESTIGATIVE SERVICES 8/1	/2015 8/01/2016	
			********** SEE ATTACHED QUOTE FOR MORE	DETAIL ********	
	Gross Price		25,200.00 USD 1 AU The item covers the following services:	1.000	25,200.00
	10 ONLINE INVI	ESTIGATIVE		,200.00	
			<b>Delivery Date: 10/15/2015</b>		
20	1.00	AU		3,539.75 / AU	3,539.75
20		<del>-</del>	92047 SUPPORT SVCS, C	OMPUT	
			SEARCHES OUTSIDE OF AGREEME	NT	



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500226906 -0 / 09/19/2015 Page 2 of 2

Quantity	UM	Material # / Description	Unit Cost	Extended Cost
Quarting				l L
		********* SEE ATTACHED QUOTE FOR MORE D	DETAIL ***********	
Gross Price		3,539.75 USD 1 AU	1.000	3,539.75
		The item covers the following services:		
10 SEARCHES C	OUTSIDE OF	1.000 AU 3,539.75 3,	539.75	:
		<b>Delivery Date:</b> 10/15/2015		
			usp	28,739.75
		Gross Price  10 SEARCHES OUTSIDE OF	Gross Price  3,539.75 USD  10 SEARCHES OUTSIDE OF AGREEMENT  The item covers the following services:  10 SEARCHES OUTSIDE OF  1.000 AU 3,539.75 3,  Delivery Date: 10/15/2015	COURTRY OWN INTERNAL TO SEARCHES OUTSIDE OF AGREEMENT  SEE ATTACHED QUOTE FOR MORE DETAIL ************************************

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Purchasing Agent

Controller

Mayor



HPD Purchasing Unit 1000

# PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 143802

SNAP TRENDS INC

8601 RANCH ROAD 2222 BUILDING 2 SUITE 150

AUSTIN TX 78730

USA

Mail Invoice to

COH POLICE DEPARTMENT BUDG-FIN-ACCTS PAY 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002 Information

Purchase Order Number/Date

umber/Date 4500211619-0 / 02/05/2015 per 143802

CoH Vendor Number

140002

Page

1 of 2

Buyer's Name

Mary Olvera 101

Buyer's Telephone Number

713-308-1767

Buyer's Fax Number

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

Currency USD

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

ALVINA MCCARTY 33 ARTESIAN HOUSTON TX 77002

Terms of payment:

Pay immediately w/o deduction

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: LINDSAY BURRIS

PR 10199269

HSGP: Grant No.: 50000024-2015 - Internal Order: U50000024-15

HRISC FC Tech Expansion Project-1 YEAR SNAPTRENDS LICENSE SUBSCRIPTION

PRIMARY CONTACT

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
10	1.00	AU		19,800.00 / AU	19,800.00
			92047 SUPPORT SVCS,	COMPUT	
			ANNUAL SOFTWARE SUBSCRIPTION	ON - SNAPTREND	
			LN-10 SNAP TRENDS LICENSE : 1 YEAR SI UP TO 6 USERS SOFTWARE-AS-A-SERVICE	JBSCRIPTION	
			***** SEE ATTACHED SUBSCRIPTION NUMBER	BER: 201401061871 ******	
			VENDOR: SNAPTRENDS VENDOR # 143802		
	Gross Price		INCIDENT# 473393 19,800.00 USD 1 A The item covers the following services:	u 1.000	19,800.00



HPD Purchasing Unit 1000

#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500211619 -0 / 02/05/2015 Page 2 of 2

Item	Quantity	UM	Material # / Descripti	on		Unit Cost	1	Extended Cost
	10 1 YEAR LICE	NSE SUBS	1.000 AU	19,800.00	19,800.00			
			Delivery Date: 02/26	/2015				
Total ***	*				· · · · · · · · · · · · · · · · · · ·	US	SD	19,800.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Purchasing Agent

Controller

Mayor



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 142493

GEOFEEDIA INC 820 DAVIS STREET EVANSTON IL 60201

USA

Mail Invoice to

COH POLICE DEPARTMENT BUDG-FIN-ACCTS PAY 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002 Information : 1

Purchase Order Number/Date 4500213460-0 / 03/16/2015

CoH Vendor Number 142493

Page

1 of 2

Buyer's Name

Mary Olvera 101

Buyer's Telephone Number

713-308-1767

Buyer's Fax Number

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER
TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

COMPUTER SERVICES PATRICIA CHEESMAN

33 ARTESIAN

HOUSTON TX 77002

Terms of payment:

Pay net 30 w/o deduction

Currency USD

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: MICHAEL MULROY

PR 10201185

FUND 1000 CC 1000010051 G/L 511150

CONTACT PERSON ALVINA MCCARTY 713-247-8507 PAT CHEESMAN 713-247-8545

REQUISITIONER IKUKO 713-247-8351

Item	Quantity	UM	Material # / Description	Unit Cost	Extended Cost
10	1.00	EA	10049684	15,000.00 / EA	15,000.00
10			LICENSE, SOFTWARE, GEO-SE	ARCH, LOCATION	
			Int. Article No. 20811495223		
			Make GOFEEDIA Model SERCH AND	MONITORE LICENSE	
			Geofeedia Geo search License, Monitore	d for One year	
			******quote********		
			Vendor 142493 geofeedia Inc. Ticket 4	75774	
			This is for Vice division		
			COMPUTER SOFTWARE FOR MICROC	OMPUTERS(PREPROGRAMMED)	
			APPLICATION SOFTWARE, MICROCOM		
			LICENSE, APPLICATION SOFTWARE (MI	ICROCOMPUTER)	
			GEO-SEARCH, LOCATION-BASED STR		AND ANALYTICS,
			SEARCH, MONITOR AND ANALYZE ALI	L SOCIAL MEDIA ACTIVITY	
	Gross Price		15,000.00 USD	1 EA 1.0	00 15,000.00



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE HPD Purchasing Unit 1000

# **PURCHASE ORDER**

PO number/date 4500213460 -0 / 03/16/2015 Page 2 of 2

				Unit Cost	Extended Cost
Item	Quantity	UM	Material # / Description	Onit oost	
			<b>Delivery Date:</b> 04/10/2015		
Total ***	*			US	D 15,000.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the has been duly authorize I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Mayor

Purchasing Agent



#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 143626

TLO LLC

4530 CONFERENCE WAY SOUTH

BOCA RATON FL 33431

USA

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

Information 4500202787-0 / 07/21/2014 Purchase Order Number/Date

**CoH Vendor Number** 

143626

Page

1 of 2

**Buyer's Name** 

Mary Olvera 101

**Buyer's Telephone Number** 

713-308-1767

**Buyer's Fax Number** 

713-308-1742

Buyer's E-mail Address

mary.olvera@houstonpolice.org

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER TO BUYER'S E-MAIL ADDRESS

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

33 ARTESIAN

HOUSTON TX 77002

USA

Terms of payment:

Pay net 30 w/o deduction

Currency USD

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: TLO BILLING

PR 10191416 **FUND 1000** CC 1000010057 G/L 522430

\*\*\*\*\*\*\*\*\*

CONTACT PERSON ALVINA MCCARTY 713-247-8507, PAT CHEESMAN 713-247-8545

REQUISITIONER ANITA K 713-247-5551

Item	Quantity UM	Material # / Description	Unit Cost	Extended Cos
10	1.00 AU		25,200.00 / AU	25,200.00
10	1100	92047 SUPPORT SV	CS, COMPUT	
		ONLINE INVESTIGATIVE SERVI	CES	
		LN-10 ONLINE INVESTIGATIVE SERVICE	ES 8/1/201 8/01/2015	
		*********** SEE ATTACHED QUOTE FOR !	MORE DETAIL ********	
		INCIDENT# 459282	4 000	05 000 00
	Gross Price	25,200.00 USD	AU 1.000	25,200.00
		The item covers the following services:		
	10 ONLINE INVESTIGATI	VE 12.000 MON 2,100.00	25,200.00	



#### PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500202787 -0 / 07/21/2014 Page 2 of 2

	<b>Delivery Date:</b> 08/21/2014				
Total ****		USD	25,200.00		

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Purchasing Agent

Controller

Mayor



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### **PURCHASE ORDER**

Vendor Address

Vendor Address Number 143802

SNAP TRENDS INC

8601 RANCH ROAD 2222 BUILDING 2 SUITE 150

AUSTIN TX 78730

USA

Mail Invoice to

COH POLICE DEPARTMENT BUDG-FIN-ACCTS PAY 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002 Information

Purchase Order Number/Date 4500194502-0 / 02/06/2014

CoH Vendor Number

143802

Page

1 of 2

Buyer's Name

Elizabeth Fenton 113

Buyer's Telephone Number

713-308-1786

Buyer's Fax Number

713-308-1742 elizabeth.fenton@houstonpolice.or

Currency USD

а

Buyer's E-mail Address

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

33 ARTESIAN

HOUSTON TX 77002

USA

Terms of payment:

Payable immediately Due net

**Shipping Terms** 

FOB(Free on board) /DESTINATION

Your person responsible: LINDSAY BURRIS

HSGP: Grant No.: 50000024-2013 - Internal Order: T50000024-13

HRISC FC Tech Expansion Project-1 YEAR SNAPTRENDS LICENSE SUBSCRIPTION

PRIMARY CONTACT

PAY TERM "0001 PAY IMMEDIATELY"

G/L: 520107 CC: 5000010001 Fund: 5030

tem	Quantity	UM	Material # / Description	Unit Cost	Extended Cos
10	1.00	AU		19,800.00 / AU	19,800.00
, 0			92047 SUPPORT SVCS	, COMPUT	
		SNAP TRENDS SUBSCRIPTION			
			LN-10 SNAP TRENDS LICENSE: 1 YEAR S UP TO 6 USERS SOFTWARE-AS-A-SERVICE	SUBSCRIPTION	
			***** SEE ATTACHED SUBSCRIPTION NUM	MBER: 201312181294 ******	



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

# **PURCHASE ORDER**

PO number/date 4500194502 -0 / 02/06/2014 Page 2 of 2

Item	Quantity	UM	Material # / Descripti	on	<del></del>	Unit Cost	Extended Cost
	Gross Price		INCIDENT# 444466 19,800.00 USD	1	AU	1.000	19,800.00
			The item covers the followi	ng services:			
	10 SNAP TREND	S 1 YEAR L	1.000 AU	19,800.00	19,800.00		
			Delivery Date: 02/21	/2014			
Total **	**					USD	19,800.00

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Purchasing Agent Mayor



PO NUMBER MUST APPEAR ON ALL PAYMENT AND DELIVERY CORRESPONDENCE

### PURCHASE ORDER

Vendor Address

Vendor Address Number 142493

GEOFEEDIA INC 820 DAVIS STREET **EVANSTON IL 60201** 

USA

Mail Invoice to

COH POLICE DEPARTMENT **BUDG-FIN-ACCTS PAY** 1200 TRAVIS, 17TH FLOOR HOUSTON TX 77002

Information

4500206378-0 / 09/30/2014 Purchase Order Number/Date

**CoH Vendor Number** 

1 of 1 Page

**Elizabeth Fenton 113 Buyer's Name** 

**Buyer's Telephone Number** 713-308-1786 713-308-1742 **Buyer's Fax Number** 

elizabeth.fenton@houstonpolice.or **Buyer's E-mail Address** 

CONFIRM RECEIPT AND ACCEPTANCE OF PURCHASE ORDER

142493

**Shipping Address** 

HOUSTON POLICE DEPARTMENT

TECHNOLOGY SERVICES COMMAND

33 ARTESIAN HOUSTON TX 77002

Terms of payment:

**Shipping Terms** 

Pay net 30 w/o deduction

FOB(Free on board) /DESTINATION

Your person responsible: MICHAEL MULROY

CONTACT PERSON: PAT CHEESMAN 713-247-8545 / ALVINA MCCARTY 713-247-8507

REQUISITIONER: ANITA KHAMBHATI 713-247-5551

Item	Quantity	UM	Material # / Description	l	Jnit Cost	Extended Cost
10	1.00	AU		12,00	0.00 / AU	12,000.00
			92047 SUPPORT SVCS	S, COMPUT		•
			1 YEAR TERM-ENTERPRISE LICE	NSE		
			LN-10 1 YEAR TERM ENTERPRISE WEB E INCLIDES: UNLIMITED USER LICENSE UNLIMITED RECORDED LOCATI POSTS PER MONTH, UNLIMITED	ES IONS UP TO 150,00	00	
	Gross Price		12,000.00 USD 1	AU	1.000	12,000.00
			The item covers the following services:			
	10 1-YEAR TERI	M ENTERPRI	1.000 AU 12,000.00	12,000.00		
	10 1-YEAR TERI	M ENTERPRI		12,000.00		

Total \*\*\*\*

USD

Currency USD

12,000.00

department.

The Terms and Conditions specified on http://purchasing.houstontx.gov will apply.

I hereby certify a certificate of the necessity of this expenditure is on file in this department.

I hereby certify that the expenditure for the above goods has been duly authorized and appropriated and that sufficient funds are available to liquidate same.

Purchasing Agent Mayor

FILE CLOSED

2003

DATE: 09/24/03 COP#2003-09978 ENTERED BY: mmedina

CATEGORY: OTH

SUBJECT LINE 1: INTELLICAST TARGET NOTIFICATION

?: OVERVIEW, CAPABILITIES AND BENEFITS

3: INTRADO INC. - LONGMONT, COLORADO

4: EMERGENCY 5: TELEPHONE

6: BOOKLET

X-REFERENCE COP #(S): 02-5377

The state of the s

NOTES: 9-24-03 ORIG BOOKLET "INTELLICAST TARGET NOTITFICATION" TO ADMIN. COORD. ML

SENT TO

DATE DUE DATE RETURNED

FILE CLOSED

# intrado"



Informed Response."

# intelliCast Target Notification

Overview, Capabilities, and Benefits



nirado

Intrado

CCTY

Informed Response."

intelliCast Target Notification

Overview, Capabilities, and Benefits

### Table of Contents

NTRODUCTION	Į,
EXISTING ALTERNATIVES	2
TO CAME AND AND UNCHACUNTS AND FAS	41
(* m	
Weather Alert Radil	· 77. 1
DOOR TO DOOR	2
TELEPHONE NOTIFICATION: CRITICAL REQUIREMENTS	4
MESSAGE DELIVERY	.4
CODDODATE STARILITY	1
OPER ATIONAL AND TECHNICAL SUPPORT	٠.,
REDUNDANCY AND TESTING	.5
GEOGRAPHIC CAPARILITIES.	٧
CDERT	/
IMPORTANT QUESTIONS FOR POTENTIAL VENDORS	8
MORE INFORMATION	9
MORE INFORMATION	
APPENDIX I: 9-1-1 DATA EXTRACTS FOR OUTBOUND EMERGENCY NOTIFICATION	1
PPENDIX II: NETWORK CONGESTION AND OUTBOUND NOTIFICATION	1
A DESIGN UIL FUNCTION VS. FORM	

FILE CLOSED

2002

DATE: 11/19/02 COP#2002-05375 ENTERFO BY - UVela

CATEGORY: OTH

SUBJECT LINE 1: FUNDING ASSISTANCE AVAILABLE FOR TELETIENE NOTIFICATION
2: INTELLICAST TARGET NOTIFICATION FORM INTRADO INC...

3. MATIONAL CRETER FOR MISCESS & EXPLOITED CRILDREN 4: CHILDREN S: NOMIC 6: INTRADO

X-REFERENCE COP 8(s) 03-9978

NOTES: 11-21-62 ORIG LTR REC'D 11-16-62 FR NOTES: 10 OPS COORD: MR

SENT TO

DATE DIE

DATS CETURALI

FILE CLOSED





# Industry Alert: Funding Assistance Available for Telephone Notification

In response to the many missing children cases plaguing the country recently, the National Center for Missing and Exploited Children (NCMEC) has unveiled an exciting program through which municipalities can use IntelliCasian Target Neutricetion from Intrato Inc. to assist with mussing child searches.

Operating like 9-1-1 in reverse, IntelliCast sutomatically delivers a telephone message about a missing child to thousands of targeted homes and businesses within minutes, helping ensure the most efficient dissemination of relevant information to safely and quickly recover missing children. This service can also deliver At BER alerts. AMBER alerts are organt bulletins to the communities over the Emergency Alert System calling for assistance in the search for an abducted child. The decision to implement ultimately tests with the community in question.

The NEMEC has partnered with Intracts—the trusted source for 9-1-1 database management in the United States—because of IntelliCast's ability to telephonically deliver critical information (physical description, date, time and location where last seen; number to call) to a targeted geographic area effectively and efficiently.

In view of the budgetary constraints ficing local communicate neross the country. NCMBC has worked with Intrada to wrive costs associated with manicipalities leanaching Intellicast Target Notification events to recover missing children. For communities that are not yes subscribers to the Intellicast Target Northcation service, Include, in conjunction with the NCMEC, will eliminate the upfroat set-up costs to facilitate the implementation process,

"This program represents a significant step forward in assisting cities and towns across the United States in winning the fight against time to safely recover missing children," said Emis Allen, NCMEC's president and CEO

"With the rash of missing children, I think this system is esucisi," said Captain Don Furn of the Pocatello, Idaho Folics Department, who recently used Intellicast Target Notification to belp locate a child within 15 minutes after the telephone notification event was faunthed,

For information on how existing Intellicasi Targer Honfication customers can take advantage of this offer, of his new subscriber information, please call 1.877, 262, 3775 est. 101 or catail us at localechildiso dintrato, com You can also visa each organization's. Web file at unwinissupkids.com and http://www.intrado.com/SCMFC.

19Copyright 2007 National Center for Musica & Trayment Children. All 1980s pleasand

SCupyright 2012 Introductor. An relief reserved, besteads, the tourists began to in notice make of introduction in the Linder's States, reasoned

FILE CLOSED 1999

DATE: 05/19/99 COP# 99-02742 ENTERED BE

CATEGORY: OTH

SUBJECT LINE 1: VENDOR - MEETING W/CHIEF REQUEST 2: STINGED SPIKE SYSTEMS

3: FEDERAL SIGNAL CORPORATION

4: MEETING 5: SPIKE

X-REFERENCE COP #(S): 98-2874

NOTES: 5/20/99 ORIG LITE 5/13/99 FR RICHER TO COB W/FAX ATTS TO SUPP. COORD. RL

SENT TO

DATE DUE DATE RETURNED

FILE CLOSED | .. · • הודה . אויכב שיוות ומוח • · ..

#### FILE SUMMARY

1996

Date: 01/22/1996 COP#: 96-568

Entered By: GR

CAT: OTH

VENDOR/SOLICITATION FEDERAL SIGNAL CORPORATION - EVALUATION PROGRAM RICHER, JULIO, DISTRICT MANAGER - ILLINOIS

X-Reference COP#(s): Related COP#(s):

### FILE SUMMARY

1995

Date: 07/18/1995 COP#: 95-3610

Entered By: kg

CAT: OTH

PROTOTYPE PROJECT PHASE III VECTOR LIGHTBAR EVALUATION - V SHAPE WARNING

SYSTEM FEDERAL SIGNAL CORPORATION

X-Reference COP#(s): 95-2123

Related COP#(s):

FILE CLOSED

DATE: 07/18/95

D BY: KATHY

SUBJECT LINE 1: PROTOTYPE PROJECT PHASE III

**全种的特殊的** 

CATHOORY OTH

2:

VECTOR LIGHTEAR SVALUATION - V SHAPE WARRING SYSTEM

3: FEDERAL SIGNAL CORPORATION

4: VEHICLE S: PRASE III

X-REFERENCE COP #(8): 98-2123

NOTES | 3-21-44

SENT TO

DATE DUE

DATE RETURNED

CHIEF'S OFFICE STAFF

07/21/95

NORTH CONGULAD

07/21/95

FILE CLOSED

### CITY OF HOUSTON

INTER OFFICE CORRESPONDENCE

10: Sam Nuchia Chief of Police

via: H.W. Walpole, Sergeant Crime Analysis/Planning and Research Division

> T.W. Jennische, Lieutenam Crime Analysis/Planning and Research Division

M.I. Montalvo, Captain Crime Analysis/Pinning and Research Di izion

D.N. Richards, Assistant Chief North Command T.A. Bradley, Police Officer

Crime Analysis/Planing and Research Division

DATE: July 7, 1995

SUBJECT: Project Plan

The Crime Analysis/Planning and Rowerth TVI according to the Property of Colicie Property of the Mylaton and State of the Colicie Property of the Mylaton and State of the Colicie Property of the Col

Due to the substantial difference in the two lightners, I am sequesting your project before installing the Vector Lightner

If you have any questions, please call me at 247-5900.

ong of a pamphlel are inforpy of pemphlels are inforpy of pemphlels rile

T.A. Brasiley, Police Officer Crists Analysis/Pleasing and Research Division

Time Consultan

Attachments

\*

momodele

Malle

Sn m

### FILE SUMMARY

1988

Date:	11/01/1988	COP#:	2915	Entered By:	CAT:
Williams, Jerry Federal Signal Corporation					

X-Reference COP#(s): Related COP#(s):

# FILE SUMMARY 1988

Date:	11/01/1988	COP#:	2917	Entered By:	CAT:
Rice, Fred Federal Signal Corporation`					

X-Reference COP#(s): Related COP#(s):

# FILE SUMMARY 1988

Date:	11/01/1988	COP#:	2919	Entered By:	CAT:
Benner	, Mike Federa	l Signal C	corporation		

X-Reference COP#(s): Related COP#(s):

# General Order

# Houston Police Department

**ISSUE DATE:** 

NO.

June 19, 2015

200-41

REFERENCE: Supersedes all prior conflicting Circulars and Directives, and General Order 200-41, dated September 9, 2010

SUBJECT: USE OF SOCIAL MEDIA AND THE INTERNET

### **POLICY**

Information or material posted to the Internet or in the social media (e.g., Twitter, YouTube, Facebook, Instagram, Web sites, blogs, forums, and message boards) may be considered part of the public domain even if access is restricted, or it may be geotagged, and as such, privacy of the information should not be assumed. Photographs and other material posted to Web sites, social media, or other applications may become the property of that Web site or provider.

While employees are allowed to maintain a Web page and make comments or postings in the social media, this General Order outlines the department's right to regulate the speech and actions of its employees in certain circumstances.

This General Order applies to all employees.

### 1 DEPARTMENT USE OF SOCIAL MEDIA AND THE INTERNET

Only the Chief of Police may approve an official department Web site or other official department presence on the Internet or in the social media.

The Office of Public Affairs shall exercise oversight of and monitor content on each official department Web site and social media site to ensure the content information and postings are correct and appropriate, and to ensure adherence to federal, state, and local laws, department policies, and City of Houston Executive Order 1-18. This includes, but is not limited to, adherence to

copyright and privacy laws, records retention requirements, the Texas Public Information Act, and information security policies established by the department.

Division commanders who want to establish an official department presence on the Internet or in the social media shall contact the Office of Public Affairs regarding a social media site proposal.

# 2 EMPLOYEE USE OF SOCIAL MEDIA AND THE INTERNET

Employees who post or allow to be posted information or material to the Internet or in the social media or in any publicly accessible communication application or medium are subject to the General Orders at all times. Actions taken while on or off duty and that violate any General Order shall be subject to appropriate review and possible disciplinary action.

Employees are not barred from presenting themselves on the Internet or in the social media as Houston Police Department employees. However, when posting information or material to the Internet or in the social media or in any publicly accessible communication application or medium, employees shall carefully consider whether or not to identify themselves as employees of the Houston Police Department or members of law enforcement. Any information posted may remain accessible to the public for an indefinite length of time even if access restricted, and this may impact open records requests, courtroom credibility, potential citizen contacts, or the ability to seek and obtain an undercover assignment within the department.

### 3 RESTRICTIONS

Except as required by official duties, employees shall not knowingly post or allow to be posted to the Internet or in the social media or in any publicly accessible communication application or medium:

- a. Photographs or anything depicting or regarding themselves or other employees in compromising or inappropriate locations or circumstances.
- Anything that would identify an employee or another person in law enforcement as a coworker, police officer, police employee, or member of law enforcement, without permission from that person.
- c. Anything identifying, depicting, or regarding employees or other persons in law enforcement, on or off duty, who work in an undercover capacity.

Undercover officers shall not post or allow to be posted images of themselves on any Internet or social media site, whether the image is of the undercover officer in an on-duty or off-duty capacity. Additionally, undercover officers shall not identify themselves as police officers or as Houston Police Department employees on any Internet or social media site. Undercover officers who engage in any of these activities may be considered for reassignment within the division or elsewhere in the department.

- d. Anything depicting or regarding an employee, without permission from that person.
- e. Anything depicting or regarding City of Houston property or policy, the public release of which would compromise national, local, or employee security or the department mission.
- f. Anything that would produce a reasonable expectation of harm to the reputation

- of the Police Department, the City of Houston, or any City employee.
- g. False, derogatory, offensive, or inappropriate comments, material, or depictions regarding any coworker or other City employee.
- h. Anything false, derogatory, offensive, or inappropriate regarding their official duties or any department or City policy.
- Anything depicting or regarding an ongoing law enforcement or City of Houston investigation, including investigations that have not resulted in a final adjudication.
- j. Anything that relates to official department activities including, but not limited to, crime scenes, potential evidence, witnesses, incident reports, or personnel performing official duties.
- k. Confidential or privileged information or material made available to them by their capacity as police officers or their position within the Police Department.
- I. Anything appearing to be officially sanctioned by the Police Department or the City of Houston.
- m. Anything appearing to use a City of Houston employee's official position for personal profit or business interests, to endorse a political candidate, platform, or commercial product, or to participate in political activity.
- Anything that would attribute personal statements or opinions to the Police Department or the City of Houston.

# 4 RELATED GENERAL ORDERS AND REFERENCE MATERIAL

100-07, Standard Operating Procedures 200-03, Investigation of Employee Misconduct 200-08, Conduct and Authority

300-15, Appearance and Grooming Standards – Classified

400-14, Control of Police Department Property

400-25, Acceptable Use of Computers

800-10, Police Records

800-11, TCIC/NCIC

Chapter 552, Texas Government Code City of Houston Executive Order 1-18

Charles A. McClelland, Jr.

**Chief of Police** 

### Texas Commission on Law Enforcement Houston Police Academy Instructor Lesson Plan

Subject: Internet Profiling and Intelligence Gathering

Unit: HPD Vice Division Hosting the Course

TCOLE# HPD# N/A

Instructors: Michele Stuart Phone: xxx-xxxxxx

Time Allotted: 16 hours

Instructor Aids: "Information Presented is copyrighted. Please see attached copy right

agreement."

Student Materials: Paper, Pen

Goal: The goal of this course is to demonstrate new investigation techniques that are vital to any Investigator's arsenal of tools and instruct a unique method of online investigations with unconventional free resources.

Date Prepared: 8-2016 Date Revised:

Prepared By: Michele Stuart Revised By:

### Course Schedule

Y 1

### DAY 1

### **Morning Session**

30 Minutes: Registration & Welcome remarks

1.5 Hours: Security Concerns

Demonstrate Security and Privacy concerns (both online and cellular) and learn how to protect personal and family information

2 Hours: Security concerns

Provide examples of cellular application security compromises. Provide examples of applications that can be used in an investigation to immediately identify witnesses, threat statements and identify key suspects or witnesses. Show online dangers of being identified and tracked.

### Afternoon Session

### 1 Hour: Public Records

Demonstrate the ability to learn personal information from public record sources. Determine family and business association. Identify personal identifiers useful in an investigation.

### 1.5 Hours: Public Records

Provide examples on correct search techniques. Provide examples on how to utilize information located to new search techniques online with open sources.

1.5 Hours: Search Engines and Correct Effective Searching Techniques

Demonstrate the correct techniques for the best search pattern results from search engines.

Provide real time examples of search entire reprinting The law.

Boolean searches. Provide real time examples of search criteria manipulation. The law enforcement and the investigative communities now face the problem (and the benefit) of publically available facial recognition software that can assist in identifying a subject and/or identifying a fake account used for investigative purposes. Online in real time instruction will focus on how to utilize these sources. Learn to utilize Google's and Facebook's facial recognition software. Provide real time example of identification of photo.

### DAY 2

### **Morning Session**

30 Minutes: Registration/Sign-in & Welcome remarks

1 Hour: Search Engines and Correct Effective Searching Techniques
Recap of previous day. Demonstrate how to identify and locate cached or removed
information. Show how we can pull information from cached sites that allow us to view
domains that have been removed back to 1991.

### 1 Hour: Internet Open Sources

Review and identify numerous surface and deep web online open sources to identify residential locations or associated telephone numbers. Demonstrate which open sources can pull different types of information – associates, family members, gang members / criminal networks. Show the difference between surface web to deep web.

### 1.5 Hours: Internet Open Sources

Demonstrate how to determine ownership and domain WHOIS information. Provide International research techniques. Pull cached information from removed sites.

### 1.5 Hours: Using Social Networking Sites

With estimated billions of social networking profiles and mobile social applications, it will be demonstrated on how to correctly search for information to access these platforms to identify gangs / human trafficking / fugitive locates / drug sales / suspects and witnesses. Cover the security issues as well as how to utilize LinkedIn.

### 1.5 Hours: Using Social Networking Sites

Learn how to identify a Facebook ID then learn search capabilities on Facebook and other sources to pull the most useful information on the subject and friends / family. Show the significance of hashtags and the ability to search and follow hashtag conversations over numerous platforms. Demonstrate the capabilities to geo locate Instagram pictures via the actual posting of the pictures.

### 1 Hours: Using Social Networking Sites & Recap

Determine usernames and additional associations. Demonstrate the capabilities to geo locate Twitter postings. Locate personal online photo albums. Recap of all tools and lessons.

### Instructor Lesson Plan

Subject: Internet Profiling and Intelligence Gathering

### **Lesson Objectives:**

. .

Outline cellular platform security issues in addition to online personal security risks. Provide step-by-step in-depth researching techniques utilizing online and open-source databases located on the web. Instruct techniques in locating 'hidden' information on a subject's web presence from public records, criminal records and social-networking profiles. Learn how to use open sources available for geo locating tweets and instagram photos right after they have been posted as well as reading the metadata embedded in pictures. The class will further demonstrate how to utilize the internet as an effective investigative research tool (by manipulating search criteria) in locating and creating an entire profile on an individual, gang / drug / human trafficking intelligence, security/counter intelligence or corporate intelligence.

### Preparation:

Preparation for the class includes reviewing course material and ensuring that all techniques are valid, functioning, and usable in real-world scenarios.

### 2. Presentation

The instructor will present all material in a lecture format. Each topic will be presented in a live environment using current data on the internet. All demonstrations will be conducted within a web browser through a live internet connection. These live examples will identify how the content can be used in an actual investigation. Actual case studies of criminal investigations will also be presented.

### **Key Topic Points**

**Elaboration on Key Points** 

- **Security Concerns** Ĭ
- **Public Records** II
- Search Engines and Correct Effective Searching Techniques Ш
- **Internet Open Sources** IV
- **Using Social Networking Sites** V

### III. Application

Participants will be able to use free resources to search the internet for personal information about any target. Participants will be able to apply all search techniques discussed during the training toward investigations.

<sup>&</sup>quot;Information Presented is copyrighted. Please see attached copy right agreement."

### IV. Evaluation

The instructor will analyze class participation throughout the training while conducting live examples of the lessons discussed. Engagement by the audience will be an indicator of the progressing generative knowledge. Thus illustrating practical application of the lessons and an understanding of the concepts taught.

### V. References

"All references are based on copyrighted material. Please see attached copy right agreement."

# Texas Commission on Law Enforcement Officer Standards and Education

### **Houston Police Academy**

### **Instructor Lesson Plan**

Subject: Social Media/Community Awareness Unit:

TCLEOSE#: HPD#:

**Instructors**: See attached lesson pl ans **Phone**:

Time Allotted: 8 hours

Instructor Aids: See attached lesson plans

Student Materials: See attached lesson plans

Prerequisite Experience of the Learners: Classified personnel

Goal: See attached lesson plans

Date Prepared: September 2012 Date Revised:

Prepared By: M.P. Whitmore Revised By:

## Instructor Lesson Plan

Subject:	Unit:
Lesson Objectives:	
See attached lesson plans.	
.,	
	Course Schedule

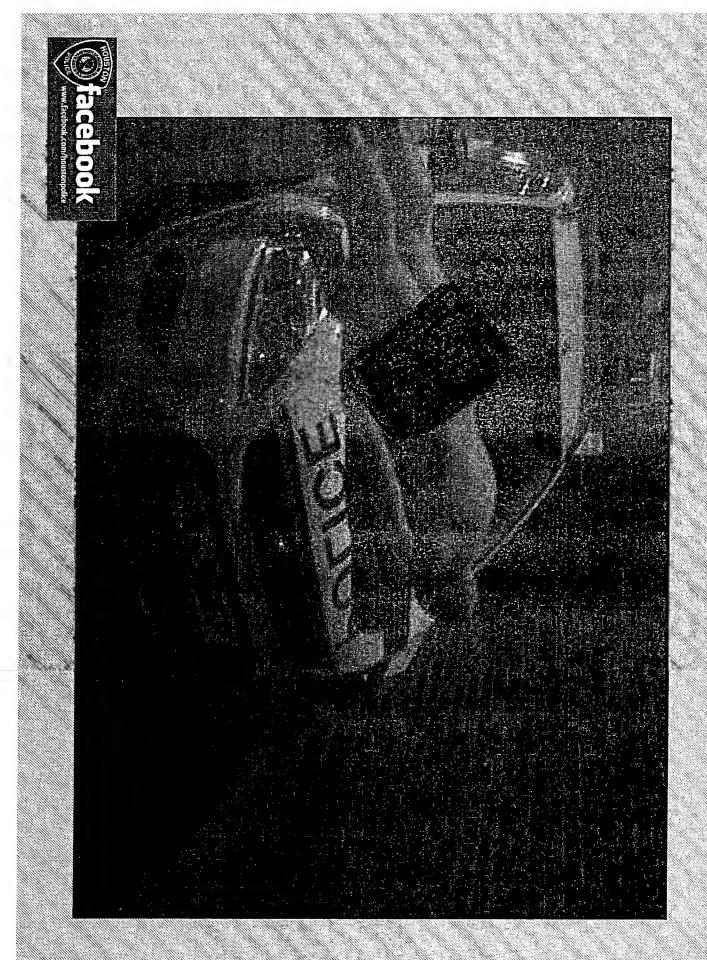
See attached lesson plans.

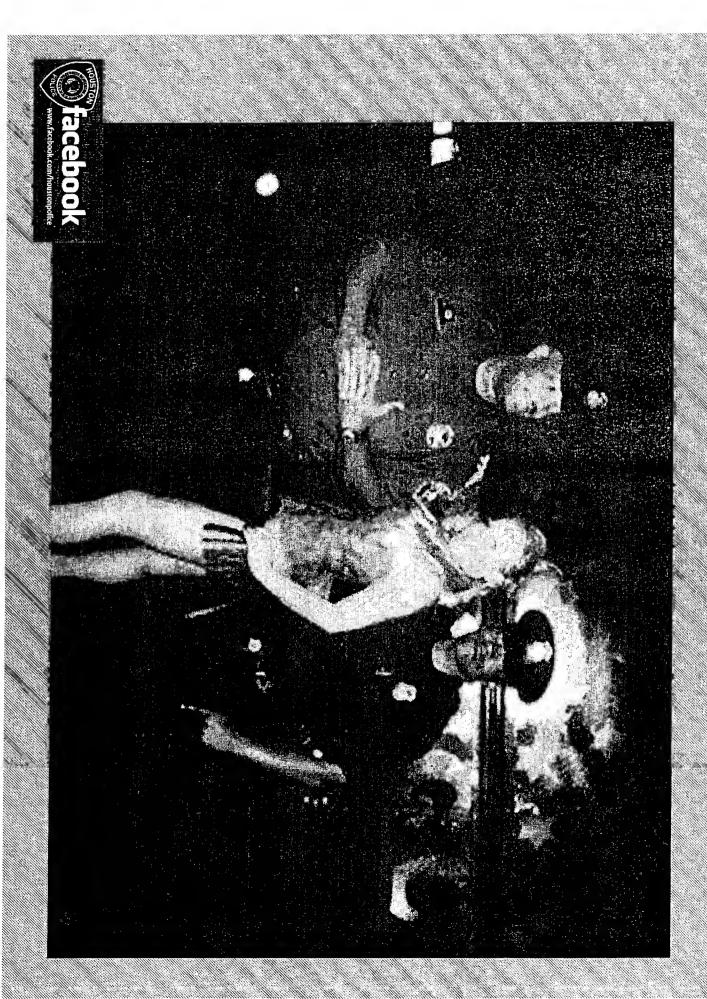


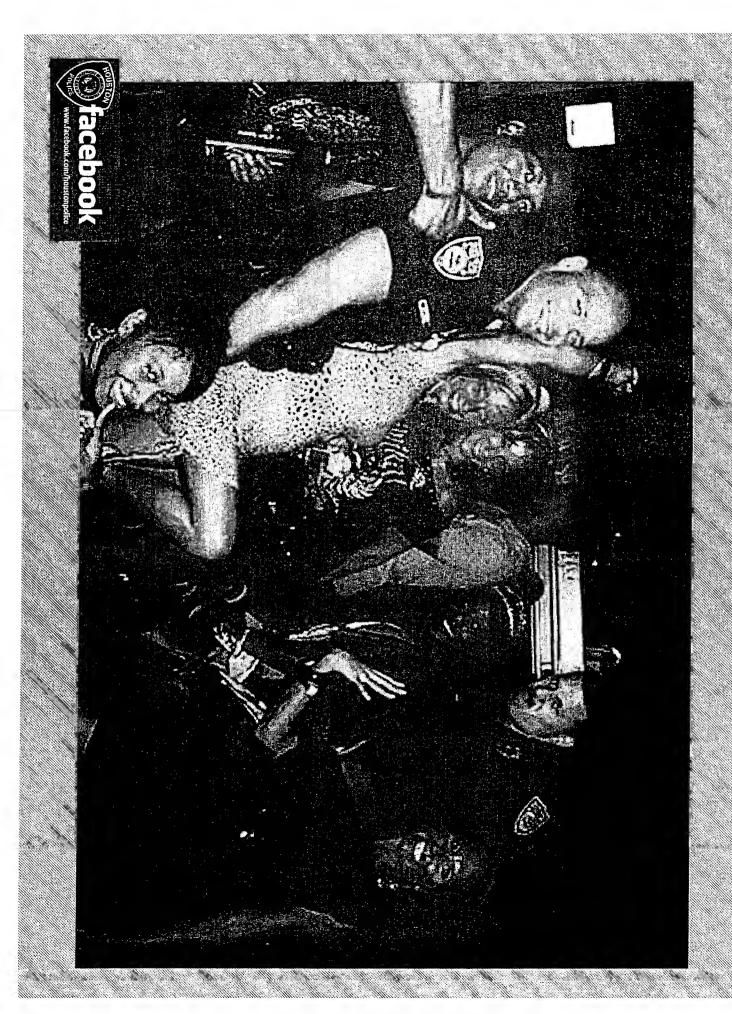
# TODOEL COLOCION

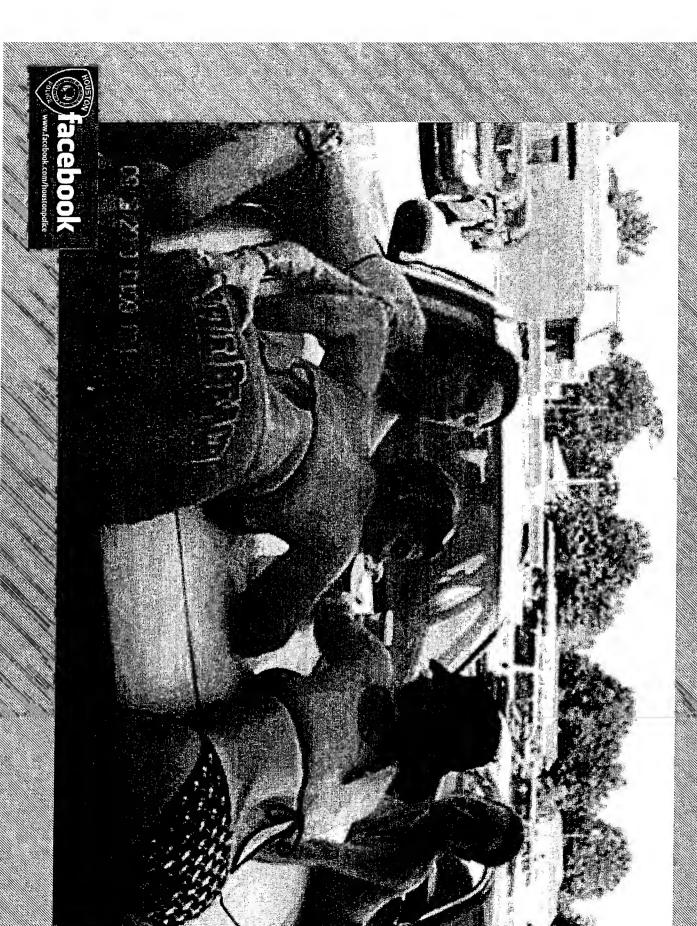
on duty and off duty

General Order 200-41 -









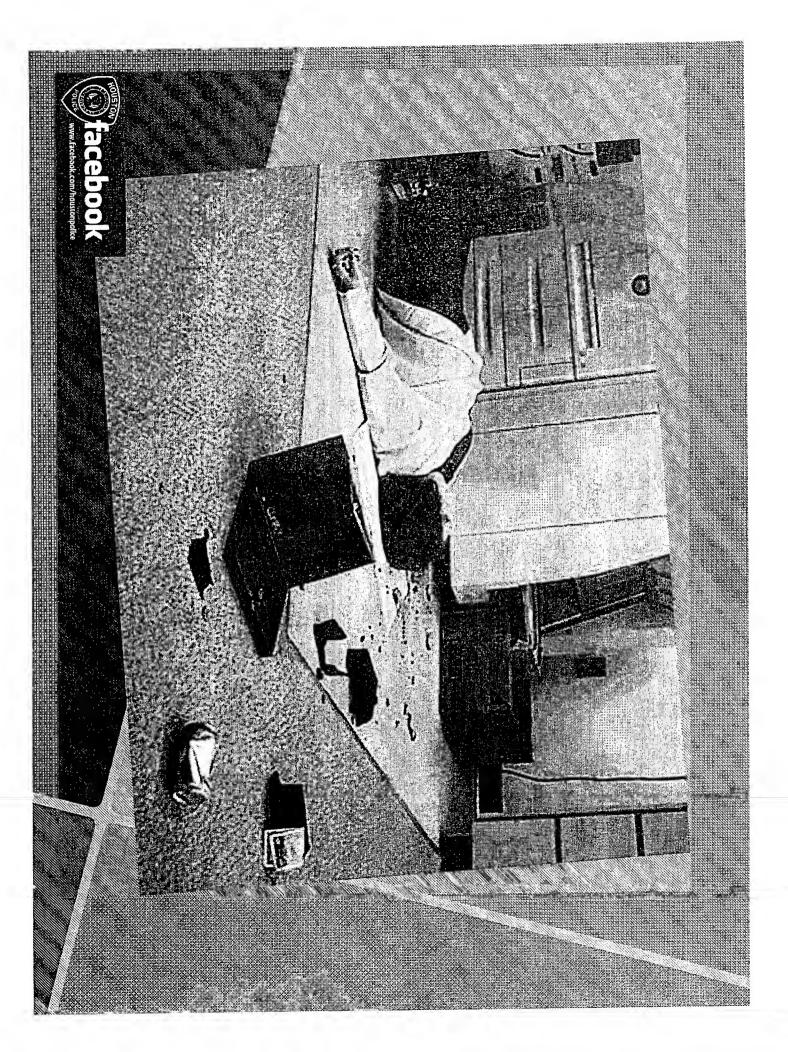


# G.O. 200-41

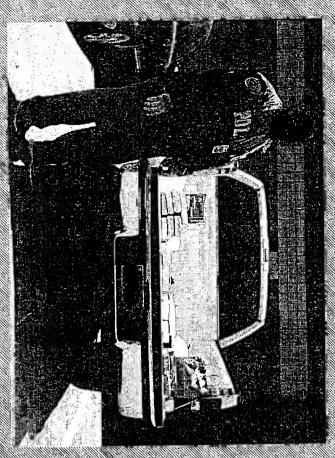
Shallnoiposiphonoissoripholes cejoralne VIDEODIC VIDEOCO, OPAROS SONOS VIDEO

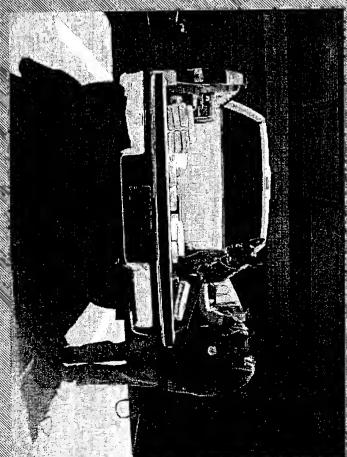
Shoundhoosinnoides of persons, who 





# Pictures ended up on Facebook Norcotics Bust











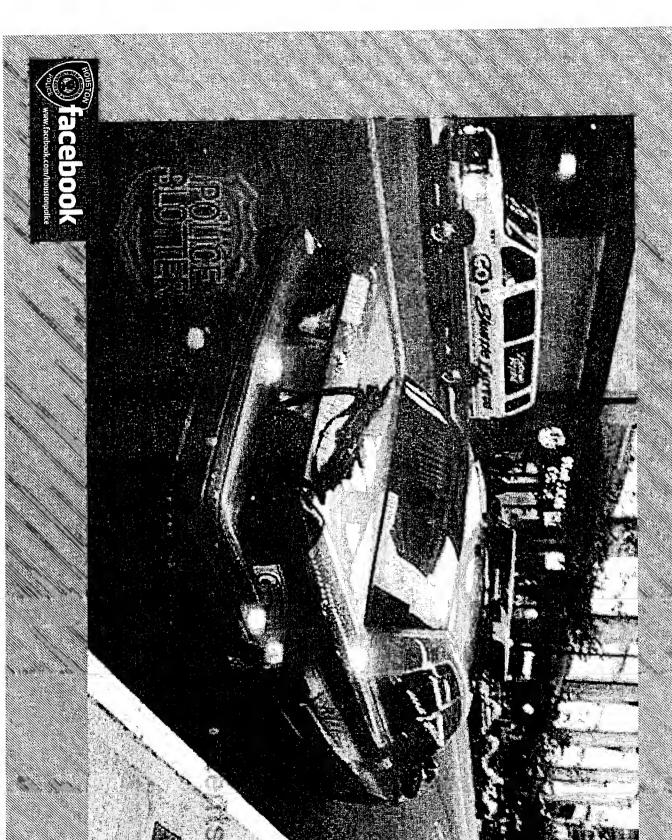
In today's world everyone has a camera on them at all times...

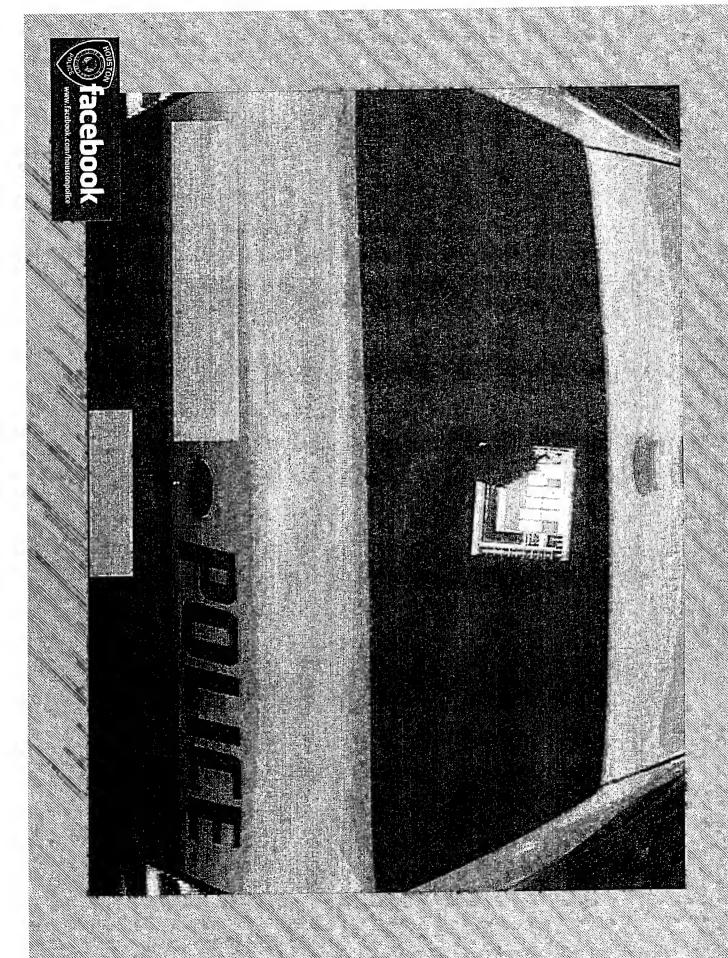






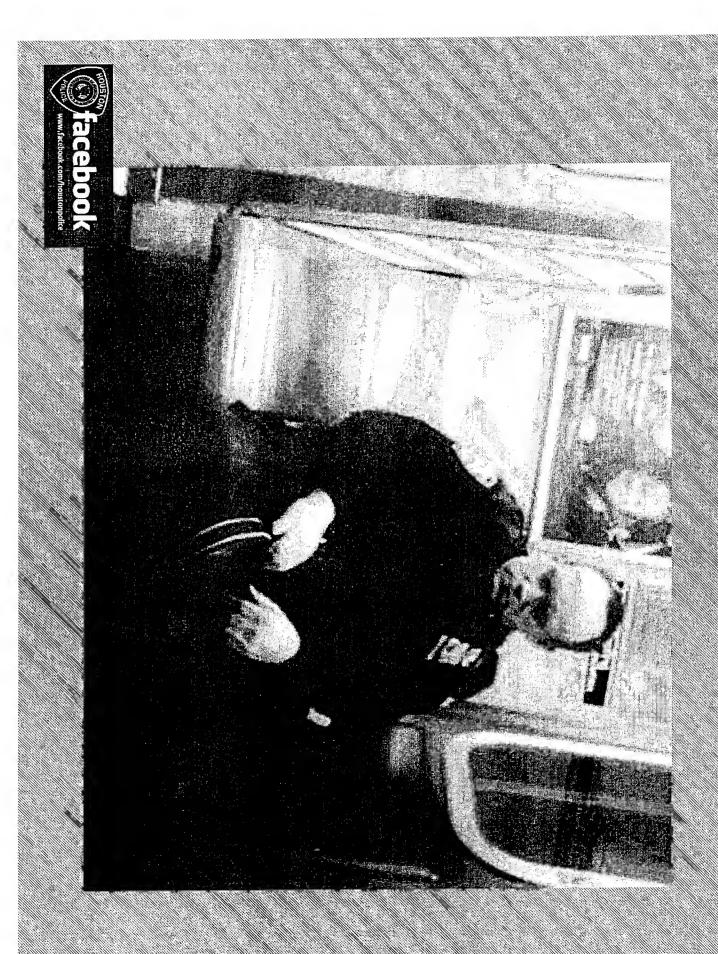






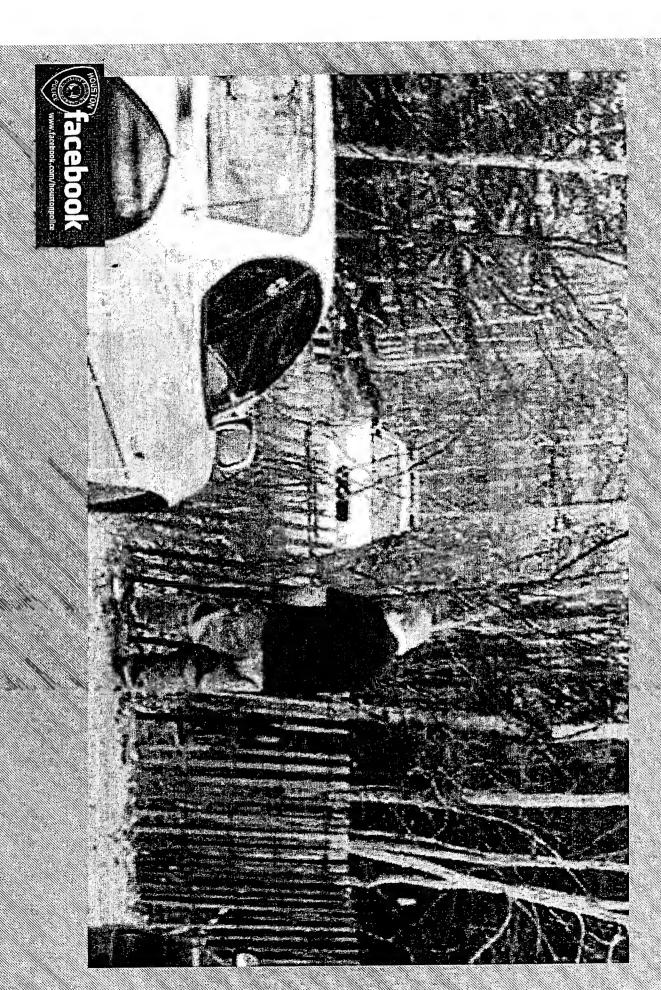


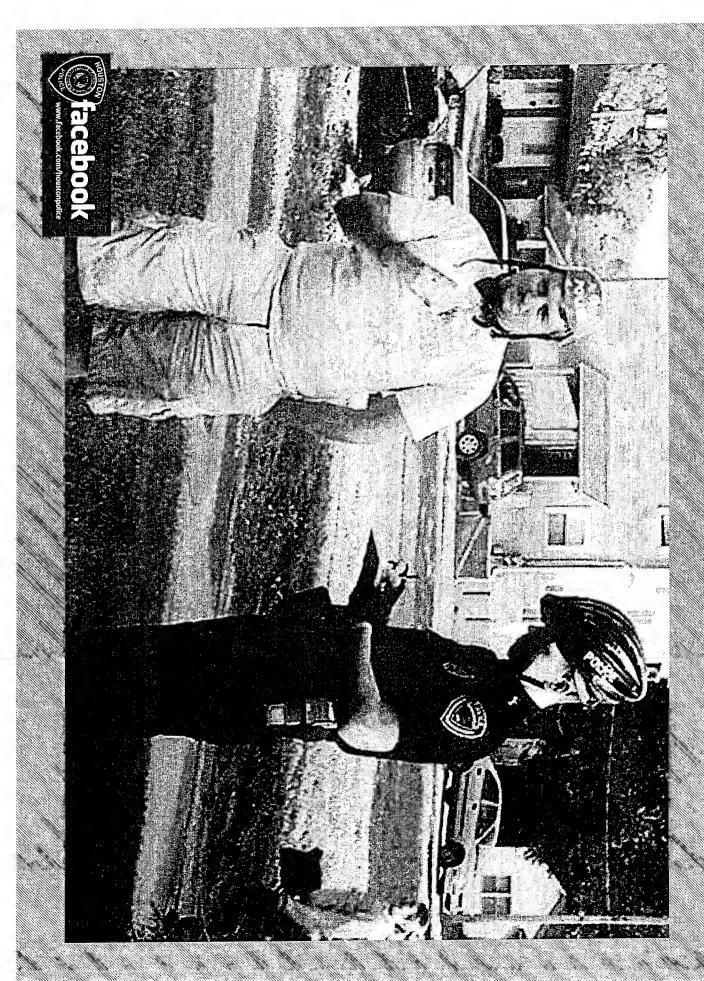




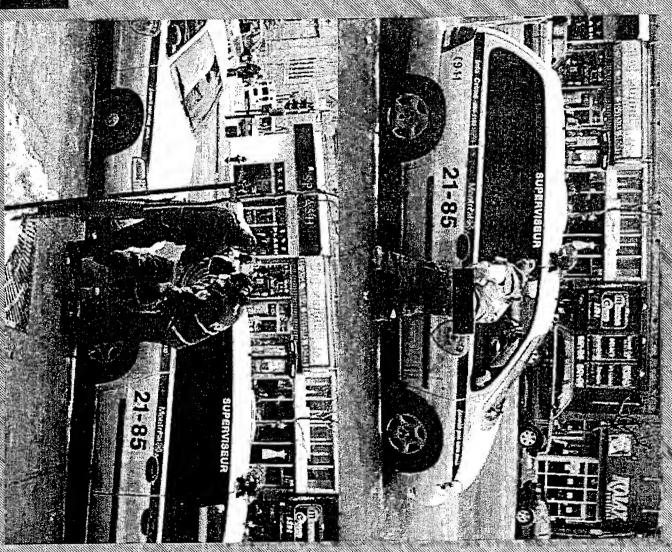
# works both ways Of course Social Media

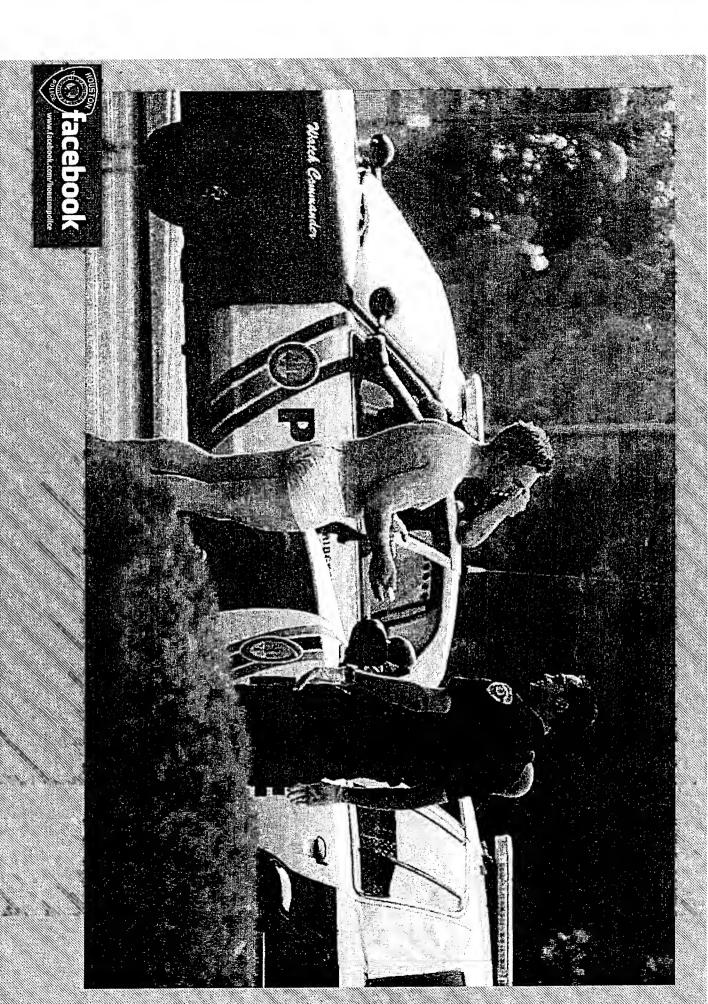






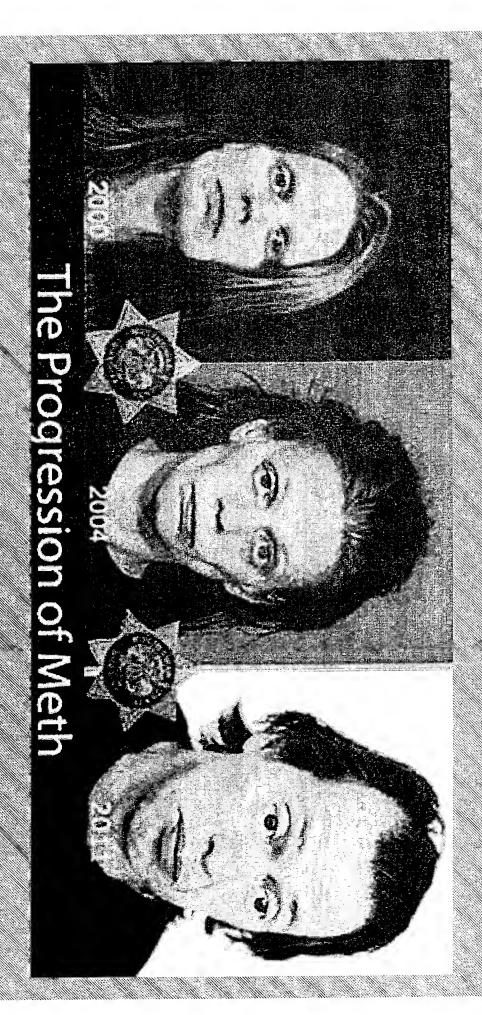












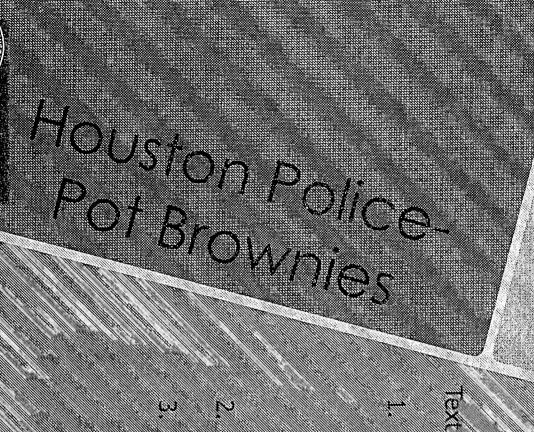
### 6.0.200-41

Shall not post material that may harm the reputation of the City, Department or its employees

Shall not use abusive or inappropriate text to attack colleagues, Department and City, or policies

comments related to their official duties Employees shall not post derogatory or offensive





ext messages on in-car computers

- At 1,29am, one officer writes one officer to another. We just get like 5lbs of marijuana and a ton of other crap." (They tagged two and a half pounds).
- 2. "So high- spaced out, h-j-g-h"
- At 2.44am that morning, "So HIGH," Good munchies" writes another back, "Everything should be aben when we get done".

  When we get done".



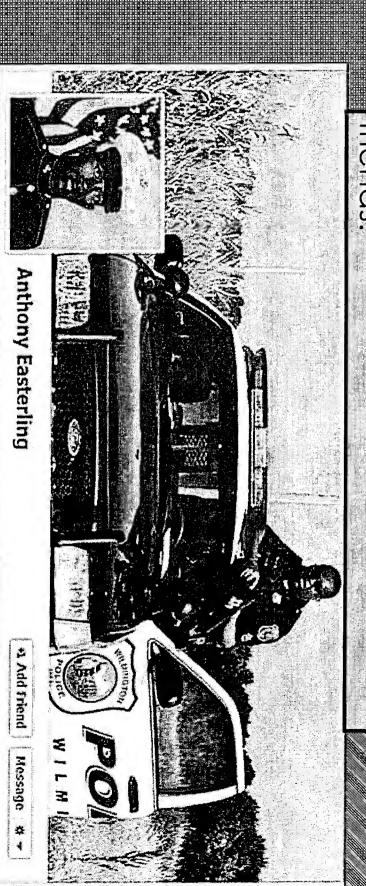
Police Sacked for Face 900 A Posts

FORT WORTH — A North Texas sheriff's deputy has lost his job over lants he posted against his boss and two other county employees

Police officer resigns over Facebook comments

150 Vitt. Police Officers Disciplined Hor Thappropriate Facebook Posts

WILMINGTON, Del. - A few days after Triends the Fourth of July, a police officer and offered some advice to his 1,346 logged onto his Facebook account



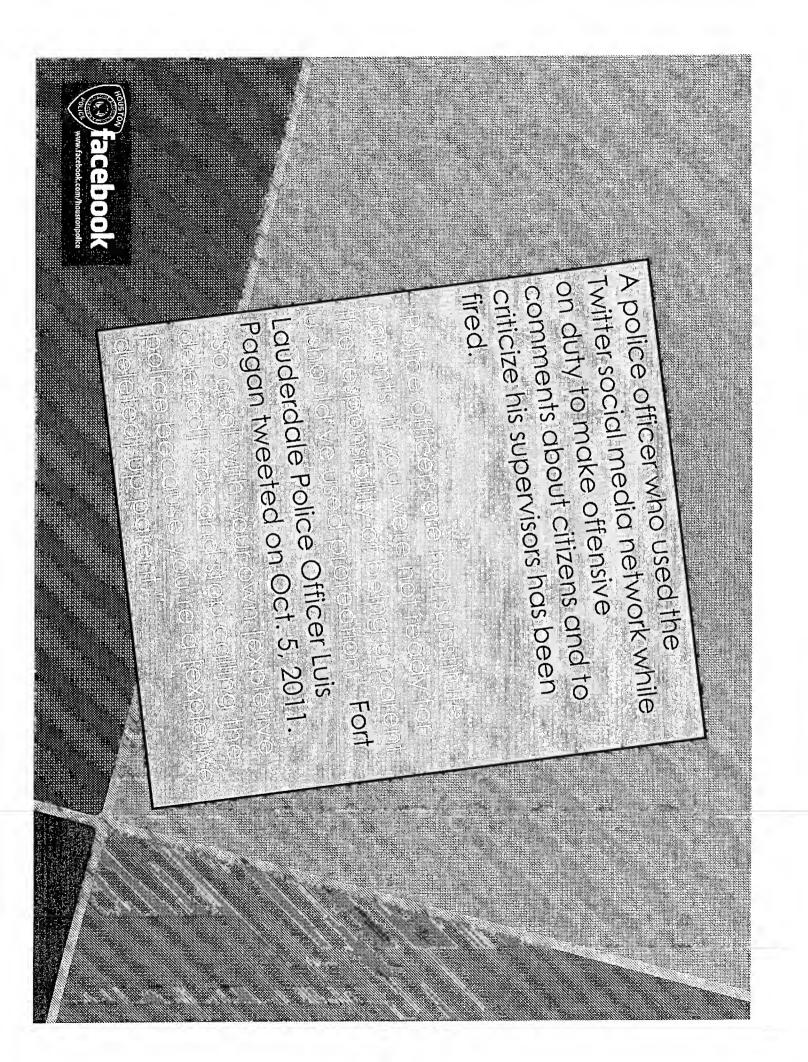


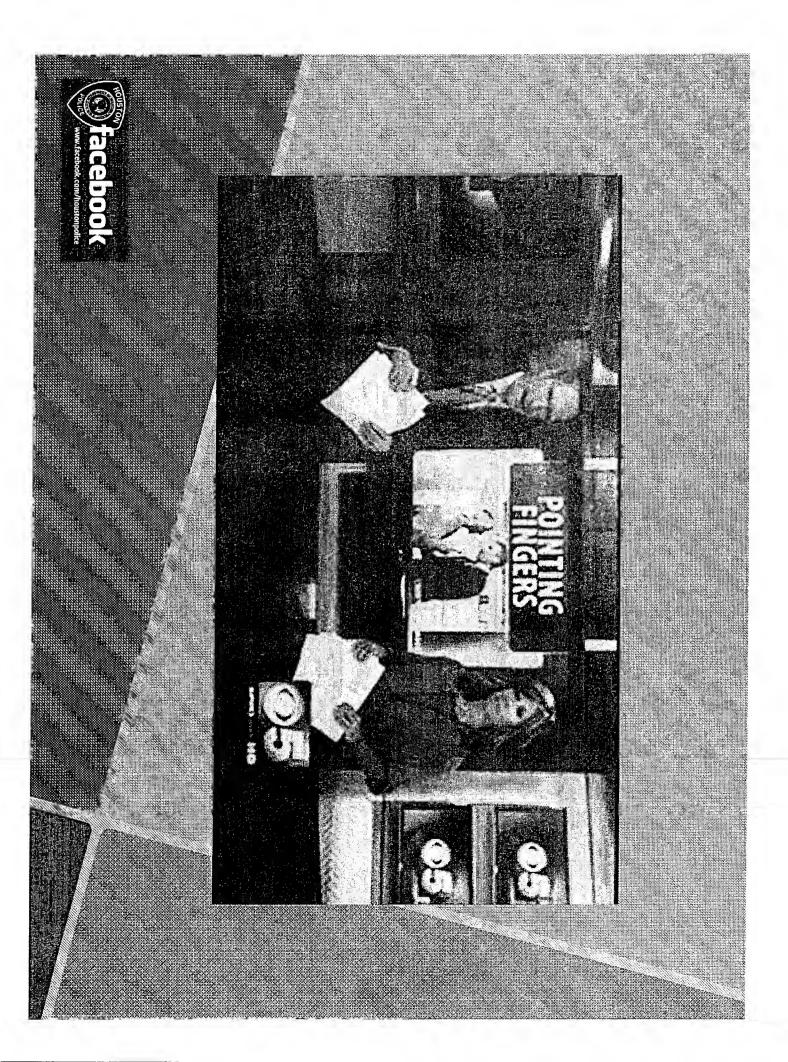


#### Officer Anthony Eosiemic Characters and Characters results broken jaw and



A Montand police officer who wrote on his Facebook page that there should be a law allowing police to take people to jail for being "stupid" nas resigned.



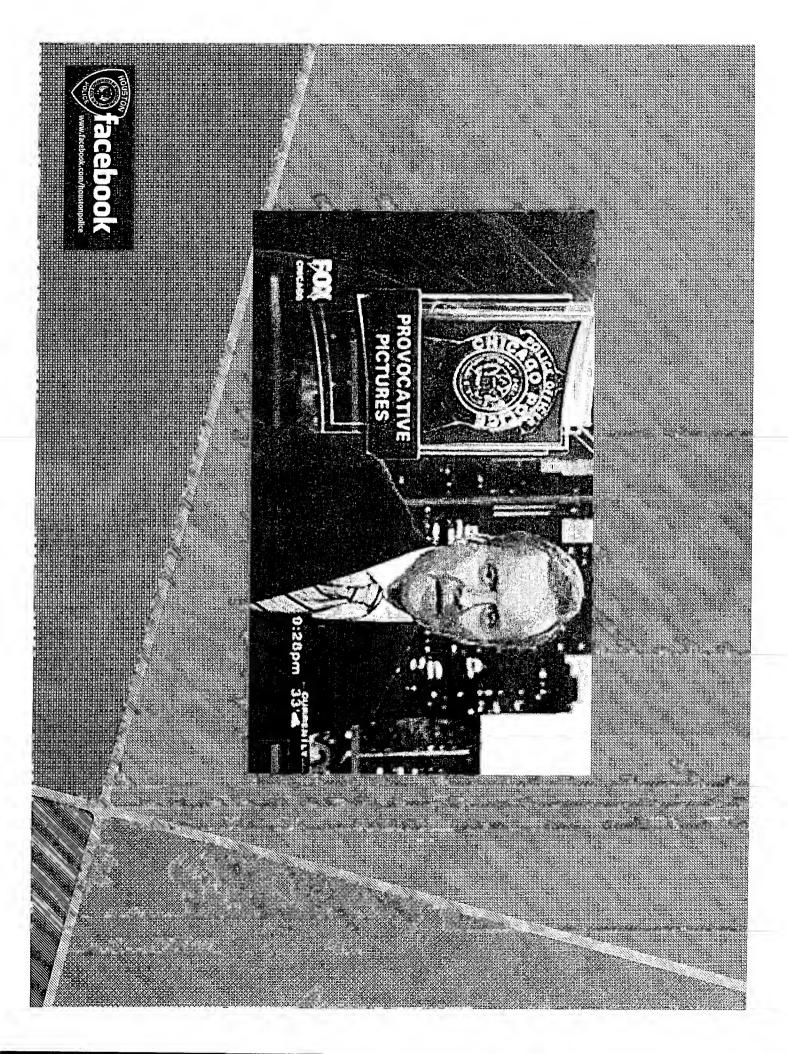


## You are responsible for your own actions

you like on your Facebook page but that doesn't mean you won't have to deal with the consequence. You have the right to write whatever consequences that arise from what you have written There is a difference between free speech &

Comment from Tomiris at blogs houstonpress com

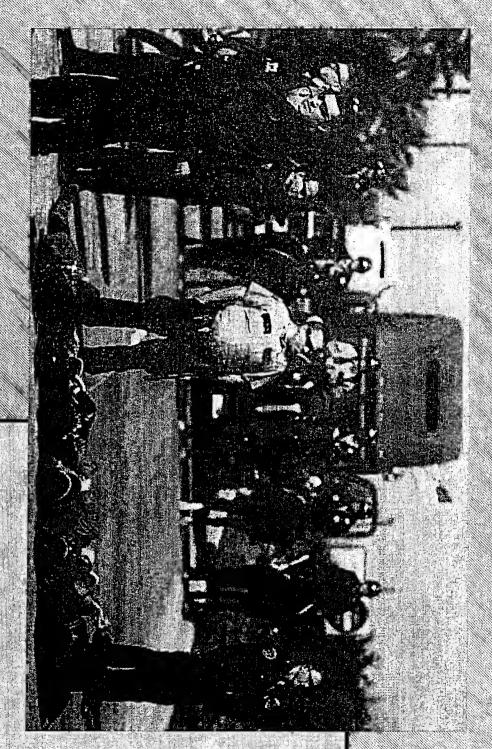




Don't put yourself in a compromising position



### Occupy Houston



Is your personal information safe?



Houston Police Chief Charles A McClelland

Postings of all command staff down to Captains appeared on the internet during Occupy Houston.. Do you want your information public?

Houston, TX.

assistant chief in 1998,[1][2] before being asked to step in as acting chief. A graduate of the University of Houston—Downtown,[3] University of Houston—Clear Lake,[4] and the FBI National Academy,[5] he oversaw the departments implementation of Tasers [6] and a real-time crime analysis program,[7] Police Department (HPD). Joining the department in May 1977, McClelland worked his way up through the ranks, from rookie to Charles A. McClelland, Jr. is the current police chief of the Houston

Badge number Chief Place of birth Center, Texas Years of service1977 Present Rank

Sworn in as a Police Trainee - 1978
Patrol Officer - 1977
Assistant Chief of Police - 1998
Executive Assistant Chief of Police
Police Chief - 2010







## Confidentiality Provisions

Texas Tax Code 25.025 permits certain persons to request the appraisal district records required by 23.02 that could be used to Appraisal District restrict from public access to any information in the identify their home addresses

confidential are CURRENT or FORMER Peace Officers Classifications eligible to request that their data be made

www.hcad.org Fill out Request for Confidentiality form available at www.window.state.tx.us/taxinfo/taxforms/50-284.pdf



### Driver's License for Peace Officer

to a peace officer that omits the license holder's Adopt procedures for the issuance of a driver's license actual residence address

county of peace officer's residence and is acceptable Alternative address must be in the municipality or to the department. (DPS

P.O. Box

(US mail service, private companies offering P.O. boxes)

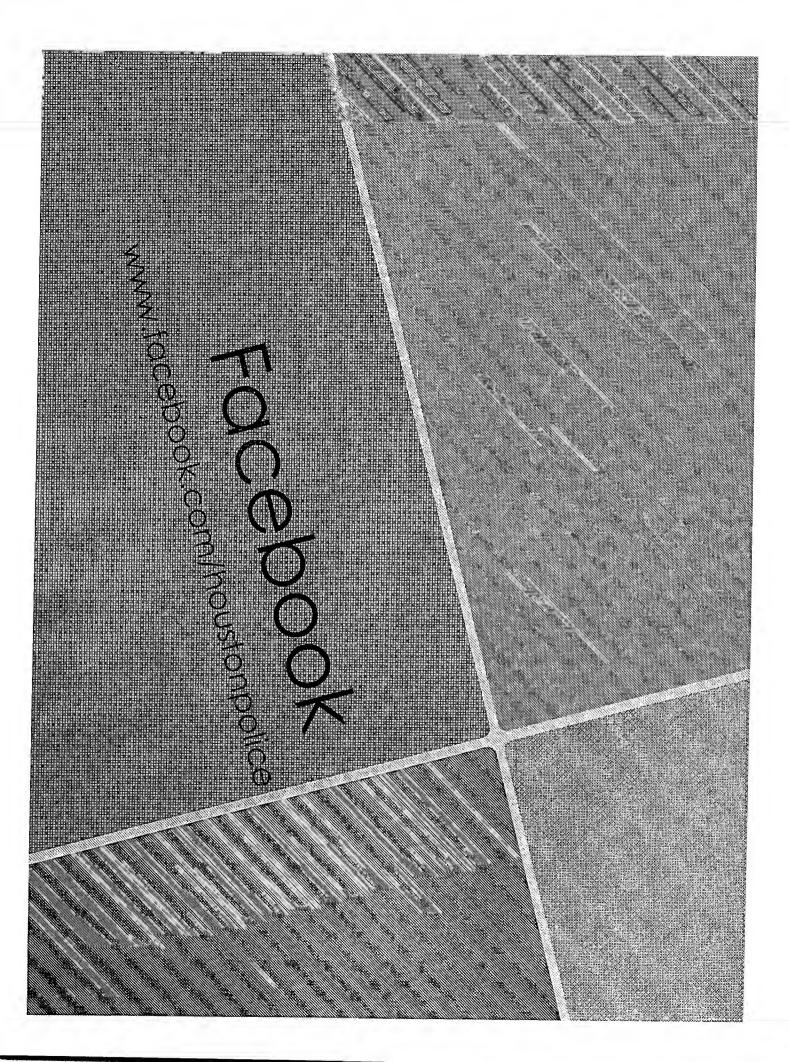
Smaller agencies use work-address



# Positive Aspects of social Media

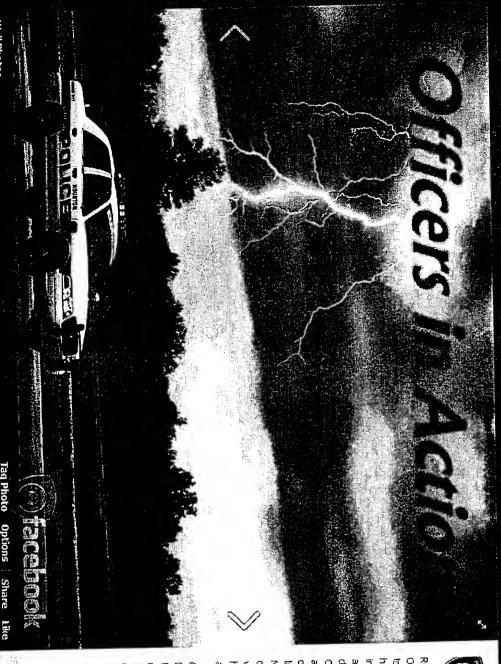








See Your Ad Here





Houston Police Department Liked • August 17 के

Recently, Senior Officer R. Nidever and Probationary a male walking on the sidewalk matching the heard the robbery call on the police radio and was to an Aggravated Robbery call. Officer J. Nelson Officer S. Raj were dispatched as the primary unit Nelson gave responding units an accurate officers arrived. The suspect ran on foot across all and maintained visual of the suspect until other Officer B. Conley was also in the immediate area description of the possible robbery suspect. Senior in the area of the incident. Officer Nelson observed lanes of traffic to an apartment complex. Officer handgun and robbed a victim while she was working description and direction of travel of the suspect. It as a cashler inside a business. was later determined that the suspect had used a

R. A. Gonzalez, Officer S. Aliva and Officer J. Cruz Davidson, Officer J. Johnson, Officer J. Olive, Officer Officer S. Girard, Officer J. Wilson, Officer D. unit which was heading to the scene as well. K-9 suspect hiding in a laundry room located on the search for the suspect. The K-9 Unit located the quickly able to place his dog on the ground to Officer M. Barnette arrived on scene and was immediate area and set up a perimeter for the K-9 responded quickly to the scene to search the officers or citizens getting injured. Senior Officer third floor of the apartment complex without any Nidever and Probationary Officer Raj brought the



Write a consument



Q

Houston Police Department Uked - July 17 से

organization that is an advocate for special needs ARC of Fort Bend County (www.arcoffortbend.org) Recently, the HPD Mounted Patrol welcomed the

children and adults. HPO Mounted patrol put on a to their facility. The Arc of Fort Bend County is an

duties and even got to feed the horses their favorite great time learning about horses, Mounted Patrol demonstration for all who attended. Everyone had

t..See More

Tag Photo P Add Location Fedit

Like · Comment · Share · Edit

24 shares a'd 132 people like this.

D view previous comments

한 이 구

blessed in this life, that my husband is a K9 Darlean Hilton Newman I am extremely

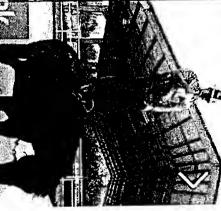
July 17 at 10:06am - Like

stables.... They truly love the attention. =) officer and I get to visit the horses often at the















Julie Slocumb Izard v







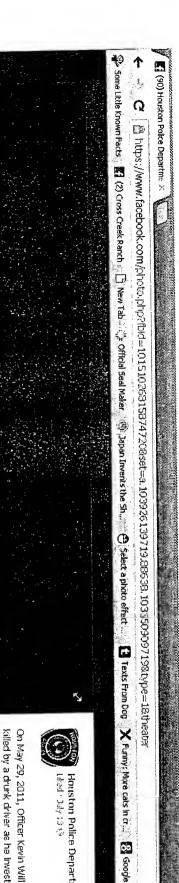
LLC we provide pet therapy and respite care to children and adults in need of special care. We You're First LLC This is wonderful. You're First those who came to visit. women. Thank you Houston Police Department lives of these children and young men and know the difference an animal can make in the for taking the time and sharing compassion with



Write a comment...

July 18 at 6:44am · Like

Like



Houston Police Department Liked - July 13 (8

ŝ 610 North, near Yale Street, at approximately 3:15 run accident involving a motorcyclist on the Loop killed by a drunk driver as he investigated a hit-and-On May 29, 2011, Officer Kevin Will was struck and

motorcycle accident when the drunk driver drove Officer Will was interviewing a witness to the blocking the clased freeway. Seeing the around barriers and emergency vehicles that were vehic...See More

#### 

Uke · Comment · Share · Edit

73 shares

IL) 424 people like this.

View previous comments

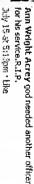
Linda Vavrin "hero" forever, thanks for your service. To your family my deepest sympathys July 14 at 8:55am - Like

your family also find peace. Your watch has ended, your brothers & sisters will take it from Steve O Steve Rest in Peace officer Will, my here.

July 14 at 1:12pm · Like



Bryan Ingram that nice July 14 at 6:44pm - Like



to the family, I lost my brother officer Francis Eddie Wright in '75 to a hit & run driver same as Frances Marie Lemiey-Ball My prays go out July 15 at 7:30pm - Like

**#TAXI** We send our thoughts and prayers to the family and all who serve and try to prevent euch tradopolipe ...

Write a conment...

🚮 (90) Houston Police Departme 🗵

A https://www.facebook.com/photo.php?fbid=10151103641304720&set=a.103326139719.85638,1033509097198t.pe=18theater

😰 Some Little Known Facts 📘 (2) Cross Creek Ranch 📋 New Tab 💢 Official Seal Maker 🔞 Japan Invents the Sh. 🗎 🖰 Select a photo effect . 🗔 🖪 Texts From Dog 🗶 Funny: More cats in cr.... 🛂 Google

Nosing around for a IPDCAREES



Houston Police Department
Ured - August 17 82

Add a description

take - Comment - Share - Edit

203 people like this,

[] 19 shares

(1) View previous comments

Aaron Paul Hamilton BOY YOU GOT A BIG

August 17 at 8:14pm - Like

Houston Police Department Thank you for supporting the HPD Facebook Fan Page.

August 20 at 6148am - Like

Elias Cussi David you're w Elias Cussi David you're welcome



Jose Juan Godoy YOURWELCOME August 62 at 11:17am · Like

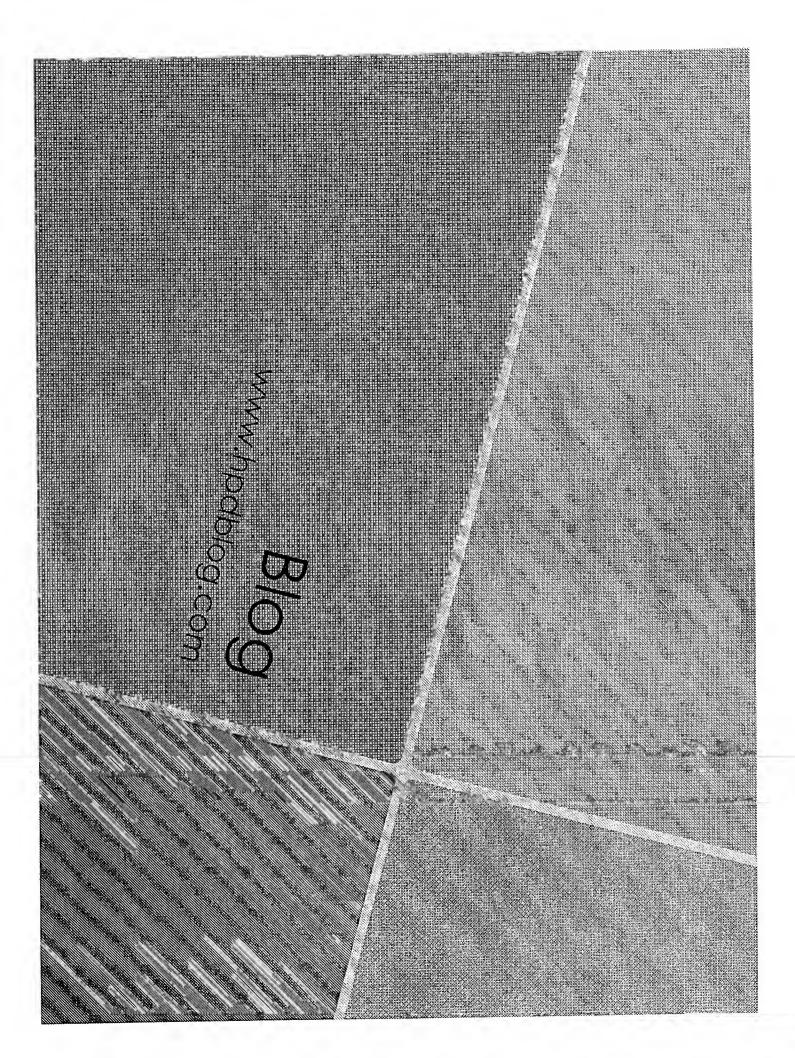
White a comment...

### 

www.facebook.com/alposhouston



Friend Page lands gamered thousands of dollars in private donations



C | [] www.hpdblog.com/2012/07/run-with-your-recruiter.html

Some Little Known Facts 📳 (2) Cross Creek Ranch 📋 New Tab 👙 Official Seal Maker 🐑 Japan Invents the Sh... 😷 Select a photo effect .... 📳 Texts From Dog 🗶 Funny: More cats in cr... 📳 Google

STAPLE - FEBRUARY - FRIGAL OF

## 

#### 

Run With Your Recruiter



Click here to watch the video!





Click here for more informat



🔑 Some Little Known Facts 🖪 (2) Cross Greek Ranch 📋 New Tab 🔆 Official Seal Maker 🕲 Japan Jiwents the Sh. ... 🖰 Select a photo effect .... 🖪 Texts From Dog 🗙 Funnya More cats in cr. .

Google

#### Houston Police Department

#### 

Run With Your Recruiter - (Friday) September 21, 2012

210 Update - OFFICER Gemmill



Physical Agility Test

Click here to watch the video! 🎉



Next event September 21, 2012.

**Currently Accepting** 



Click here for more information (

Ask Officer McCoy

I can't believe that I have graduated from the academy and in my field training program already. During the academy time seemed to crawl by, but looking back at it now, it seems the time I spent there just flew by. It was amazing how many people – our family, friends, and fellow officers showed up at our graduation. I felt really proud to be marching with the rest of 210 and receiving my badge with them. We all worked so very hard to get to the end and have the hadge finally placed on

17

The state of the s

SERVICE AND ASSOCIATION OF STATE OF STA

Holston Police Department

#### CO prince of the control of the cont

Run With Your Recruiter - (Friday) September 21, 2012

History of HPD

1955



Physical Agility Test

Click here to watch the video! 🎉



nber 21, 201%



Click here for more information \

# Houston Police Department

#### 

Run With Your Recruiter - (Friday) September 21, 2012

Tuesday, May 20, 201

It's much more than fighting crime, it's about serving your community.



hysical Agility Test

Click here to watch the videol  $rac{1}{2}$ 

Run With Your Recruiter



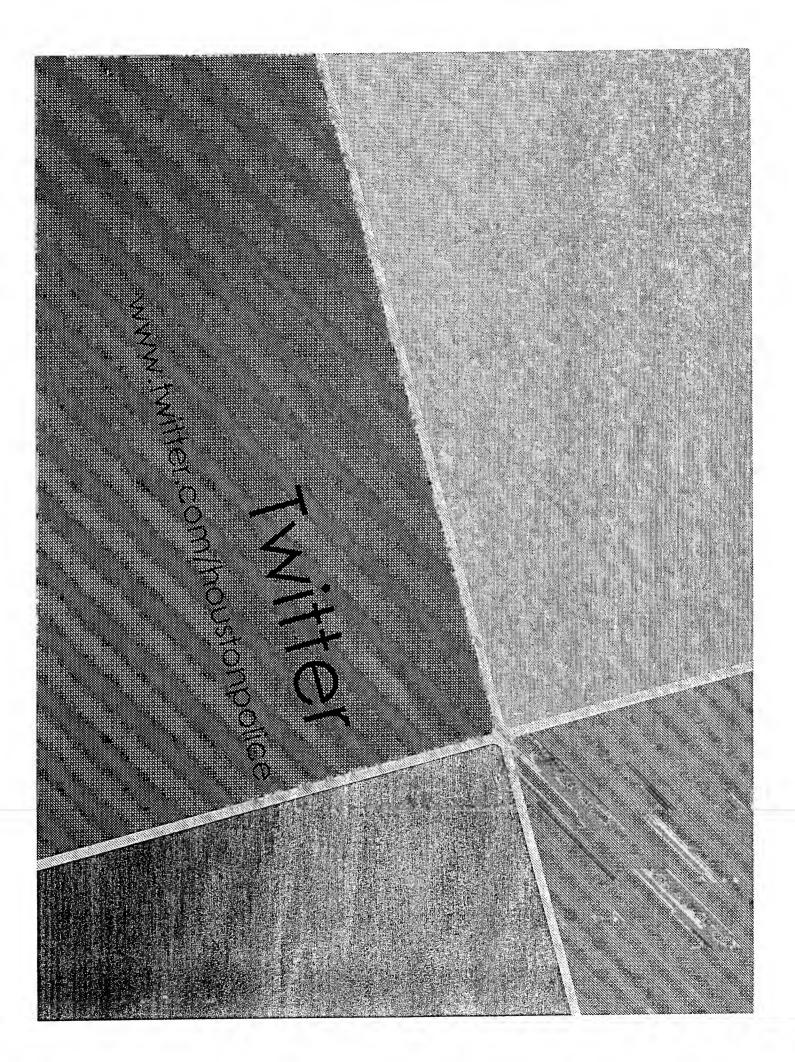
Next event September 21, 2012:

Currently Accepting Applications



Click here for more information &

Ask Officer McCoy





#### houston police

@houstonpolice

Houston, Texas http://www.houstonpolice.org



467 TWEETS

5 FOLLOWNS

2,299 FOLLOWERS

#### Follow houston police

L WARNET

THE STANSON

Full name

Email

Password

#### Tweets



houston police Choustonpolice

Expand + Reply 13 Retweet \* Favorite HPD is now working to determine the status of these identified kits. Testing is being both sonducted in-house and outsourced. #hounews



houston police @houstonpolice

Chief: HPD has made strides in the testing of sexual assault kits. An inventory has been completed efnounews



houston police @houstonpolice

**#hounews** Houston, including all educational and religious institutions Chief: HPD is prepared everyday to protect all citizens throughout



houston police Thoustonpolice



Lists

Recent images

Favorites

Followers

Following

Tweets

Harrls County remains at the top with the number of fatality accidents with impaired drivers. This number needs to change, #hounews





houston police @houstonpolice accidents. Remember - don't drink and drive #hounews Chief: Labor day holiday is near. Many times there are an increase in 16 Aug

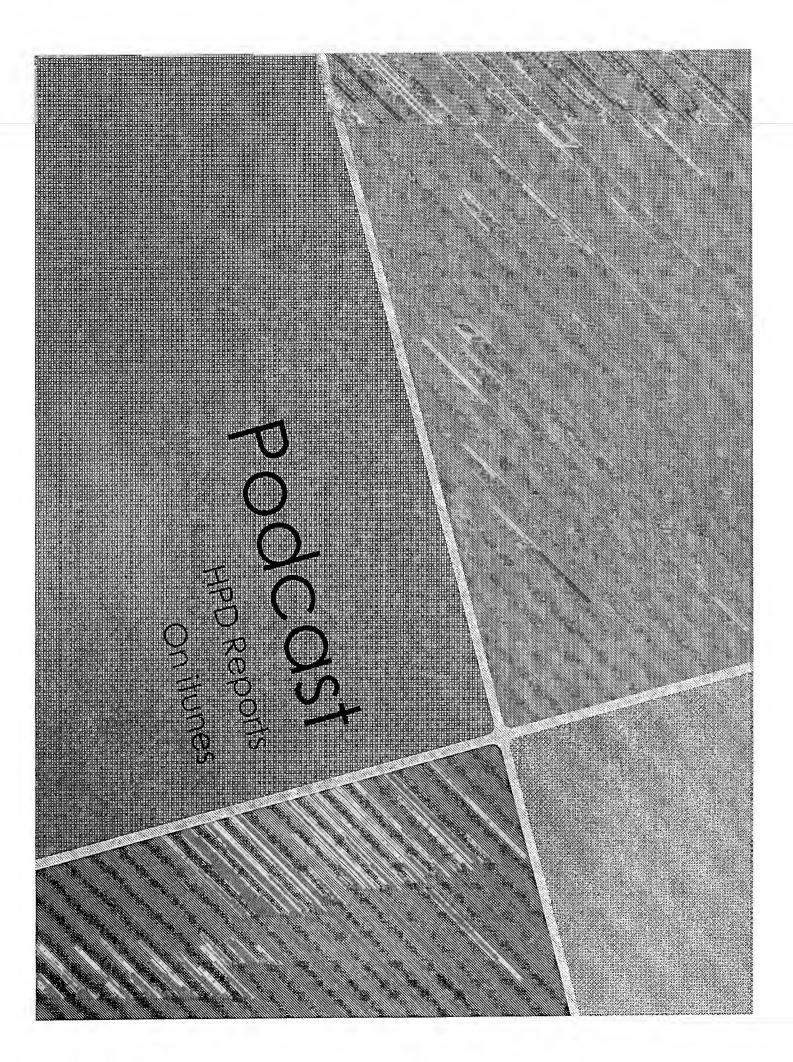


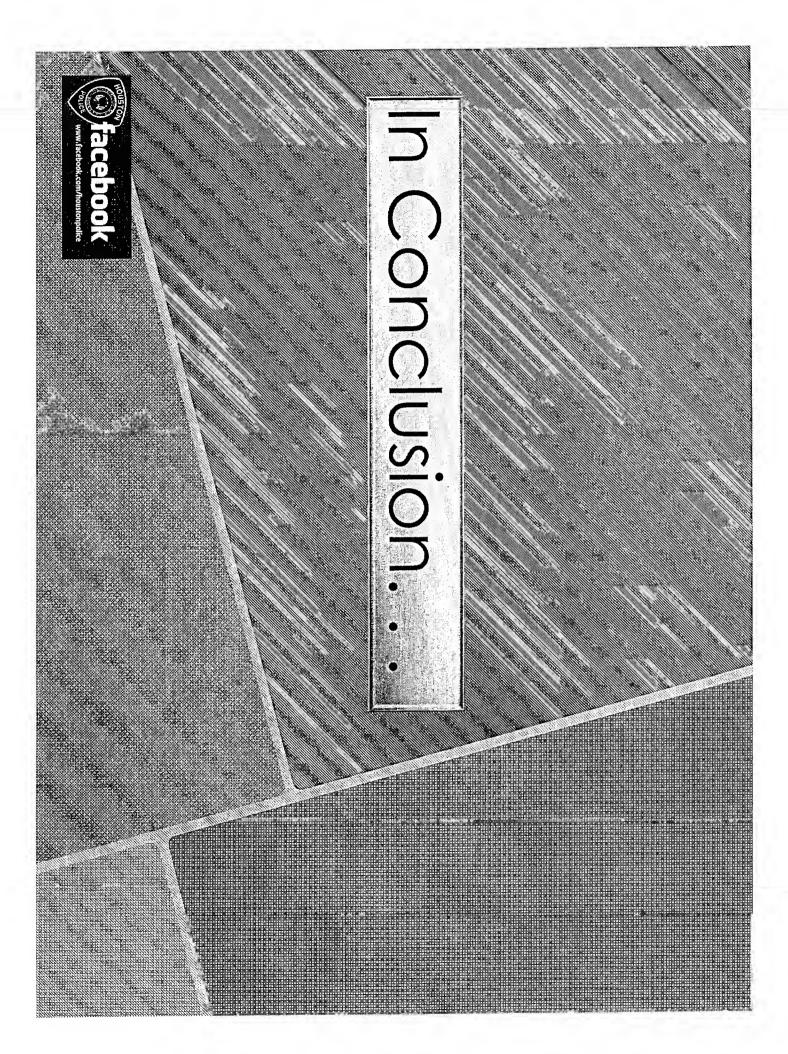
© 2012 Twilter About Help Terms Privacy

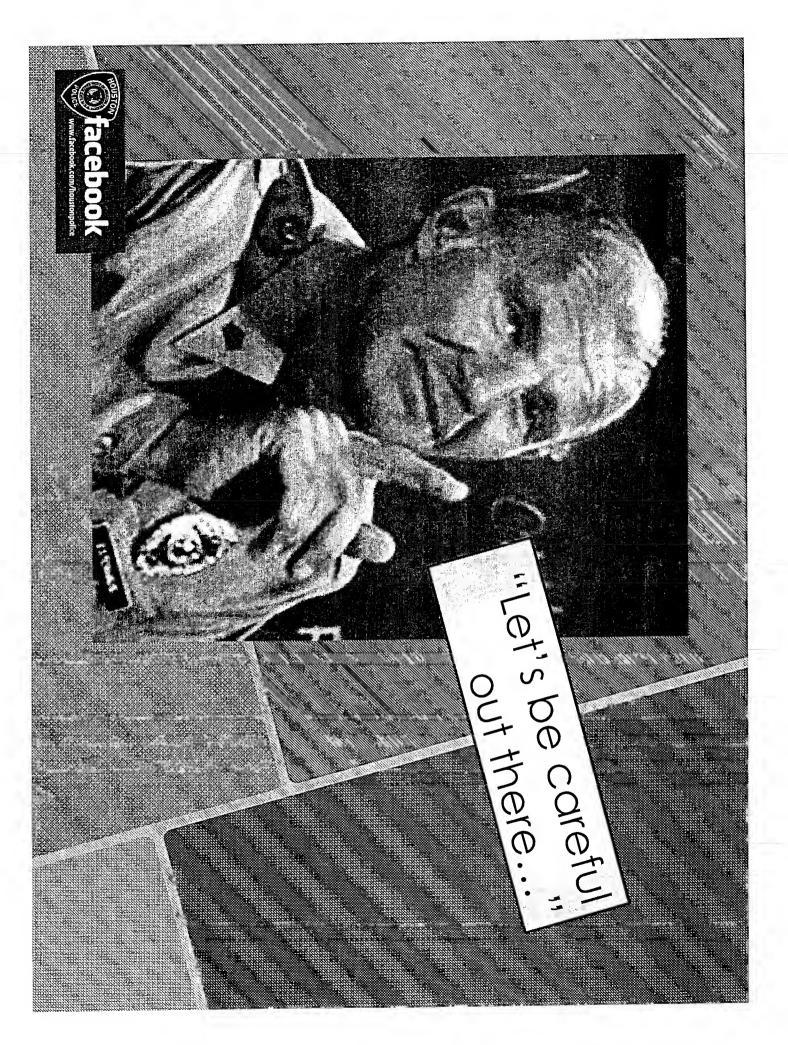
Advertisers Businesses Media Developers Blog Status Apps Resources Jobs

houston police Chaustonpolice

16 Aug







# **Texas Commission On Law Enforcement Officer Standard And Education**

## **Houston Police Academy**

## **Instructor Lesson Plan**

**HPD#:** 2926

Phone:

Subject: Investigations-Using Social Media

Unit: Criminal Investigations & Technology

TCLEOSE#: 3200

Instructors: SPO John N. Johnson, CISSP, CEH SPO Gordon M Garret

Time Allotted: Eight (8) hours

Instructor Aids: PowerPoint presentation, digital projection system

Student Materials: None

Prerequisite Experience of the Learners: Assigned to investigative division or unit

Goal: The objective of this course is to prepare investigators to use social networking and social media sites for investigative purposes while protecting privacy and staying within law enforcement professional guidelines.

A secondary objective is to understand the operating rules of the various social media sites, none of which are uniformly defined by service providers or understood by the people who use the service.

Date Prepared: November 8, 2011 Date Revised:

Prepared By: SPO John N. Johnson, CISSP, CEH, SEC+ Revised By:

## **Course Schedule**

```
1st Hour
       0800-0815 - Introduction and discussion of course goals
       0815-0850 - Introduction to Social Networking Sites
       0850-0900 - Break
2<sup>nd</sup> Hour
       0900-0950 - Overview of Key Social Networking Sites
       0950-1000 - Break
3<sup>rd</sup> Hour
       1000-1050 - Case Studies and Review of Successful Investigations
       1050-1230 - Lunch
4<sup>th</sup> Hour
       1230-1320 - Capturing Evidence and Working with Site Administrators
       1320-1330 - Break
5<sup>th</sup> Hour
       1330-1420 - Utilities and Resources
       1420-1430 - Break
6ht Hour
       1430-1520 - Additional Legal and Practical Issues
       1520-1530 - Break
7<sup>th</sup> Hour
       1530-1600 - Review and Q/A
```

# Instructor Lesson Plan (1st Hour)

Subject: 1st Hour - Introduction to Social Networking Sites

Unit: Criminal Investigations & Technology

**Time Allotted: 35 Minutes (0815-0850)** 

Learning Objectives: Understanding what social networking is and the various Internet sites and services that exist, and how they are used.

#### **Lesson Objectives:**

- 1. Acquaint the Learners with the vast number and types of social networking and social media sites.
- 2. Discuss how social networking sites operate, the services provided by each site, and the potential utility of information contained within each site for the legitimate investigation of criminal offenses.

**Preparation**: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

Presentation: Presentation will be lecture-based supported by PowerPoint presentation media.

## **Key Topic Points**

What is Social Networking	Social networking sites provide people with a virtual environment where they share stories, pictures, videos, and participate in chat rooms with friends and acquaintances.
Examples of Social Networking sites	Facebook – general Myspace.com – general Twitter - micro-blogging LinkedIn – professional Classmates.com - school, college, work, and the military YouTube – videos Craigslist - classifieds & personal ads Zynga – online games
The Rise of Online Social Networks	Review of Social Networking and Social Media sites, popularity based upon subscribership, demographics, regional

influence, subscriber interests, and site capabilities Social networking sites have a wealth of information but also can be full of pitfalls and danger. Law enforcement officers should have a basic understanding of social networking sites and the utility and dangers they present. Any attempt to definitively understand technology opens a huge can of worms. The problem is the advancement of technology basically doubles every 10 years. It is hard to keep up, because once training is developed and conducted, new technology and new uses of the technology occur. The Internet itself is still a rather new tool to society. It was only two decades ago when it was first available for public consumption. According to the Pew Internet & American Life Project (2010): 75% of U.S. Internet users between the ages of 18-24 and 57% of users between the ages of 25-34 have a profile on a social networking site. Of those, 51% have more than one profile. 36% allow everyone to view their profile. 96% have "friends" they have never met faceto-face. The 2010 global average time spent per person on social networking sites was ~ 5.5 hours per month. Unlike traditional Web sites, where users are The Basics - How Social Networking Works limited to passive viewing, social networking sites permit users to create personal profiles; post photographs, videos, and audio clips; write blog entries and status updates; send and receive private messages; and link to pages of others ("friends") It is not uncommon for a person on Facebook,

• 4	MySpace or other social networking sites to have 300 plus friends located all around the globe.
	From a law enforcement perspective, there are three basic criminal uses for social networking sites:
	1) Recruitment – i.e. Gangs and/or narcotics – what age group are they targeting; go where they are.
	<ol> <li>Intimidation – i.e. Gangs and/or criminal enterprises – send broad messages to your affiliates, rivals, and possible informants</li> </ol>
	Operations – Private profiles provide a powerful collaboration platform with very weak attribution
Utility In Criminal Cases	Evidence from social networking sites can:
	1) Reveal personal communications
	Establish motives and personal relationships
	3) Provide location information
	4) Prove and disprove alibis
	5) Establish crime or criminal enterprises
	6) Lead to discovery of instrumentalities or fruits of crime
Things To Look For	1) Name, date-of-birth (age), sex, race, current geographical location, hometown, high school/college attended, preferred E-mail address, cell phone number, sexual preference, relationship interests, clubs and affiliations, favorites movies and TV shows, favorites books, favorite quotes, employment type and title, work history, etc  2) picture, audio, and video files
	3) Meta data

	T. C
7 (	4) Information concerning URLs and
	"favorite" sites
	5) Internet protocol addresses and other
	location identifiers
	<ol><li>Internet Service Provider address and</li></ol>
	Internet subscriber information
	<ol><li>Social networking profiles of friends</li></ol>
	and associates
	8) Business and personal activities
	9) Frequency of postings or site usage
	10) Social, business, and other group
	affiliations
	11) Evidence of uploaded content and
	postings
	12) Payment method in those very few
	instances where services are not free

## Instructor Lesson Plan

(2<sup>nd</sup> Hour)

Subject: 2<sup>nd</sup> Hour – Overview of Key Social Networking Sites

Unit: Criminal Investigations & Technology

Time Allotted: 50 Minutes (0900-0950)

Learning Objective: Understanding the most popular social networking sites and the features they provide.

- 1. Lesson Objectives: Acquaint the Learners with the most popular social networking and social media sites.
- 2. Discuss the functionality and services of the most popular sites, how they operate, the profiles (characteristics) of typical users of each site, and the potential utility of information contained within each site for the legitimate investigation of criminal offenses.

Preparation: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

Presentation will be lecture-based supported by PowerPoint Presentation: presentation media.

## **Key Topic Points**

Key Topic Points	Elaboration on they a same
Facebook	1) Founded in 2004, initially catering to students
1 decoor	2) 35 years and older is the largest growing
	demographic group
	3) Now over 800 million active users worldwide
	4) More than 50% of active users log-on in any
	given day
	5) Average user has 130 friends
	6) Average user is connected to 80 community
	pages, groups and events
	7) More than 7 million apps and websites are
	integrated with Facebook
	8) More than 350 million active users currently
	access Facebook through their mobile devices
	9) Source:
	http://www.facebook.com/press/info.php?stati
	stics (11-9-2011)
	10) Over 480,000 new members join every day
	11) Over 30 billion photographs stored system-
	wide; Facebook adds an estimated 1 billion
	additional photographs each month
L	<del></del>

	12) Subscribers are encouraged to use their real
	names but not guaranteed
	13) Privacy model is highly granular; presents
	different information to different groups or
	individuals; Recent changes in privacy settings
	as a result of criticism but new features are
	typically not very private
	14) Messaging includes mail, real-time chat, and
	each user's "wall"
	15) Frequently used in private background checks
	and pre-employment screening
'	and pre-employment screening
	16) Site functionality has been used to deliver
	viruses and malware, and to provide
	Command & Control for network Bots
MySpace	1) Founded in 2003; now owned by Fox
	Interactive Media
	2) Was most popular social networking site in
	2006
	3) Hit 100 million accounts on August 9, 2006
	4) Was passed-up in popularity by Facebook in
	2008
	5) Currently has 64.2 million active users
	1 a 11 and that
	Facebook  The same through Instant Massage Chat and
	7) Messaging through Instant Message, Chat, and
	Friend Updates
	8) Application platform added in 2008 in
	response to Facebook's platform
	9) Younger user base; history of child safety
	concerns
	10) Privacy is less granular and less effective than
	Facebook's settings
Twitter	1) Began in mid-2000 as a "status message"
1 11111111	service but has become the leader in 'micro-
	blogging" - subscribers use mobile devices to
	maintain presence
	2) Over 200 million registered users but only
	~75 million are active.
	3) Average usage is approximately 600 tweets
	per second.
	4) Highly cross-platform capable and easy to use
	but storage space is limited
	5) Deputerly used for Breaking news and real-
	5) Popularly used for Breaking news and real-
	time updates of events
	6) Multi-media is handled by 3 <sup>rd</sup> party links to
	other providers
	7) Popular with hacking groups, including
	Anonymous
	8) Simple privacy model: updates are either

	Dublic on Driverto
,	Public or Private  Or Direct messages are private: Sender can delete
	9) Direct messages are private; Sender can delete
	messages even after they are sent
	10) Stores shortened versions of URLs which are
	used to direct other users to resources – also is
	used to spread malicious links and program
	code
	<ol> <li>Most Twitter profile information is public, so anyone can see it</li> </ol>
	12) A Twitter profile contains a profile picture,
	background image, and status updates called Tweets
	·-
	13) Users have the option to fill out location information, a URL, and a short "Bio" section about themselves for display on their public
	profile
	14) Twitter does not provide multimedia (photos
	or videos) hosting other than for a user's
	profile picture and account background image,
	and therefore is not able to provide images or
	videos that a user may share through their
	account via any 3 <sup>rd</sup> party
WordPress	1) WordPress started in 2003 as a service where
	everyone could be empowered with a voice. It
	has grown to be the
	2) largest self-hosted blogging tool in the world,
	used on millions of sites and seen by tens of
	millions of people every day.
	3) WordPress started as just a blogging system,
	but has evolved to be used as full content
	management system and so much more
	through the thousands of plugins, widgets, and
	themes
	4) WordPress is a free blogging tool and
	publishing platform. WordPress is used by
	over 14.7% of Alexa Internet's "top 1 million"
	websites and as of August 2011 powers 22%
	of all new websites on the Internet.
LinkedIn	1) Business-focused with enforced limits to
	interaction between users
	<ol><li>Currently at 90 million user accounts spread</li></ol>
	over 200 countries
	3) Currently has 21.4 unique active users each
	month
	4) 25 years to 35 years is the largest
	demographic group
	5) Targets professionals allowing members to
	create a profile describing professional
	backgrounds and facilitates communication
ı	onorgiounds and inclinates communication

 with others
6) Profiles segregated based on education and/or
work experience
7) Use for criminal communications appears to
be limited
8) Can be used to identify people with certain
knowledge areas/expertise
9) No reliability checks performed on profile
information
10)

# Instructor Lesson Plan (3<sup>rd</sup> Hour)

Subject: 3<sup>rd</sup> Hour - Case Studies and Review of Successful Investigations

Unit: Criminal Investigations & Technology

**Time Allotted:** 50 Minutes (**1000-1050**)

Learning Objectives: Understanding case studies and investigations involving social networking evidence.

#### Lesson Objectives:

- 1. Acquaint the Learners with various outside (non-HPD) and inside (HPD) investigations that made use of social networking.
- 2. Acquaint the Learners with the implications of social networking to prosecution of offenders
- 3. Acquaint the Learners with the implications of social networking for defense of offenders

**Preparation**: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

**Presentation:** Presentation will be lecture-based supported by PowerPoint presentation media.

## **Key Topic Points**

Outside Investigations	1) Swave Carter, 19, of Cleveland, OH was arrested for robbery, kidnap, and assault after investigators noticed him wearing a coat in his Facebook profile which was stolen from a 17-year-old robbery victim.
	2) Rudy Guede, wanted in the murder of British student Meredith Kercher was arrested in Germany after being on the run for almost a year.
	The trail leading to Guede was cold until he logged into Facebook, enabling police to trace his computer.
	Guede is serving a 16-year sentence while co-defendants Amanda Knox and

Raffaele Sollecito were acquitted on appeal.

3) Louisville, KY police arrested Shaun South and are looking for his friend, Kyle Bieber, after it was learned they had committed a series of burglaries and were bragging about it on South's Facebook profile.

Investigators sent South a friend request posing as an attractive young female.

The pair were planning additional crimes using Facebook messages and chats.

4) A retired HPD Officer working in Austin County as a financial crimes investigator had a case involving a woman who met a man on an Internet dating site. The man moved in with her, used her credit cards, and moved out before she got the bill.

To locate the suspect, the investigator posted a fictitious Facebook account as a female and sent the suspect a friend request. After flirting with the suspect for a while, a date was arranged. The suspect was arrested when he arrived for the date. The investigator said, "He never figured out what happened. He was just "bummed that he never got to meet the pretty lady he had a date with".

5) When 23-year-old Eric Walsh of Wilmington, DE overdosed on heroin the day after Christmas in 2009, Detective Pat Nally turned on Walsh's computer and looked at his Facebook and MySpace pages for clues.

The profile led to the discovery of conversations between Walsh and his associates to buy and sell drugs.

According to Nally, "People arrange to

buy and sell drugs on Facebook; there's talk of what they may do and where they may go. We'd be foolish not to use it as an investigative tool."

6) It wasn't a pretty picture for Crown Heights heroin dealer Tyrell "Handsome Rell" Blue, whose MySpace page featured a photo of himself with a wad of cash and a claim that he earned \$250,000 a year selling drugs at several night clubs.

That information was used against him he was charged with five others with multiple counts of trafficking and selling narcotics.

7) James Roberts, 27, bragged on his MySpace page a day after he mugged a man at a bus stop.

Roberts sealed his fate with pictures of himself and his ill-gotten gain, which included an expensive watch and ring he swiped from the victim.

Detectives showed the photo to the victim, who identified him and the stolen ring. Roberts and his partner, Darryl Calier, are serving five years each for robbery.

8) Awais Younis, 25, also known as Mohhanme Khan and Sundullah Ghilzai, of Arlington, VA was charged with communicating threats after posting on Facebook that he intended to put pipe bombs on Metro cars in Georgetown at rush hour.

Younis had posted instructions on Facebook about making pipe bombs and was chatting about what kind of shrapnel would cause the most damage.

- Detailed Case Study: The Murder of Kim Proctor
- 1) HPD's Recruiting Division exercised

**HPD** Investigations

good due diligence by checking a prospective police cadet through social networking sites. The prospective employee was found to have a profile where he had posted photos of himself with gang paraphernalia and weapons.

Further investigation revealed that the candidate was a former (or possibly current) gang member. The candidates' application for employment was denied.

Researching social networking sites prevented the department from hiring a person who could have, at the least, been a gang sympathizer.

2) An Officer with IFR was working an identity theft case. The primary suspect, Chanette Bell, was identified as a suspect in stealing identities, obtaining credit, and placing orders for gift cards at various locations. One location was able to provide clear video footage of the suspect and her accomplices, who were unknown.

The investigator searched Facebook and learned the suspect had a Facebook profile. Her profile led to the profiles of Keyonna Randle and her boyfriend, Lakeith Bell. Photographs of all suspects were subsequently identified as being the persons in the crime scene video.

All three were charged with Engaging in Organized Criminal Activity.

 A Robbery investigator set up a fictitious Facebook account sent friendship requests to suspects who had Facebook profiles.

This made it possible to access to the suspect's photos, posts, and acquaintances, allowing the investigator was to discover leads that would have otherwise gone undetected.

Topics on Prosecution	<ol> <li>Tell your victims and witnesses NOT to communicate about the case or the suspect at ALL, let alone on Facebook, MySpace or any other such forum.</li> <li>Always be professional – remember that you are a police officer 24/7. Don't say anything you would not want attributed to you or the department on the front page of <i>The New York Times</i></li> </ol>
Topics on Defense (Case Studies)	1) Defense Attorney Steve Balash of Santa Barbara was defending Jessica Binkard in a DUI case where in which one of Binkard's passengers was killed.  Balash expected Binkard would be placed on probation but, instead, she was sentenced to 5 years and 4 months behind bars – in large part because her MySpace profile had a picture of her holding a shot glass and an alcohol advertisement that was published after the accident.  Balash argued that the picture was a Halloween costume and that his client had not been drinking. According the Balash, "That's all the judge talked
	about. He never got past that." He said Binkard had "learned no lesson and showed no remorse."
	<ol> <li>June 2010 – Matthew Cordova got 5 years in prison for holding up a University of Arizona student with a gun.</li> </ol>
	Jonathan Mosher, a deputy county attorney in Pima County found a MySpace picture of Cordova holding the weapon and postings about it.
·	"At sentencing, the defense team was trying to portray him as a guy who had found religion and was very peaceful and hadn't been in much trouble, so that's where we were able to use his MySpace posting and photo, "Mosher

said.

 Joshua Lipton was sentenced to 2 years in prison for seriously injuring a woman while driving drunk.

A photo showing Lipton dressed in an "inmate" Halloween costume labeled "jail bird', was taken two weeks after the accident and posted on Lipton's MySpace page.

Prosecutors used it to paint Lipton as an unrepentant partier who lived it up while his victim recovered in the hospital.

A judge agreed, calling the pictures depraved while sentencing Lipton.

4) In the case of U.S. v. Gregory Alan Ebersole, 263 Fed. Appx. 251 (3<sup>rd</sup>. Cir. 2008), The defendant's MySpace page was admitted at a supervised release revocation hearing after prosecutors found a posting of the lyrics to a Skanska song called "Justice Is Coming" – which go like this:

I used to love her, but I had to kill her, I had to put her, Six feet under, And I can still hear her complain.

Ebersole's post concluded:

"I vowed justice against my false accuser and I have never broken my word of honor...I honestly don't know how much time is left before she forces my hand.

Ebersole's attorney argued the MySpace posting was nothing more than a "vehicle to voice [his] frustration. The District Court didn't buy the argument and found that Ebersole's post violated the conditions of his supervised release because it was

•	reasonable to assume the message would reach the victim and any reasonable person would interpret it as a threat.

# Instructor Lesson Plan (4<sup>th</sup> Hour)

Subject: 4th Hour - Capturing Evidence and Working with Site Administrators

Unit: Criminal Investigations & Technology

**Time Allotted:** 50 Minutes (1230-1320)

Learning Objectives: Understanding how proactive versus reactive investigations should be handled, various tools that may be helpful in those investigations, and methods to capture onscreen information for case records.

**Preparation**: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

#### **Lesson Objectives:**

- 1. Acquaint the Learners with considerations regarding proactive and reactive investigations.
- 2. Acquaint the Learners with various investigative tools
- 3. Acquaint the Learners with methods to capture on-screen information and videos.

Presentation: Presentation will be lecture-based supported by PowerPoint presentation media.

## **Key Topic Points**

	4) TT 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Reactive Investigations versus	1) Working with "profile holders" - citizen informants
Proactive Investigations	working as an agent for law enforcement
	2) Authorized access to accounts
	3) Unauthorized access to accounts
	4) Fruit of the Poisoned Tree
	5) USC 1030
	6) Importance of staying in compliance with each
	site's Terms of Service (TOS)
Investigative Tools	Facebook Visualizer @ www.lococitato.com
<i>2</i>	1) Law Enforcement use ONLY
	2) Technically violates Facebook's Terms of Service
	3) Free version explores up to 200 pages at once, and
	up to 50 friends per profile search; Allows for
	search through all downloaded pages (wall and
	info tables) and export as a JPG.
	4) Licensed version (approx \$40.00 per PC) will
	explore up to 10,000 pages at once, and 10,000
	friend connections per profile search; Allows for

information download for a permanent record; Allows for View and Export of wall and info tabs for import into Excel, CSV, or other applications; Allows for export of error log detailing all errors generated while mapping a network.

1) MySpace Visualizer @ www.lococitato.com

Free version explores up to 200 pages at once; Allows search through all downloaded pages and blogs, and export of the network as a JPG

Licensed version (approx \$32.00 per PC) will explore up to 1,000 pages at once; Allows for load and save of all downloaded information including a permanent record of the page source; Allows for export of downloaded images and blogs as a CSV for import into Excel or other applications; Allows for View and Export of page source information; Allows for printing or export to PDF

2) YT (YouTube) Visualizer @ www.lococitato.com

Free version explores up to 200 pages at once with search and view of all downloaded page and page source information

Licensed version (approx \$24.00 per PC) will explore up to 1,000 pages at once; Allows for load and save of all downloaded information including a permanent record of the page source; Allows for export to CSV for import into Excel or other applications; Allows for export of the network as a JPG; Allows for printing or export to PDF

 pipl – Comprehensive People Search @ www.pipl.com

People locator service with some free services and several "pay-for" deeper search and location options.

Also known as "invisible web", the term "deep web" refers to a vast repository of underlying content, such as documents in online databases that general-purpose web crawlers cannot reach. The deep web content is estimated at 500 times that of the surface web, yet has remained mostly untapped due to the limitations of traditional search engines.

	Since most personal profiles, public records and other people-related documents are stored in databases and not on static web pages, most of the higher-quality information about people is simply "invisible" to a regular search engine.
-	4) PrintKey (Screen Captures)
	5) Screen Recorder (Video Captures)
Undercover Investigations	Reasons for undercover investigations include a)     communicating with suspects, b) gaining access to     non-public information, and c) mapping social     relationships and personal networks
	Covert nature of undercover investigations will almost certainly violate the site's Terms of Service
	3) U.S. v. Drew – if a law enforcement officer violates a site's Terms of Services, is that "otherwise illegal activity"?
·	4) Detailed Case Study - U.S. v. Lori Drew, 259 F.R.D. 449 (C.D. Cal. 2009)
Complainants and Witnesses	1) The knowledge that complainants and witnesses bring to an investigation with regard to social networking can be a valuable source of information to an investigation, but there are potential pitfalls as well.
	2) Most people access social network sites from the comfort and security of their homes and offices, and the anonymity afforded by this causes them to let their natural defenses down.
	<ol> <li>Advise complainants and witnesses to NOT discuss cases on social networking sites.</li> </ol>
	<ol> <li>Follow the general rule to think very carefully about what you post.</li> </ol>
Use of Social Networking	1) Use caution in "friending" judges, prosecutors, defense attorneys or others with whom you have or may have a professional relationship.
	<ul><li>2) Posts have a way of coming back to haunt people.</li></ul>
Facebook	1) Convicted sex offenders are prohibited from using Facebook and their accounts will be immediately disabled and all links broken once Facebook is notified; however, notification must be

,	documented in the form of a) a link to a listing in a national sex offender registry, a link to an online news article, or court document.
	2) If a Facebook user deletes content from their account, Facebook will not be able to provide that content. Effectively, Facebook and the applicable Facebook user have access to the same content.
	3) Facebook's registered agent for service of process is: Custodian of Records, Facebook, Inc c/o Corporation Services Company 2730 gateway Oaks Drive Suite 100 Sacramento, CA 95833
	4) Facebook is unable to process subpoenas that fail to identify users by their Facebook User ID (UID) or email address associated with the account. UIDs can be found in the URL available in a browser displaying the account in question. In the URL: http://www.facebook.com/profile.php?id=1234567890, the number 1234567890 is the UID.
	5) Facebook is unable to produce trial or deposition witnesses on user account records; however, Facebook's custodian testimony will accompany the return of any records resulting from a subpoena.
	6) Facebook reserves the right to notify users prior to responding to any CIVIL subpoena, and to delay any compliance to allow its users to move to quash or otherwise resist a subpoena.
MySpace	1) Information that is collected at sign-up includes: a) email address, b) first and last name, c) country, d) postal code (for US, UK, and Canada only), e) gender, and f) date of birth; however, none of this information is validated so it may not be accurate.
	2) MySpace requires a subpoena for information such as: a) IP logs (recorded at time of login), b) dates and times of login (PST), c) email address, d) Zip code, e) name, or f) private messages.
	3) MySpace warns that IP address information may not be accurate if the target of an investigation uses a proxy.

- 4) MySpace is a free service so administrators do not have street address or credit card information.
- 5) MySpace may disclose private information to law enforcement without a subpoena in limited, emergency situations in which the safety of a MySpace user or member of the public is at risk and there is insufficient time for the law enforcement agency to obtain a subpoena.

In these circumstances, MySpace requires the delivery of a signed statement on a law enforcement letterhead certifying the existence of an emergency and supplying all the information that would be required in a subpoena.

- 6) MySpace does not retain information that is altered or removed on an active profile. Once a change is made, existing information is overwritten.
- 7) IP logs are available for up to 90 days after the user's last login.
- 8) User's Inbox information is retained until the user removes them. MySpace cannot recover messages unless it is in another user's Sent Mail. Sent Mail is retained for 14 days.
- 9) Trash Mail is retained for 30 days or less users can empty their trash at any time, at which time the mail is no longer available.
- 10) Deleted Accounts No mail is available for deleted accounts. User ID, IP Address, Login date stamps are retained for up to 90 days after deletion. Profile information is available for up to ten days after account deletion.
- 11) Preserving an account MySpace offers that a
  Letter of Preservation can be faxed to them, but
  there are caveats: a) Preserved accounts my not be
  able to log-into the account but they are still
  publicly viewable, b) MySpace can only preserve
  a currently active (non-deleted) account, and c)
  Information in the Sent Mail/Trash Can is still
  subject to automatic deletion.
- 12) If restricting the user's access to the profile will impede an investigation, investigators can request

	that private messages be output to a flat file for
	preservation before a subpoena is served.
	13) Investigators MUST state the "FriendID" in the subpoena of the account(s) for which information is needed. The FriendID can be located in the web address of the profile in question.  Example where FriendID is "6221"  http://www.myspace.com/index.cfm?fuseaction  =user.viewProfile&friendID=6221&Mytoken  =20050518161358
	14) MySpace can respond to court requested information with approximately a 2-week turnaround.
	15) The preferred way to transmit requested information is via email with an Excel spreadsheet attachment – so specify on the subpoena the email address results can be sent to.
	16) MySpace will accept subpoenas delivered by fax or mail:  MySpace can be reached at: 1333 2 <sup>nd</sup> Street, First Floor Santa Monica, CA 90401 Phone: 310-917-4949 Fax: 310-394-4180
Twitter	1) Twitter does not provide multimedia (photos or videos) hosting other than for a user's profile picture and account background image, and therefore is not able to provide images or videos that a user may share through their account via any 3 <sup>rd</sup> party.
	2) Non-public information about Twitter users will not be released without a subpoena, court order, or other valid legal process document.
	3) Even though Twitter collects and stores information of users, the information may not be accurate if the user has created a fake or anonymous profile. Twitter does not require email verification or identity authentication.
	4) Twitter will notify users of requests for their information prior to disclosure unless they are prohibited from doing so by statute or court order.

•	5) Twitter retains different types of information for different time periods. Some information may be only stored for a very brief period of time.
	6) Preservation requests must be signed, include a valid return email address, and sent on law enforcement letterhead delivered by mail or fax.
	7) Twitter can be contacted through:
	Email: lawenforcement@twitter.com
	Fax: 1-415-222-9958 attn: Trust & Safety
	Mail: Twitter, Inc 795 Folsom Street Suite 600 San Franciso, CA 94107
	IMPORTANT – Only email from law enforcement domains will be accepted. All others will be disregarded

# Instructor Lesson Plan (5<sup>th</sup> Hour)

**Subject**: 5<sup>th</sup> Hour – Utilities & Resources

Unit: Criminal Investigations & Technology

**Time Allotted:** 50 Minutes (1330-1420)

Learning Objectives: Understand key terms and definitions, and various on-line and standalone utilities that can be used to locate and harvest social networking information.

#### **Lesson Objectives:**

- 1. Acquaint the Learners with various utilities and resources that are able to locate and extract information from social networking and social media sites as well as from the Internet in general.
- 2. Acquaint the Learners the functionality and services of utilities and resources, how they operate, and the information they may provide during the legitimate investigation of criminal offenses.

**Preparation**: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

**Presentation:** Presentation will be lecture-based supported by PowerPoint presentation media.

## **Key Topic Points**

Terms and Definitions	
Metadata	1) Metadata is an ambiguous term which is used to describe "data about data".  Metadata is traditionally found in the card catalogs of libraries. As information has become increasingly digital, metadata also includes, but is not limited to:
	Means of creation of the data Purpose of the data Time and date of creation Creator or author of data Placement on a computer network where the data was created Standards used The basic information of a piece of

music, a picture, or file

For example, a digital image may include metadata that describes how large the picture is, the color depth, the image resolution, when the image was created, and other data. A text document's metadata may contain information about how long the document is, who the author is, when the document was written, and a short summary of the document.

2) Web Spiders or Web Crawlers are computer programs that browse the Internet in a methodical, automated manner.

Many sites, in particular search engines, use "spidering" as a means of gathering up-to-date data. Web crawlers create a copy of all the visited pages for processing by a search engine. The search engine indexes the downloaded pages to provide faster searches. Crawlers can also be used for harvesting e-mail addresses.

A Web crawler is a type of bot, or software agent, that, in general, starts with a URL to visit and then copies all the hyperlinks and content on that and nested pages.

3) Data Aggregation and Inference is a multiple-criteria decision-making operation. Whether in our daily lives or in a professional settings, there are usually multiple conflicting criteria that need to be evaluated when making decisions. For example, in purchasing a car, cost, comfort, safety, and fuel economy may be some of the main criteria we consider.

In our daily lives, we usually weigh multiple criteria implicitly and we may be comfortable with the consequences our decisions that are made based on only intuition.

Web Spiders

Data Aggregation and Inference

. ,	On the other hand, when stakes are high, it is important to properly structure the problem and explicitly evaluate each criterion. This leads to more informed and better decisions.
	Data Aggregation and Inference can be accomplished by just giving a topic good thought, or by automated mathematical computerized models.
Utilities and Resources	1) 411.Com (People Search) 2) Abika.com (People Search) 3) Classmates.com 4) MyLife.com 5) Spokeo.com 6) Web Investigator.org 7) Wayback Machine (Archive.org) 8) WebReaper 9) FOCA On-Line (informatica64.com) 10) FOCA Stand-Alone 11) Firesheep 12) FBpwn 13) Cree.py

# Instructor Lesson Plan (6<sup>th</sup> Hour)

Subject: 6th Hour – Additional Legal and Practical Issues

Unit: Criminal Investigations & Technology

**Time Allotted:** 50 Minutes (1430-1520)

Learning Objectives: Understand how industry-wide plans for Federated Identity services, changing Terms of Service, and enhanced Privacy Policies will impact investigations, as well as understand the various unresolved issues that law enforcement officers need to be aware of.

#### **Lesson Objectives:**

- 1. Acquaint the Learners with Federated Identity services planned by the major service providers.
- 2. Acquaint the Learners with the importance of considering Terms of Service and Privacy Policies of social networking sites.
- 3. Acquaint the Learners with various unresolved issues related to when, how, and why law enforcement officers can use social media in investigations.

**Preparation**: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

**Presentation:** Presentation will be lecture-based supported by PowerPoint presentation media.

## **Key Topic Points**

Federated Identity	Social networking sites are increasingly developing hybrid functions and moving toward federated identity schemes such as OpenID and Facebook Connect.
	2) Facebook, MySpace, Yahoo! And Google all have projects underway to act as Identity Authenticators – moving to a Single Sign-In model where a user can log-into Facebook using Google credentials.
	3) If attribution of activity is necessary, must determine the identity provider.
Terms of Services & Privacy Policies	1) Social networking sites have extensive

	<u> </u>
	terms of service and privacy policies.  Most of the policies are undergoing intense scrutiny by privacy advocates and are adapting in a way that may not favor law enforcement.
	2) Most sites permit emergency disclosure of information to law enforcement without a need for a warrant, but most sites have very brief windows of opportunity to capture information after it is deleted or modified by the user.
	3) All sites specify exceptions to respond to legal process and protect the service against fraud or damage, but recovery of information is extremely time and activity sensitive.
	4) U.S. v. Drew – Can failure to follow Terms of Service render access unauthorized under 1030? Employment policy cases tend to say "yes" but there are concerns that Terms of Service could transform into a privately-managed criminal code for site misconduct.
Unresolved Issues	1) A difficult issue for Defense Attorneys is whether anything can or should be done about existing, harmful information that a client has posted on a social networking site. Even if law enforcement can retrieve the information, the fact that it existed and was destroyed could be interpreted as an attempt to obstruct justice by deleting incriminating information during a pending investigation.
	2) U.S. v. Wortman, 488 F 3d 752 (7 <sup>th</sup> Cir. 2007) involved a defendant that was convicted of obstruction of justice for destroying incriminating evidence that belonged to her boyfriend after learning that he was under investigation by the FBI.
	Social networking companies tend to cooperate with law enforcement's

•	requests for information but defense requests are frequently opposed. This may be nice for us but the courts will eventually move to level the playing field if social networking companies don't find a balance.
	4) Thorny ethical and legal issues can arise if, during an investigation of a social networking site, law enforcement acts untruthfully, uses third parties to access information, or uses a fictitious identity to obtain information. The best rule of thumb is to stay within the Terms of Service of each social networking site.
	5) Griffin v. State, 2010 WL 2105801 (Md. May 27, 2010) discusses in detail the authentication of evidence from social networking sites but the requirements and methods have not been fully tested through the courts
	6) One court has held that defense counsel's failure to investigate and pursue evidence from social networking sites could be ineffective assistance of council (see Cannedy v. Adams, 2009 WL 3711958 (C.D. Cal. Nov. 4, 2009).
	7) If defense attorneys are obligated to investigate social networking leads, why aren't we?

# Instructor Lesson Plan (7<sup>th</sup> Hour)

Subject: 7<sup>th</sup> Hour – Review and Question & Answer

Unit: Criminal Investigations & Technology

**Time Allotted:** 30 Minutes (1530-1600)

Learning Objectives: Understand the key points of today's lecture, and be able to put the provided information to use and action in criminal investigations involving evidence from social networking sites.

#### **Lesson Objectives**:

1. Bring into focus the main points of today's presentation.

2. Place emphasis on key concepts which the Learners will need to obtain and use evidence from social networking sites.

**Preparation**: Learners do not need to have any prerequisite knowledge of the subject material, but should be assigned to an investigative position within the Houston Police Department that would reasonably cause them to come into contact with social media sites in the performance of their investigative duties.

Presentation: Presentation will be lecture-based supported by PowerPoint presentation media.

## **Key Topic Points**

Introduction to Social Networking Sites	We talked about:
_	1) What social networking is
	2) Various types of social networking sites
	3) The most popular social networking
	sites
	4) Where people share information
	5) How people manage their accounts
	6) What police departments use sites for
	7) Utility of social networking
	information
	8) What types of information to look for
Overview of Key Social Networking Sites	We talked about:
	1) Social networking sites and
	characteristics
	2) Screenshots of sites and site features
Case Studies and Review of Successful	We talked about:
Investigations	1) Outside (non-HPD) investigations
	2) HPD investigations aided by social

•	networks
Capturing Evidence and Working with Site	We talked about:
Administrators	Reactive versus proactive
1 Administrators	investigations
	2) Site visualizers
	3) pipl people search site
	4) Printkey for screen capture
	5) Screen Recorder for video capture
	6) Considerations for undercover
	investigations
	7) U.S. v. Lori Drew- Terms of Service
	8) Complainants, witnesses, and police
	use
	9) Working with social network providers
Utilities and Resources	We talked about:
Offices and Resources	1) Metadata
	2) Web Spiders
	3) Data Aggregation and Inference
	4) Various people search sites
	5) Various information search sites
	6) Data harvesting tools
	7) When and where these tools are
	appropriate
Additional Legal and Practical Issues	We talked about:
A reducional populario I radioar reserve	1) Federated Identification plans
	2) Terms of Service
	3) Privacy Policies
	4) Unresolved Issues

## III. Application

The Learner will be able to collect and use evidence from social networking sites during the investigation of criminal offenses, and will be able to do so in a way that will allow the evidence to be complete and capable of withstanding legal challenges

#### IV. Evaluation

None

#### V. References

Facebook - www.facebook.com

MySpace - www.myspace.com

Twitter - www.twitter.com

LinkedIn - www.linkedin.com

Social Networking Visualization Tools - www.lococitato.com

How to Capture a MySpace Page for Investigative Purposes By: Lauren Wagner and Keith Daniels SEARCH, The National Consortium for Justice Information and Statistics, January 2008 www.search.org

# Obtaining and Using Evidence from Social Networking Sites



Dr. David J. Morgan Chief Technology Officer john.johnson@cityofhouston.net Security+ Certified Professional John N. Johnson, CISSP, CEH Information Security Officer

#### 4

### Course Agenda

	Introduction and discussion of course goals	Introduction to Social Networking Sites	Break	Overview of Key Social Networking Sites	Break	Case Studies & Review of Successful Investigations	Lungh	Capturing Evidence & Working with Site Administrators	Break	Utilities and Resources	Break	Additional Legal and Practical Issues	Break	Review and Q/A
Time	0800 - 0815 Introdu	0815 - 0850	0850 - 0900 Break	0300 - 0060	0950 - 1000	1000 - 1050	1050-1230	1230 - 1320	1320 - 1330	1330 - 1420	1420 - 1430	1430 - 1520	1520 - 1530	1530 - 1600
Module		-		2		3		4		S		9		7

## Course Objectives

The objective of this course is to prepare media sites for investigative purposes while protecting privacy and staying within law investigators to use social networking and social enforcement professional guidelines.

none of which are uniformly defined by service A secondary objective is to understand the providers or understood by the people who use operating rules of the various social media sites, the service.

#### Module 1



# Introduction to Social Networking Sites

## Module Objectives

## Module 1 Learning Objectives:

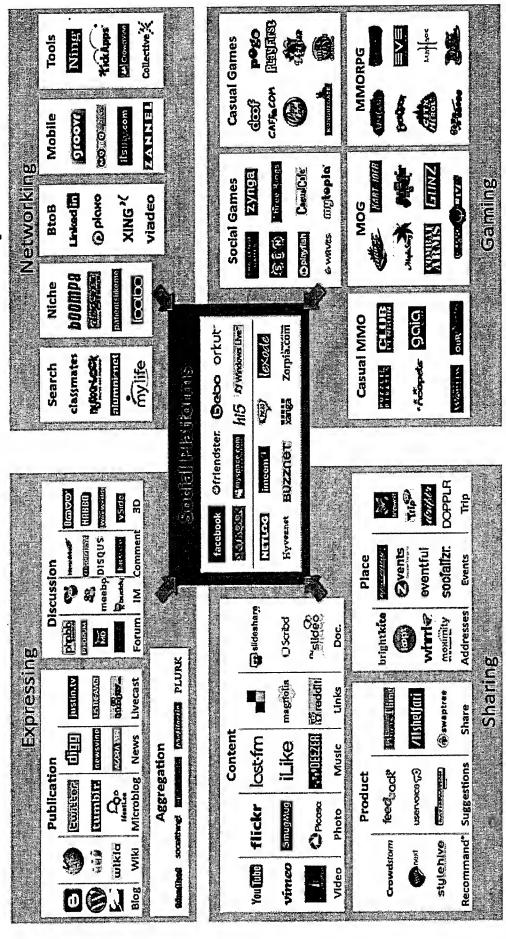
Understanding what social networking is and the various Internet sites and services that exist, and how they are used.

#### Lesson Objectives:

- Acquaint the Learners with the vast number and types of social networking and social media sites.
- provided by each site, and the potential utility of information contained within each site for the legitimate investigation of Discuss how social networking sites operate, the services criminal offenses.

## What is Social Networking?

## Social Media Landscape



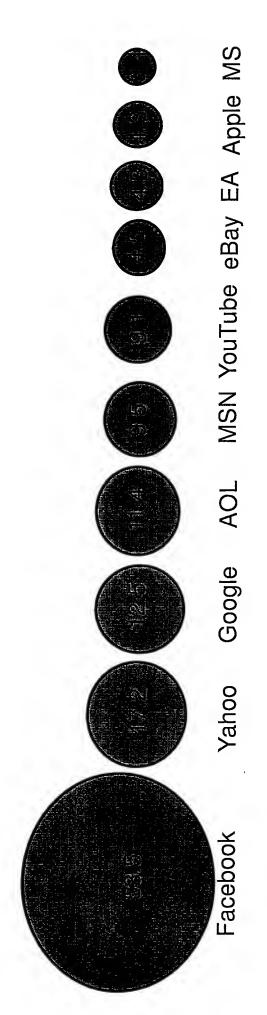
environment where they share stories, pictures, videos, and participate in chat rooms with friends and acquaintances. Social networking sites provide people with a virtua

# Examples of Social Networking Sites

- Facebook general
- Myspace.com general
- ➤ Twitter micro-blogging
- LinkedIn professional
- Classmates.com school, college, work, and the military
- ▼ YouTube videos
- Craigslist classifieds & personal ads
- Zynga online games

### Where do Americans spend most of their Internet time?

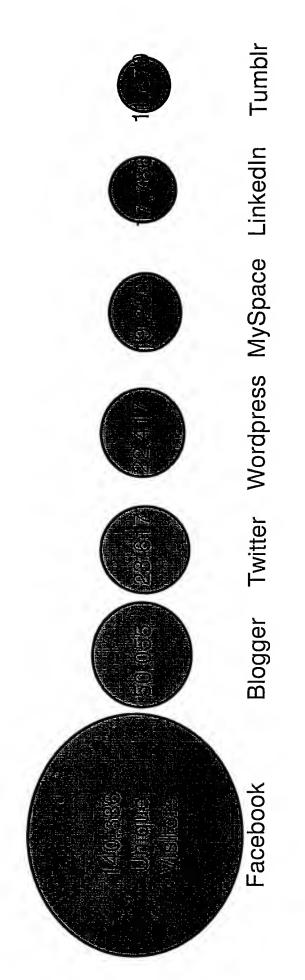
Top 10 U.S. Web Destinations by Total Minutes in billions spent at Home and Work



Source: Nielson, May 2011

### What are the most popular Social Media sites?

A comparison of traffic to the most popular U.S. social media sites, based on unique visitors in May 2011



Source: Nielson, May 2011

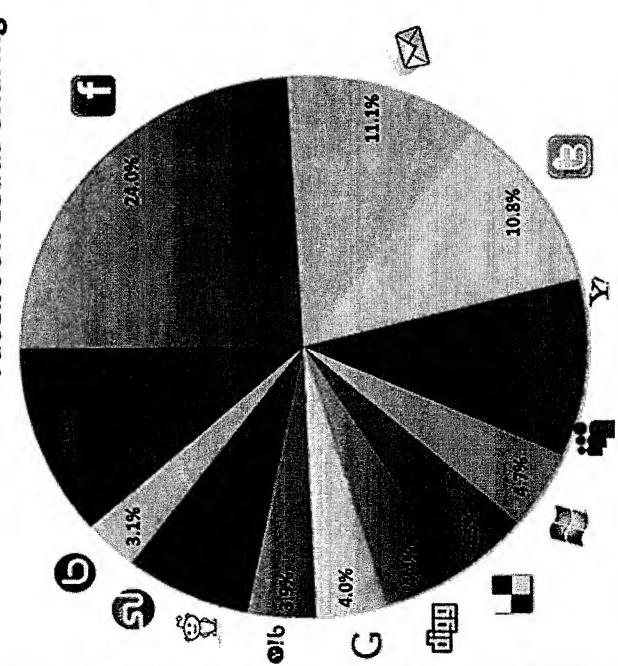
## The Rise of Social Networks

should have a basic understanding of social networking sites Social networking sites have a wealth of information but also can be full of pitfalls and danger. Law enforcement officers and the utility and dangers they present.

conducted, new technology and new uses of the technology Any attempt to definitively understand technology opens a technology basically doubles every 10 years. It is hard to huge can of worms. The problem is the advancement of keep up, because once training is developed and occur.

The Internet itself is still a rather new tool to society. It was only two decades ago when it was first available for public consumption.

## Facebook Leads Sharing



- Facebook
- Email Email
- Twitter
- Yahoo Bookmarks
- Myspace
- Windows Live
- Delicious
- M Digg
- Google Bookmarks
- W Yahoo Buzz
- Reddit
- StumbleUpon
- ™ Bebo
- Other

Source: AddToAny

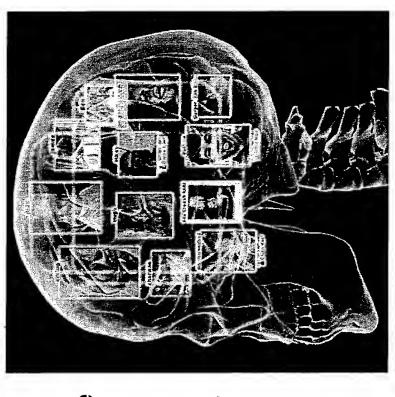
## Social Network Stats

According to the Pew Internet & American Life Project (2010):

ages of 18-24 and 57% of users between the ➤ 75% of U.S. Internet users between the ages of 25-34 have a profile on a social networking site. ➤ Of those, 51% have more than one profile.

36% allow everyone to view their profile.

▶ 96% have "friends" they have never met face-to-face. ➤ The 2010 global average time spent per person on social networking sites was ~ 5.5 hours per month.



## **Every Minute on Facebook**

50,000 ... Shared Links

60,000 ... Photos Tagged

74,000 ... Event Invites

79,000 ... Wall Posts

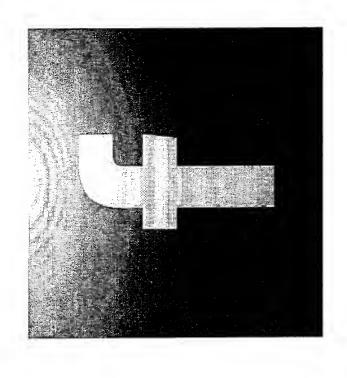
83,000 ... Status Updates

99,000 ... Friend Requests

136,000 ... Photos Uploaded 232,000...Messages Sent

383,000..."Likes"

510,000 ... Comments



#### Peer Review

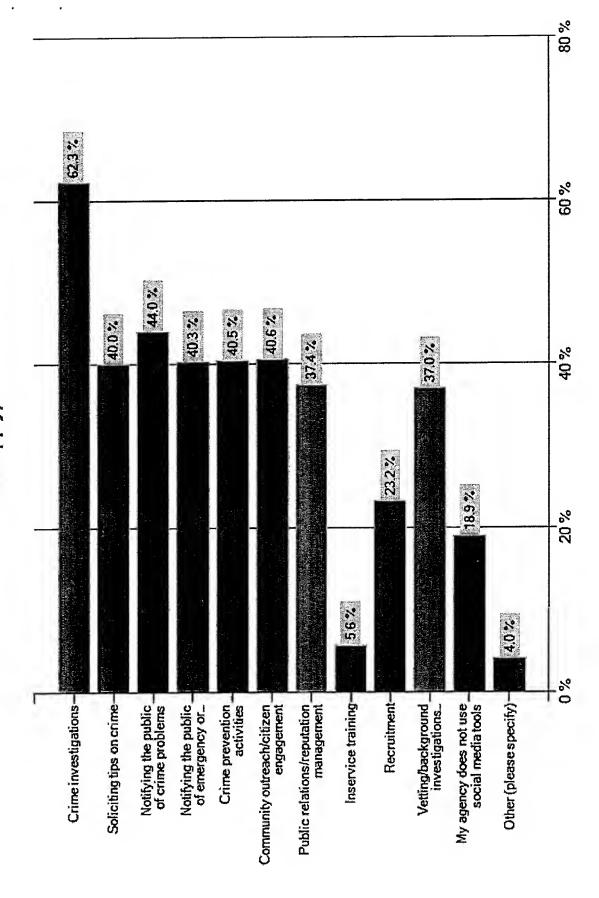
Police (IACP), 81% of the 728 law enforcement agencies surveyed said In a January 2011 survey by the International Associated of Chiefs of they use social media in some form. The most common use of social media is for investigation.

investigating crimes, 40 % for soliciting tips on crimes, and 44 % for When asked how they use social media, 63.2 % said they use it for notifying the public of crime problems.

social media, such as community outreach (40.6 %), notifying the public of Usage in investigations surpassed other uses by government agencies for emergencies (40.3 %) and public relations (37.4 %).

networking channels being used include Twitter (29.8 %), Nixle (also 29.8 Facebook was by far the most popular tool among respondents, used by nearly 67 % of the agencies that use social media. Other socia %), MySpace (21.6 %) and YouTube (17.6 %). http://www.nlets.org/press/police-put-social-media-on-the-trail-of-crime-investigations

Which of the following activities does your agency use social media tools for? (Select all that apply)



photographs, videos, and audio clips; write blog entries and status updates; send and receive private messages; and link to pages of others ("friends") Unlike traditional Web sites, where users are limited to passive viewing, social networking sites permit users to create personal profiles; post

It is not uncommon for a person on Facebook, MySpace or other social networking sites to have 300 plus friends located all around the globe. From a law enforcement perspective, there are three basic criminal uses for social networking sites:

➤ Recruitment – i.e. Gangs and/or narcotics – what age group are they targeting; go where they are.

Intimidation – i.e. Gangs and/or criminal enterprises – send broad messages to your affiliates, rivals, and possible informants Operations – Private profiles provide a powerful collaboration platform with very weak attribution

## Utility In Criminal Cases

Evidence from social networking sites can:

Reveal personal communications

Establish motives and personal relationships

➤ Provide location information

➤ Prove and disprove alibis

Establish crime or criminal enterprises

Lead to discovery of instrumentalities or fruits of crime

## Things To Look For

- hometown, high school/college attended, preferred E-mail address, cell Name, date-of-birth (age), sex, race, current geographical location, affiliations, favorites movies and TV shows, favorites books, favorite phone number, sexual preference, relationship interests, clubs and quotes, employment type and title, work history, etc
- ▼ picture, audio, and video files
- ▼ Meta data
- ➤ Information concerning URLs and "favorite" sites
- Internet protocol addresses and other location identifiers
- Internet Service Provider address and Internet subscriber information
- Social networking profiles of friends and associates

## Things To Look For (continued)

- ➤ Business and personal activities
- Frequency of postings or site usage
- > Social, business, and other group affiliations
- ➤ Evidence of uploaded content and postings
- ➤ Abuse reports
- > Terms of Service for the site (they are frequently changing these days)
- Payment method in those few instances where services are not free

#### Module 2



# Overview of Key Social Networking Sites

## Module Objectives

## Module 2 Learning Objectives:

Understanding the most popular social networking sites and the features they provide.

#### Lesson Objectives:

- 1. Acquaint the Learners with the most popular social networking and social media sites.
- 2. Discuss the functionality and services of the most potential utility of information contained within each site popular sites, how they operate, the profiles (characteristics) of typical users of each site, and the for the legitimate investigation of criminal offenses

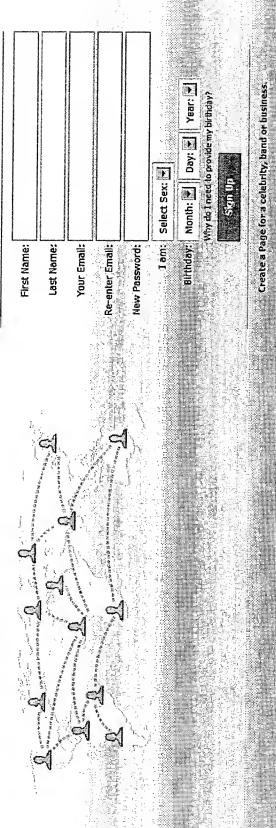
#### Facebook



Facebook helps you connect and share with the people in your life.

It's free and always will be.

Sign Up



English (US) Español Português (Brasil) Français (France) Deutsch Italiano क्यूजा हिन्छी CC(CC) CCC

Facebook @ 2011 · English (US)

Mobile • Find Friends • Badges • People • Pages • About • Advertising • Creale & Page • Developers • Careers • Privacy • Terms • Help

#### Facebook

- > Founded in 2004, initially catering to students
- >35 years and older is the largest growing demographic group
- ➤ Now over 800 million active users worldwide
- > More than 50% of active users log-on in any given day
- ➤ Average user has 130 friends
- > Average user is connected to 80 community pages, groups and events
- More than 7 million apps and websites are integrated with Facebook
- More than 350 million active users currently access Facebook through their mobile devices

Source: http://www.facebook.com/press/info.php?statistics (11-9-2011)

#### Facebook

- ➤ Over 480,000 new members join every day.
- Over 30 billion photographs stored system-wide; Facebook adds an estimated 1 billion additional photographs each month.
- Subscribers are encouraged to use their real names but not guaranteed.
- ൯ different groups or individuals; Recent changes in privacy settings as > Privacy model is highly granular; presents different information to result of criticism but new features are typically not very private.
- Messaging includes mail, real-time chat, and each user's "wall".
- Frequently used in private background checks and pre-employment screening.
- > Site functionality has been used to deliver viruses and malware, and to provide Command & Control for network Bots.

### Facebook Wall



Helen McAllister Chance to win a free Razor scooter just in time for Christmas ... check out www.facebook.com/greenribbonschools; 17 laws 250

	di ai
Write something	Attach: 国 宋 包



View Photos of Helen (25) Send Helen a Message

Poke Helen

Helen McAllister Please vote for this great program, Txt 103459 to 73774 or Provide Green Ribbon Schools health & wellness program to US students | Pepsi Refresh Everything click below. Thanks. :)

Filters





Loving life in Colorado Springs.

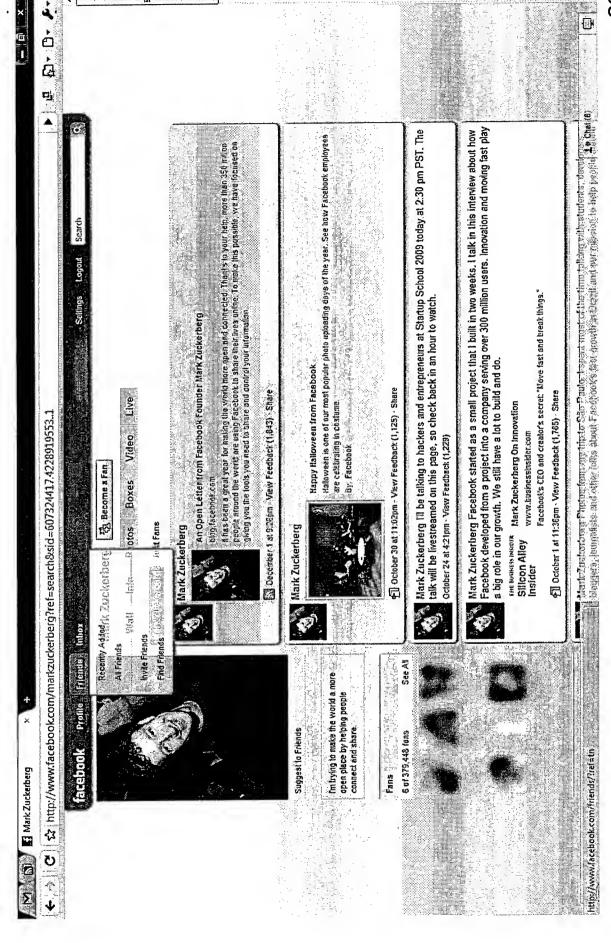
Write a comment...

Relationship Status;

Married to

Information

### Facebook Profile



Enter a college

## Facebook Find Friends

1		
н		
ш		
	d	
м		
ı		
-		
20		
H		
I		
35		
10 m		
18 m		
18 m		
13 m		
3374		
(A) (C)		
53° c.		
337		
(3)		
(3) m		
AT		
All and the second seco		
387		
38.		
	OOK Search	
***	OOK Search	
	OOK Search	
(A)	OOK Search	
	OOK Search	
	ook 😽 Search	
	OOK Search	

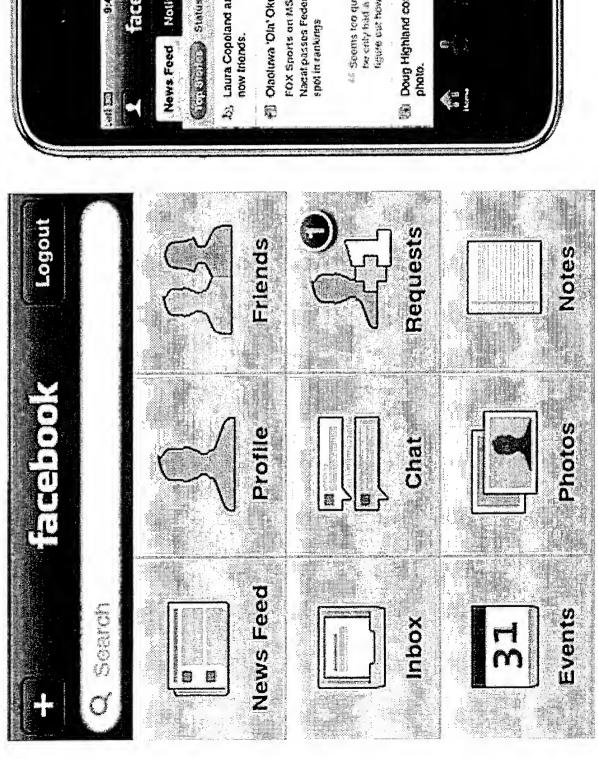
Find Friends Home

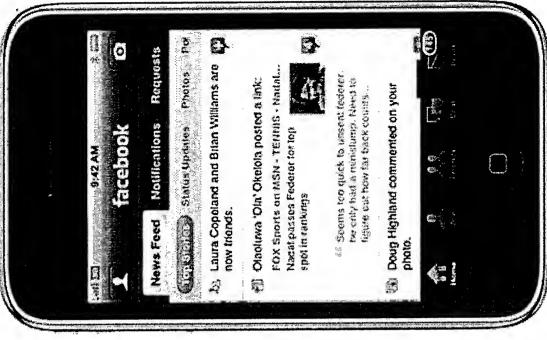
#### Find friends from different parts of your life

Use the checkboxes below to discover people you know from your hometown, school, employer and more.

Enter a city  Enter a city  Enter a city  figh School  Enter a tigh school  I vernon  I vernon  I Norma  Enter ansityer marrie	STREE	200 STATES
	GOD GOTHE WETSIT	GOI GINE Versit
Pu  International Pu  Internat	school and	school ad not be the second and s
High School  Enter a high school  Futual Friend  Li Lon  Li Norma  Enter annever manne	gh school riend rent rent rent riend riend riend riend	gh school riend rent rent rent rent rent rent rent rent
Enter a high school  Futual Friend  Luch  Norma  Enter anyther name	igh school  n striend or University ollege	igh school  n striend or University ollege
Flutual Friend  Li Lori  Li Wernon  Li Norma  Li Morma	riend  a  a  a  b  b  c  c  c  c  c  c  c  c  c  c  c	riend  a  a  b  b  c  c  c  c  c  c  c  c  c  c  c
A THE SECTION OF THE	a subserve the sub	a de la constant de l
L. Norma Enter analyse traffic	or University	or University
INORMA  Enter any and a second	Enter another name College or University Enter a college	or University college
The control of the	or University	or University college
	or University college	or University college er
		Emplayer

### Facebook Mobile





## What Happens In Facebook.



Meghan Definitely skipping my date for a hight of movies, Starbucks, and chocolate chip cookles. Don't judge:)

# October 27 at 5:37pm via BlackBerry - Like - Comment



ast time I ask you out

October 27 at 5:39pm : Like



Patrick was no worles it will just be another night filled with tears and masturbation, prolly at the same time, for me

October 27 at 5:44pm ' Like

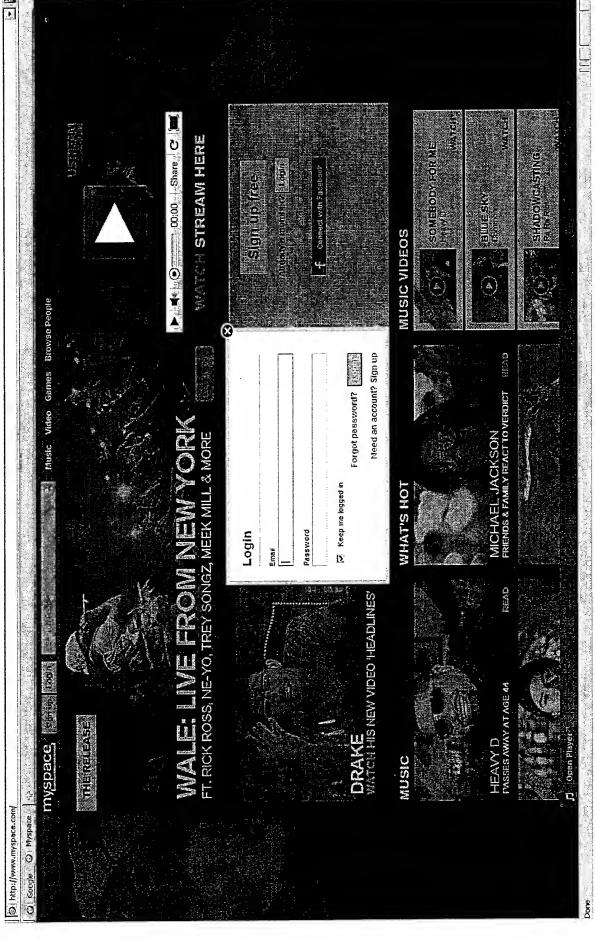


At least your night is ending the same as it October 27 at 5:47pm | Like would have if I didn't cancel 

## Facebook Friends Map



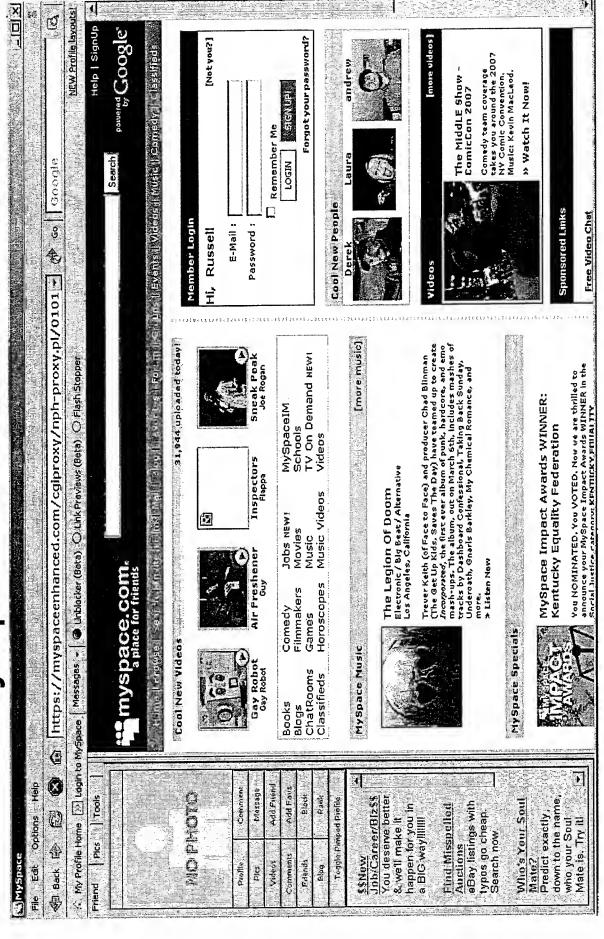
#### MySpace



#### MySpace

- Founded in 2003; now owned by Fox Interactive Media
- Was most popular social networking site in 2006
- ➤ Hit 100 million accounts on August 9, 2006
- Was passed-up in popularity by Facebook in 2008
- ➤ Currently has 64.2 million active users
- The use of true names is less encouraged that Facebook
- > Messaging through Instant Message, Chat, and Friend Updates
- >Application platform added in 2008 in response to Facebook's platform
- ➤ Younger user base; history of child safety concerns
- Privacy is less granular and less effective than Facebook's settings

## MySpace Profile Home

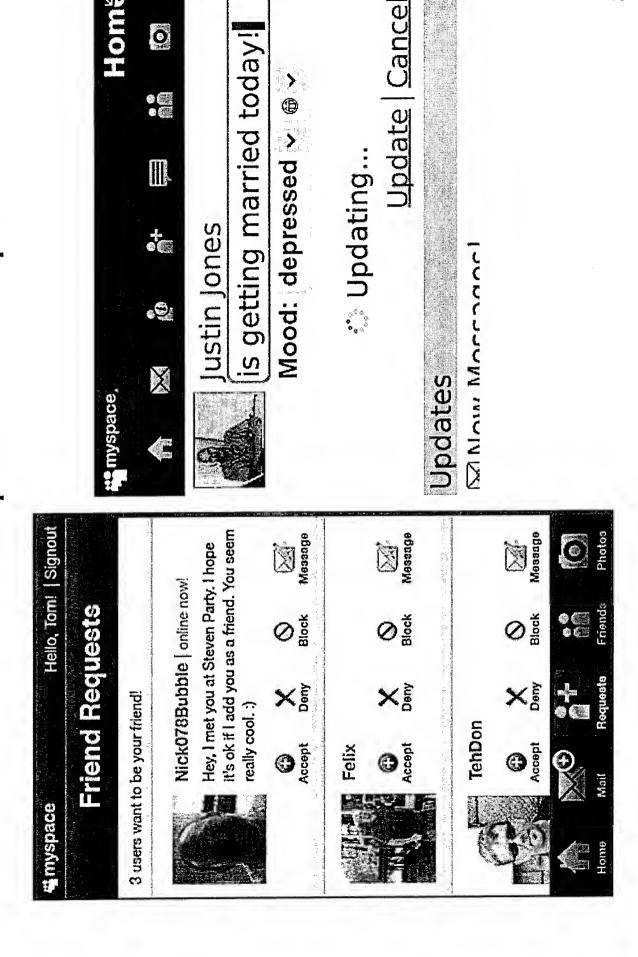


## Friends Requests & Updates

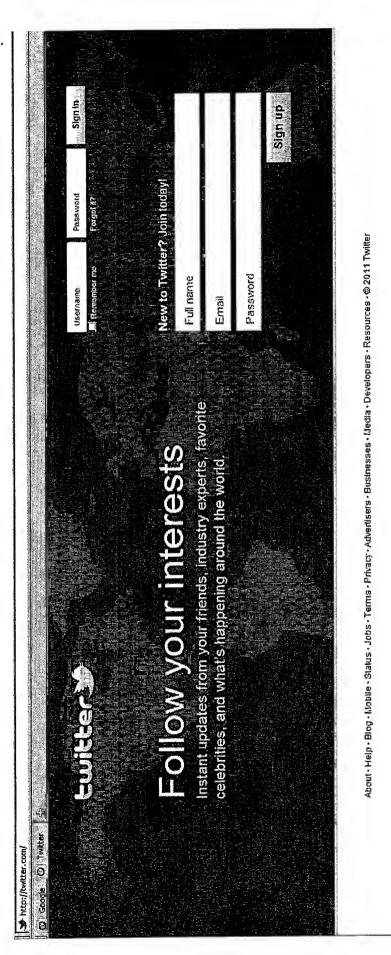
Homé

0

•



#### **Twitter**



#### **Twitter**

- ➤ Began in mid-2000 as a "status message" service but has become the leader in 'micro-blogging" - subscribers use mobile devices to maintain presence
- Over 200 million registered users but only ~75 million are active.
- Average usage is approximately 600 tweets per second.
- Highly cross-platform capable and easy to use but storage space is limited
- Popularly used for Breaking news and real-time updates of events Multi-media is handled by 3rd party links to other providers
- Popular with hacking groups, including Anonymous
- Simple privacy model: updates are either Public or Private

#### **Twitter**

- > Direct messages are private; Sender can delete messages even after they are sent
- Stores shortened versions of URLs which are used to direct other users to resources - also is used to spread malicious links and program code
- > Most Twitter profile information is public, so anyone can see it
- > A Twitter profile contains a profile picture, background image, and status updates called Tweets
- Users have the option to fill out location information, a URL, and a short "Bio" section about themselves for display on their public profile
- therefore is not able to provide images or videos that a user may share Twitter does not provide multimedia (photos or videos) hosting other than for a user's profile picture and account background image, and through their account via any 3rd party

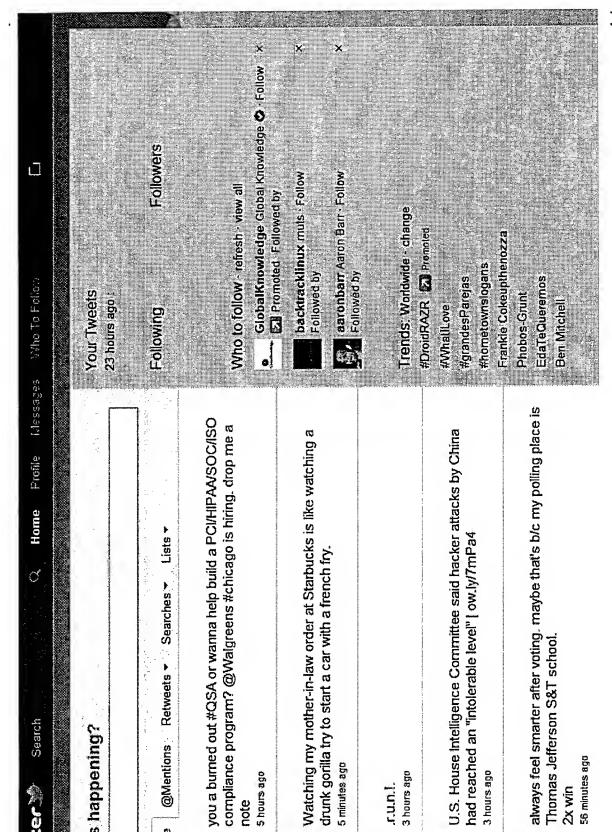
## **Twitter Timeline**

Search

**Ewitter** 

What's happening?

Timeline



5 minutes ago

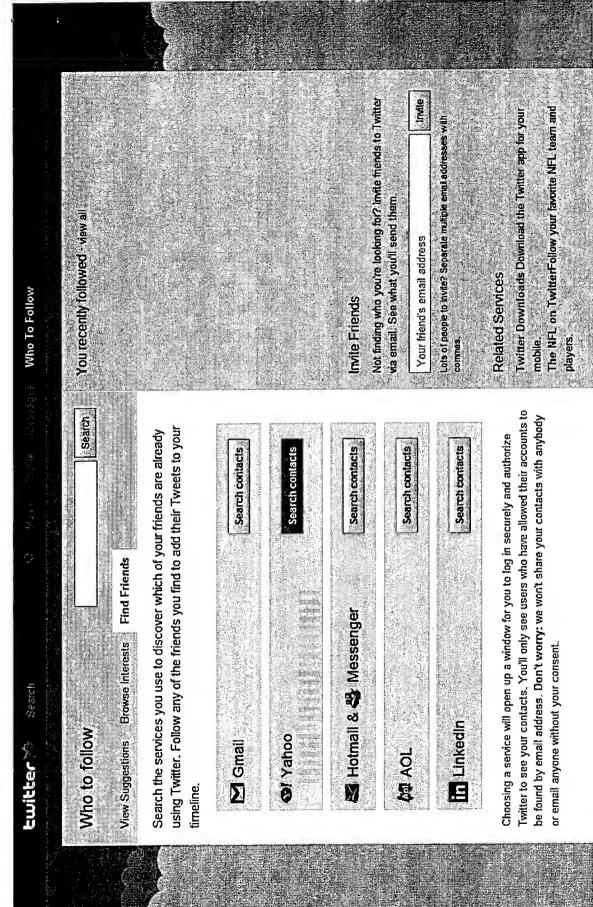
3 hours ago r.u.n.!

5 hours ago

56 minutes ago

3 hours ago

# Twitter Who to Follow



#### From here you can change your basic Leam more by visiting the help center. Protect your Tweets if you don't want follow you and keep your Tweets out account info, language settings, and receiving all of your Tweets with your them to be public. Approve who can changing it, make sure to let your existing Tweets, @replies, direct followers know so you'll continue your Tweet privacy and location messages, or other data. After Change your Twitter usemame anytime without affecting your of search results. new username. Account settings. When you tweet with a location, Twitter stores that location. You can switch location onfoff before each Tweet and always have the option to defete your location history. you can include location information like neighborhood, town, or exact point when Ever had something you wanted to share ("Treworks!", "parly!", "ice cream truck!", or "quicksand...") that would be better with a location? By turning on this feature, By default, you automatically see images and videos only from people you interested in helping translate Twitter? Check out the Translation Center. Account Password Mobile Notifications Profile Design Applications You may delete all location information from your past Tweets No spaces, please. You can change your name on your profile settings. (GMT-06:00) Central Time (US & Canada) ☐ Let others find me by my email address What language would you like to Twitter in? follow. Additionally, you can choose to: Note: email will not be publicly displayed. /our public profile; http://witter.com/ Add a location to your Tweets This may take up to 30 minutes. earn more settings you tweet. English Tweet Media Time Zone Name Language Username Email Tweet Location **Ewitter**

Who to follow

Acad Mais

Search

View Suggestions

**Browse Interests** 

Find Friends

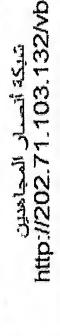
Results for said ass



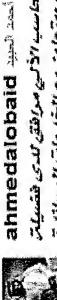
4







Report almonajjid for spam



يؤسسنت معجمه وعتن وكاد اعتمارهمات العماسب الأكين مواطق كلدى طقسيلت الشيئ محمد صلايج لأمدجد ومتعاون مع المضامات المسائلةة









### محمد صائح المنجد

@almonajjid

297 Listed

650 10 37,253 Tweels Following Followers

About @almonajjid

http://www.almunajjid.com The start The said

http://112.137.166.232/~fa/vb/ تبكة الفاء الإسلامية



Idr\_almuqbil Ash .- Follow (

Similar to @almonajjid - view all 新

🕜 majed\_albloshi 🚅 निर्मातक Follow

\*\*\*

Indisabqorg where Follow



Tweet to @aimonailid

Tweets



عد ماج الله almonajjid

الْمَلْمِ الْمَصِومِ مِعَاشَى الْقِرِ أَن والْسَنَةَ أَيْ: تَفَسِيرِ الْكِتَابِ الْمِزيِرُ وتَمِروحِ الأَحَادِيثَ النَبِوبِيَةً ، إنّه -والله - الأمر الذي أن تنتعِ عِلَى مَسرف الوقتَ والعمر فيه

Shortcuts Advertisers Businesses Media Developers Resources © 2041 Tviller About Help Blog Mobile Status Jobs Terms Privacy



ope suncy e

**0** 

Lists \* Favorites Following \* Followers \*

20 new tweets



57 minutes ago

مست مساح العناد المتأذن فقول له من انت؟ كُر د أن يقول: اذا، لأنه لأيام لإيحصيل يقوله (أذا) فائدة والازيادة والإيهام باق، بل يلنخي أن يقول: فلان باسمه 45



abuabdelelah ್ಷಟ್ಟಣ್ಣ



أستباذ القشكه خيء متعليس الشوييعس ببجامعين الإماء رميحشد فيء مبعود saad\_alkhathlan ತ್ರವಾ "Xulland



4

C Follow

@assdais view full profile → عبد الرحمن السديس الرياض

製造製造

المقروج عن فقطتن البحث = يطبيل الحوار، ويشسيع الوقت، ويقلل 5\_64# http://facebook.com/assdais



4

C. Follow

الحموج عن لفطه المحد - بطايا العموار، ويصبع الوقت، وها.

1777

assdais with the second

44 6,522 Following Followers 6,522



C Follow

C Follow | L

المشوجيية وعتسو الجبععية السعودية للعلوم السياسيين (اطعن يصشي محكما شلن يوجيته أحارى أدرمق

عضورهيئي التلدويس بالمعيد العالي للتشام أبتسد السياست

المنابس المنابس Otsaad

Recent Tweet http://112.137.166.232/~fa/vb/ تديكة القداء الإسلامية



C Follow

mohamadalsaldi1 mohamad alsaidi

يجشي سوويا على صواحة مستقيمة

مكتوراة في أصول النقله جامعتراء القري

يا من توليك مالا علما للسلمين، قال رسول الشحملي التد طليه رسلم: «ما الصفيكم رلا أمنحكم إنما أنا قاسم أحسع حيث أمرث» مهد الاست استيس assdais برسول القصلي الآطيه

Le line line Co



5 hours ago

( Follow L

أهالأ بهحكم ظي الصنيحة الرسميية المعتثبية بأقوال وطوائك الإماء

於文字 是 mjeble uqi

الزاهد ابزر قييه الهيموفين بإشراف طلاب حله

قال النبي صلى الله عليه وملم:«إن رجالا لينتوضون في مأل الله بعير حق، فليم النال بوم القيامك»رواه البخاري. فليتين الله كل من assdais Jan Sandais



أستاذ مشارحك بجنامعتن الملحك سعود المشرف العامر على ملتقى أطل amshehri ಒಬ್ಬಂಬ್ಬಂಬ್



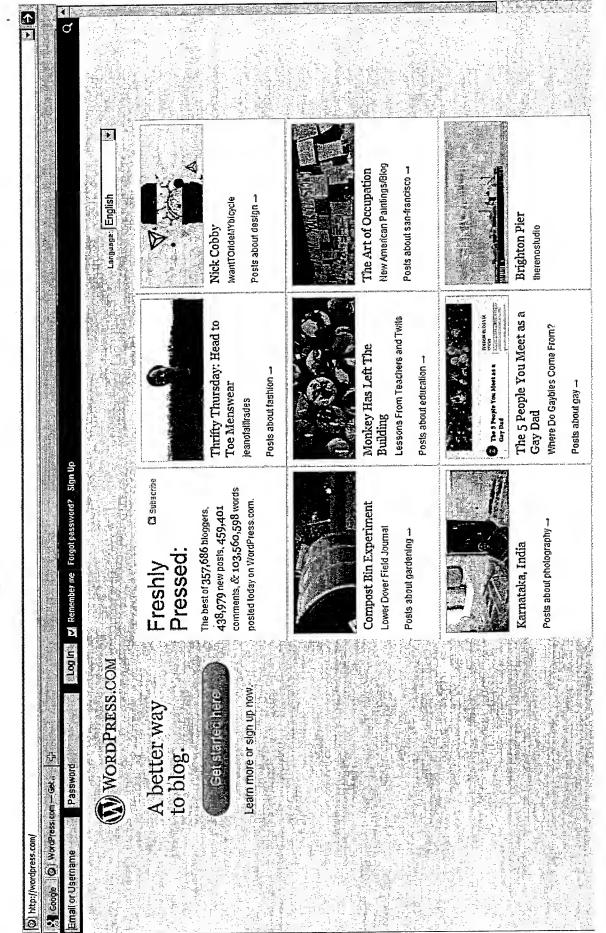
4

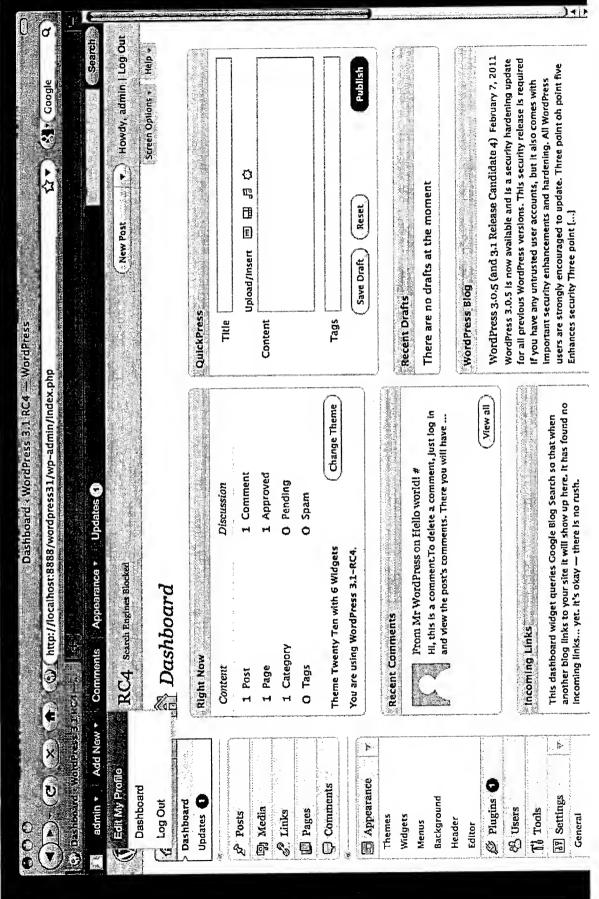
5 hours ago

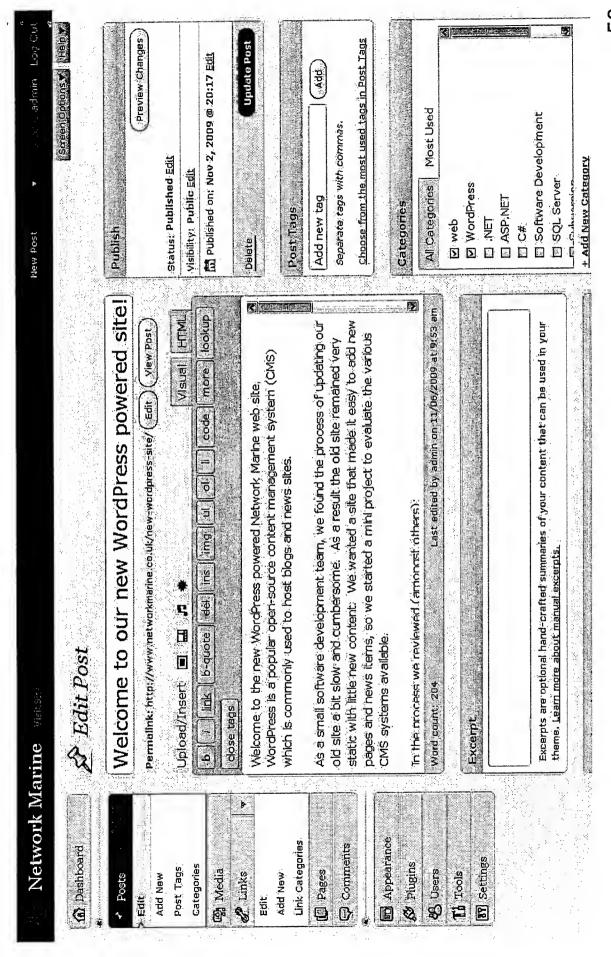
46

WordPress started in 2003 as a service where everyone could be empowered with a voice. It has grown to be the largest self-hosted blogging tool in the world, used on millions of sites and seen by tens of millions of people every day. WordPress started as just a blogging system, but has evolved to be used as full content management system and so much more through the thousands of plugins, widgets, and themes

WordPress is a free blogging tool and publishing platform. WordPress is used by over 14.7% of Alexa Internet's "top 1 million" websites and as of August 2011 powers 22% of all new websites on the Internet.







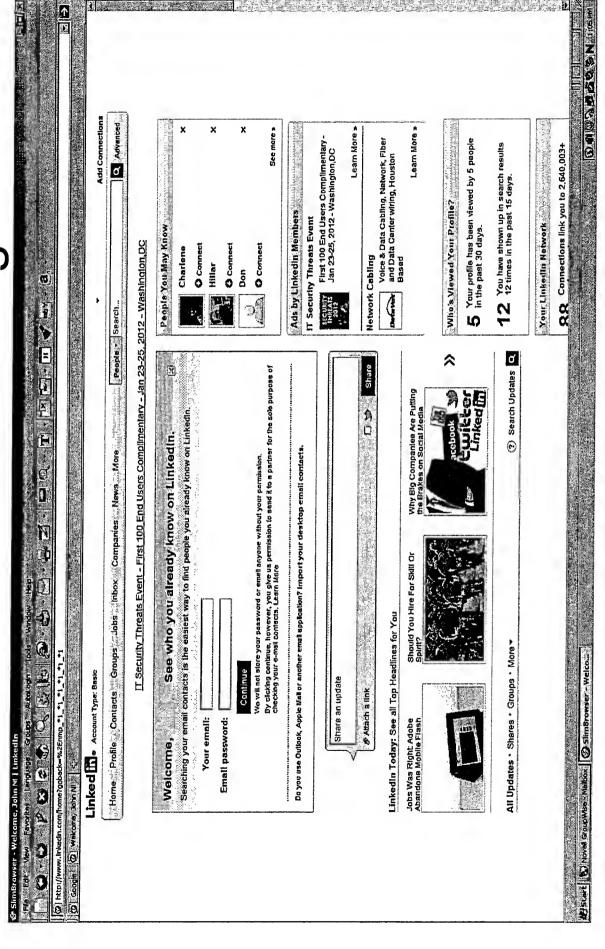
### LinkedIn

Linkedin	
Home: What is Linkedin? John Today? Sign In	
Sign in to Linkedin	
Email address:	
Password:	Forgot password?
G.	Sign in or Join Linkadin
тор продолжения на принципалния принципалния принципалния принципалния принципалния принципалния принципалния	
Unkadin Corporation @ 2011   User Agreement   Privacy Policy   Copyright Policy	

### LinkedIn

- Business-focused with enforced limits to interaction between users
- Currently at 90 million user accounts spread over 200 countries
- Currently has 21.4 unique active users each month
- > 25 years to 35 years is the largest demographic group
- > Targets professionals allowing members to create a profile describing professional backgrounds and facilitates communication with others
- Profiles segregated based on education and/or work experience
- Use for criminal communications appears to be limited
- Can be used to identify people with certain knowledge areas/expertise
- ➤ No reliability checks performed on profile information

# LinkedIn Home Page



# LinkedIn Profile Page

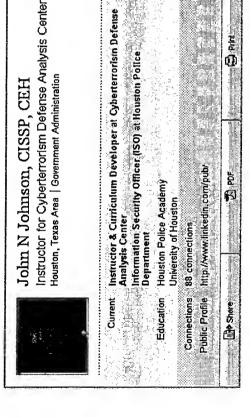
		-	
		1	i
		0	ľ
		i	į
		1	
		F	
		1	
		i	
		3	
		2	
		_	
		ŧ	ì
Ė	ľ		
Ł	Į		
ï			
	1	Ľ	
	Į	C	ĺ
	i	¥	
	1	C	
4	•	-	

People - Search. Home Profile Contacts Groups Jobs Inbox Companies News More

Add Connections Advanced

ď

fow to Select a Firewall - The definitive quide for evaluating enterprise network linewalls. From: Palo Alto Networks



#### Summary

CEH License # September 2007 Security + Certified Professional License # Information Security/Information Assurance Policy and Compliance CISSP License # Specialties

April 2005

#### Experience

September 1981 - Present (30 years 3 months) Cyberterrorism Defense Analysis Center January 2006 - Present (5 years 11 months) instructor & Curriculum Developer information Security Officer (ISO) Houston Police Department

#### Improve your Profile Edit profile

Create your profile in another language Ask for recommendations

### Ads by Linkedin Members

IT Security Threats Event First 100 End Users Complimentary – Jan 23-25, 2012 - Washington, DC SECURITY THREATS 2012

#### Datata

Network Cabling Voice & Data Cabing, Network, Fiber and Data Center witing, Houston Based

How to Select a Firewall The definitive guide for evaluating enterprise network firewalls

#### John N's Connections (88) Shon David Gary

Note: Currently your connections are allowed to view your connections list. Edit

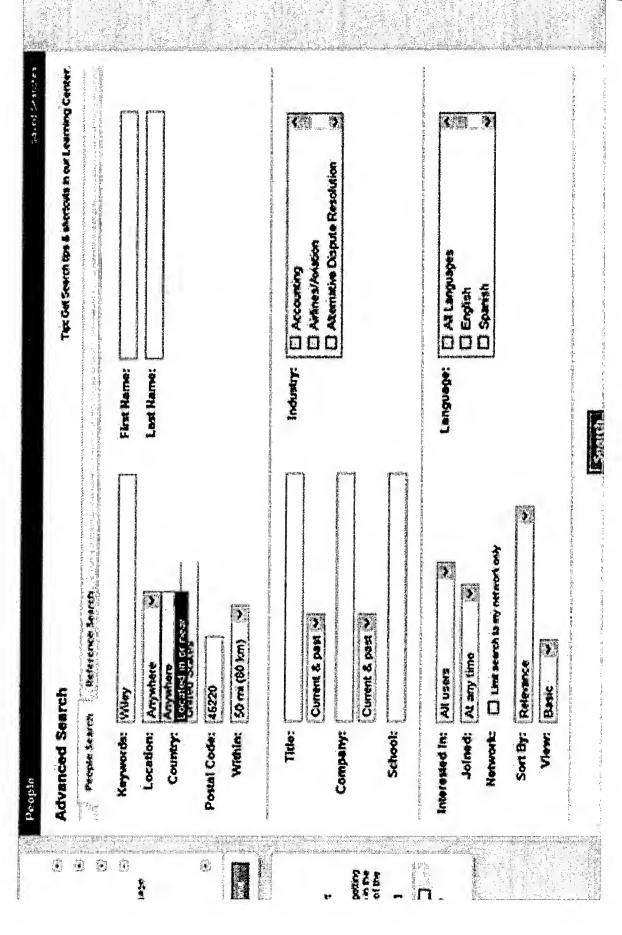
See all Connections »

John .. Recommends (1)

Latasha

66 I have worked with Latasha in my capacity as

# LinkedIn Advanced Search



### Module 3



Case Studies and Review of Successful Investigations

# Module Objectives

# Module 3 Learning Objectives:

Understanding case studies and investigations involving social networking evidence.

## Lesson Objectives:

- 1. Acquaint the Learners with various outside (non-HPD) and inside (HPD) investigations that made use of social networking.
- Acquaint the Learners with the implications of social networking to prosecution of offenders
- Acquaint the Learners with the implications of social networking for defense of offenders

# Outside Investigations - Case #

Swave Carter, 19, of Cleveland, OH was arrested for robbery, kidnap, and assault after investigators noticed him wearing a coat in his Facebook profile which was stolen from a 17-yearold robbery victim.

Carter had taken the coat when his victim could only produce \$35 in cash.



# Outside Investigations - Case # 2

Rudy Guede, wanted in the murder of British student Meredith Kercher was arrested in Germany after being on the run for almost a year.

The trail leading to Guede was cold until he logged into Facebook, enabling police to trace his computer.

Guede is serving a 16-year sentence while co-defendants Amanda Knox and Raffaele Sollecito were acquitted on appeal.



# Outside Investigations – Case # 3

and were bragging about it on South's Louisville, KY police arrested Shaun Kyle Bieber, after it was learned they had committed a series of burglaries South and are looking for his friend, Facebook profile.

request posing as an attractive young nvestigators sent South a friend female.

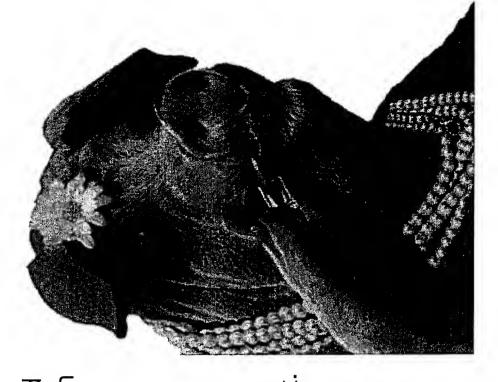
crimes using Facebook messages and The pair were planning additional chats.



# Outside Investigations - Case # 4

a case involving a woman who met a man on County as a financial crimes investigator had with her, used her credit cards, and moved an Internet dating site. The man moved in A retired HPD Officer working in Austin out before she got the bill.

female and sent the suspect a friend request. investigator said, "He never figured out what arrested when he arrived for the date. The never got to meet the pretty lady he had a After flirting with the suspect for a while, a posted a fictitious Facebook account as a happened. He was just "bummed that he To locate the suspect, the investigator date was arranged. The suspect was date with".



# Outside Investigations – Case # 5

When 23-year-old Eric Walsh of Wilmington, DE overdosed on heroin the day after Christmas in 2009, Detective Pat Nally turned on Walsh's computer and looked at his Facebook and MySpace pages for clues.

The profile led to the discovery of conversations between Walsh and his associates to buy and sell drugs. According to Nally, "People arrange to buy and sell drugs on Facebook; there's talk of what they may do and where they may go. We'd be foolish not to use it as an investigative tool."

# Outside Investigations - Case # 6

It wasn't a pretty picture for Crown Heights heroin dealer Tyrell "Handsome Rell" Blue, whose MySpace page featured a photo of himself with a wad of cash and a claim that he earned \$250,000 a year selling drugs at several night clubs.

That information was used against him he was charged with five others with multiple counts of trafficking and selling narcotics.

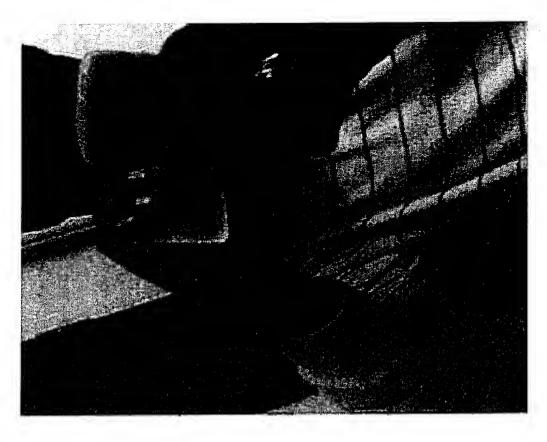


# Outside Investigations - Case #

James Roberts, 27, bragged on his MySpace page a day after he mugged a man at a bus stop.

Roberts sealed his fate with pictures of himself and his illgotten gain, which included an expensive watch and ring he swiped from the victim.

Detectives showed the photo to the victim, who identified him and the stolen ring. Roberts and his partner, Darryl Calier, are serving five years each for robbery.



# Outside Investigations – Case # 8

Awais Younis, 25, also known as Mohhanme Khan and Sundullah Ghilzai, of Arlington, VA was charged with communicating threats after posting on Facebook that he intended to put pipe bombs on Metro cars in Georgetown at rush hour.

Younis had posted instructions on Facebook about making pipe bombs and was chatting about what kind of shrapnel would cause the most damage.

II AT & Pro Elitar 2000/-188 | Doc of On AM Filed Of 12611 | Page 3 of 4

### Messages Message

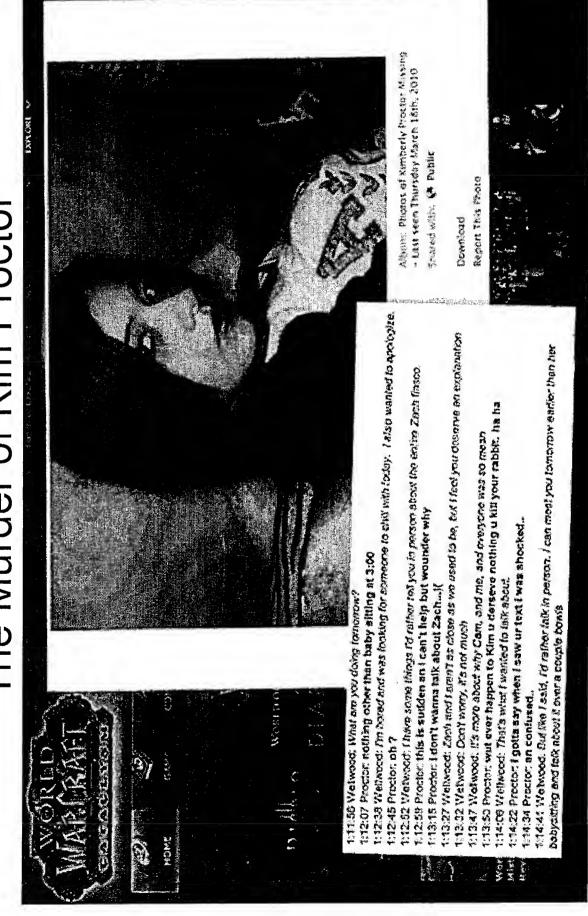
why we dropped the twin towers like a bad habit hahaha. Im telling you right now you are going to regret doing what you did, for your peace I hope what I am hearing is all lies.

Its making me nervous.

Sundullah Ghilazi: you shoufd be nervous.
you pissed me off. When things happen it will be your fault, just wait and see; its only a matter of time.

Sunduliah Ghilzat: you want a reason to complain out me and my people. I will give you one. In your honor, how about that, now good bye and good luck and remember next time that the only way to make things ok with me is to fear me, that I will prove. GET READY!

## Outside Investigations – Case # 9 The Murder of Kim Proctor



## Outside Investigations – Case # 9 Planning A Murder

British Columbia uncovered a tale of murder when they peeked behind the digital curtains of Kim's supposed friends, Kruse Wellwood and Cameron from average kid to missing girl, her storyline took a tragic turn. Police in insults and just as easily swayed by compliments. But when Kim went Kim Proctor (16) was no different than any teenage girl. Easily hurt by

a girl they both knew, and suggested they tie her up and take turns having sex with her. "Its going to be fun plus get a bit of a thrill," Cam typed, "plus Kruse had been scouring the Internet, collecting images of women bound and distressed. During one MSN chat, Cam told Kruse he wanted to rape might make her pregnant." In another chat session, Kruse asked a girl from Halifax, "What would your opinion be on me if I killed, raped, or brutalized someone?" The two had met a few years before on World of Warcraft, and grown close online as members of the same gaming guild, eventually falling for each other.

## Outside Investigations – Case # 9 The Crime

They mutilated her with a knife and stuffed refuse, including four-inch-long Kruse called Kim and asked her to come to his house. He had something Kruse stuffed a sock in Kim's mouth, which he then wrapped in duct tape. very important to tell her. Kim agreed to stop by when she was finished with a babysitting job. Shortly after she arrived at the house, the boys attacked, kicking and hitting Kim as they bound her hands and ankles. The two raped and beat Kim for hours until she died from suffocation. lollipop sticks, into her vagina and anus. They moved her body to a freezer in Kruse's garage.

and sent her one last instant message—his alibi, he thought—asking her if At some point, possibly while Kim was still alive, Kruse sat at his computer she was done babysitting yet.

The next morning, Kruse and Cam put Kim's body into a hockey bag and boarded a bus. Once at the site where they planned to dump Kim's body, they trudged into the woods and under a bridge. They doused the bag in fuel and lit it on fire.

## Outside Investigations – Case # 9 The Crime (continued)

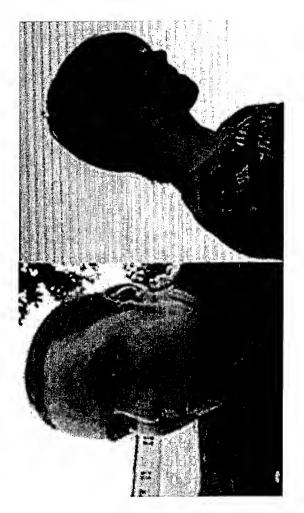
cover his tracks. But, as he later told the girl from Halifax, sending that text from under the bridge might have been a crucial mistake. He wondered if phone and sent a text message. Prior to this, Kruse hadn't tried hard to the police could trace the text from his phone at this spot where Kim's At some point while they were dumping Kim's body, Kruse got out his body was dumped. What if his digital trail led them to Kim's body?

was afraid of using MSN, but he thought the chat logs in World of Warcraft her, but that he wanted to say it over World of Warcraft chat instead. Once With Kim's death consuming the town and the local news, Kruse became gamer girlfriend in Halifax on MSN that he had something urgent to tell couldn't resist the urge to share his story with someone he trusted. He increasingly paranoid about leaving any more evidence online. But he were less likely to be saved. Five days after Kim's murder, he told his inside World of Warcraft, he confessed to the crime.

## Outside Investigations – Case # 9 The Investigation

Soon, police had enough evidence to secure a warrant to monitor and analyze surveillance, the police placed traces on their cell phones, and even bugged Kruse's and Cam's online activities. Keeping Kruse and Cam under close the gazebo where the teens hung out in the park.

up their Google and Wikipedia searches, as well as old transcripts of texts and Through forensic analysis of the boys' computers and cell phones, they dug instant messages. In total, the Tech Crimes Unit amassed the equivalent of 1.4 billion sheets of paper on the two.



## Outside Investigations – Case # 9 The Trial

pants and had let his sideburns thicken to his jaw line. Shackles rattled Cam was led into the courtroom first. He wore a white shirt and black around his ankles.

and tie. He wore an owlish pair of glasses, and his hair fell in a bowl cut Kruse followed, also in chains. He was dressed in an ill-fitting gray suit around his ears.

controversial drug-treatment plan used in Canada to reduce the likelihood The hearing was swift. Both boys would be transferred to adult, facilities offender-treatment program is offered, including chemical castration (a where, the prosecutor pointed out, a more comprehensive sexualof recidivism in sex crimes).

## Outside Investigations – Case #9 The Aftermath

Four months had passed since Kim's death, and her friends were still struggling to recover. Kim's best friend, Samantha Kennedy said, "I haven't laughed since Kim died."

She was searching her memory for hints of the horror that was to come. She wasn't alone. At least four girls have come forward to tell of on-line posts of "rough, fast sex, bondage, and verbally abusive comments, and fantasies of murder" posted by Kruse and Cam in the months leading up to Kim's murder.



# HPD Investigations - Case #

HPD's Recruiting Division exercised good due diligence by networking sites. The prospective employee was found to have a profile where he had posted photos of himself with checking a prospective police cadet through social gang paraphernalia and weapons.

former (or possibly current) gang member. The candidates' Further investigation revealed that the candidate was a application for employment was denied.

department from hiring a person who could have, at the Researching social networking sites prevented the least, been a gang sympathizer.

### rhe ect for for d as

in stealing identities, obtaining credit, and placing orders for An Officer with IFR was working an identity theft case. The primary suspect, Chanette Bell, was identified as a suspect gift cards at various locations. One location was able to provide clear video footage of the suspect and her accomplices, who were unknown.

HPD Investigations - Case # 2

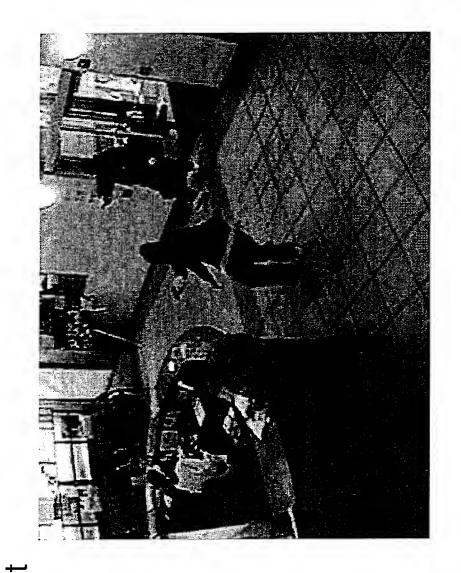
Photographs of all suspects were subsequently identified as profiles of Keyonna Randle and her boyfriend, Lakeith Bell. suspect had a Facebook profile. Her profile led to the The investigator searched Facebook and learned the being the persons in the crime scene video.

All three were charged with Engaging in Organized Criminal Activity.

# HPD Investigations – Case #3

A Robbery investigator set up a fictitious Facebook account sent friendship requests to suspects who had Facebook profiles.

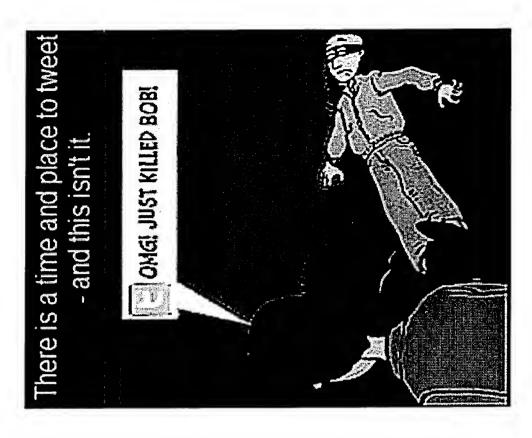
This made it possible to access to the suspect's photos, posts, and acquaintances, allowing the investigator was to discover leads that would have otherwise gone undetected.



## Topics on Prosecution

➤ Tell your victims and witnesses NOT to communicate about the case or the suspect at ALL, let alone on Facebook, MySpace or any other such forum.

➤ Always be professional — remember that you are a police officer 24/7. Don't say anything you would not want attributed to you or the department on the front page of The New York Times



## Topics on Defense - Case #

defending Jessica Binkard in a DUI case where in which one Defense Attorney Steve Balash of Santa Barbara was of Binkard's passengers was killed.

instead, she was sentenced to 5 years and 4 months behind Balash expected Binkard would be placed on probation but, bars - in large part because her MySpace profile had a advertisement that was published after the accident. picture of her holding a shot glass and an alcohol

Balash, "That's all the judge talked about. He never got past that." He said Binkard had "learned no lesson and showed Balash argued that the picture was a Halloween costume and that his client had not been drinking. According the no remorse."

# Topics on Defense – Case # 2

June 2010 - Matthew Cordova got 5 years in prison for holding up a University of Arizona student with a gun. Jonathan Mosher, a deputy county attorney in Pima County found a MySpace picture of Cordova holding the weapon and postings about it.

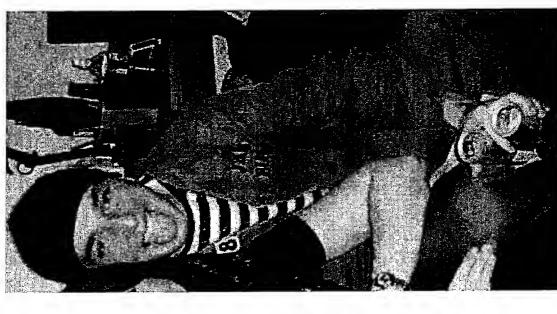
hadn't been in much trouble, so that's where we were able to as a guy who had found religion and was very peaceful and "At sentencing, the defense team was trying to portray him use his MySpace posting and photo, " Mosher said.

# Topics on Defense – Case # 3

costume labeled "jail bird', was taken two Lipton dressed in an "inmate" Halloween Joshua Lipton was sentenced to 2 years weeks after the accident and posted on in prison for seriously injuring a woman while driving drunk. A photo showing Lipton's MySpace page.

Prosecutors used it to paint Lipton as an unrepentant partier who lived it up while his victim recovered in the hospital

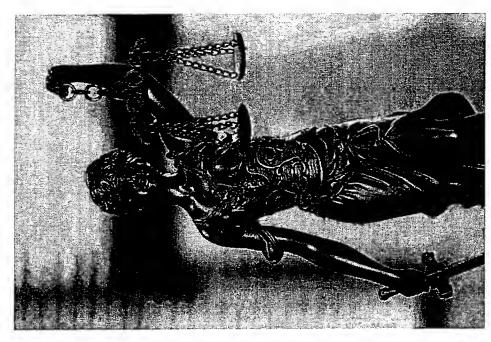
A judge agreed, calling the pictures depraved while sentencing Lipton.



# Topics on Defense – Case # 4

2008), The defendant's MySpace page Ebersole, 263 Fed. Appx. 251 (3rd. Cir. was admitted at a supervised release revocation hearing after prosecutors In the case of U.S. v. Gregory Alan found a posting of the lyrics to a Skanska song called "Justice Is Coming" - which go like this:

I used to love her, but I had to kill her, I had to put her, Six feet under, And I can still hear her complain.



### **Case # 4** Topics on Defense – (continued)

Ebersole's post concluded:

broken my word of honor...I honestly don't know how much "I vowed justice against my false accuser and I have never time is left before she forces my hand."

Ebersole's attorney argued the MySpace posting was nothing more than a "vehicle to voice [his] frustration.

release because it was reasonable to assume the message would reach the victim and any reasonable person would The District Court didn't buy the argument and found that Ebersole's post violated the conditions of his supervised interpret it as a threat.

### Module 4



Capturing Evidence and Working with Site Administrators

### Module Objectives

## Module 4 Learning Objectives:

Understanding how proactive versus reactive investigations should be handled, various tools that may be helpful in those investigations, and methods to capture on-screen information for case records.

### Lesson Objectives:

- Acquaint the Learners with considerations regarding proactive and reactive investigations.
- Acquaint the Learners with various investigative tools
- Acquaint the Learners with methods to capture on-screen information and videos.

### Reactive Investigations versus Proactive Investigations

➤ Working with or as a "profile holder"

Using citizen informants as an agent for law enforcement

➤ Authorized access to accounts

➤ Unauthorized access to accounts

▶Fruit of the Poisoned Tree

▼USC 1030

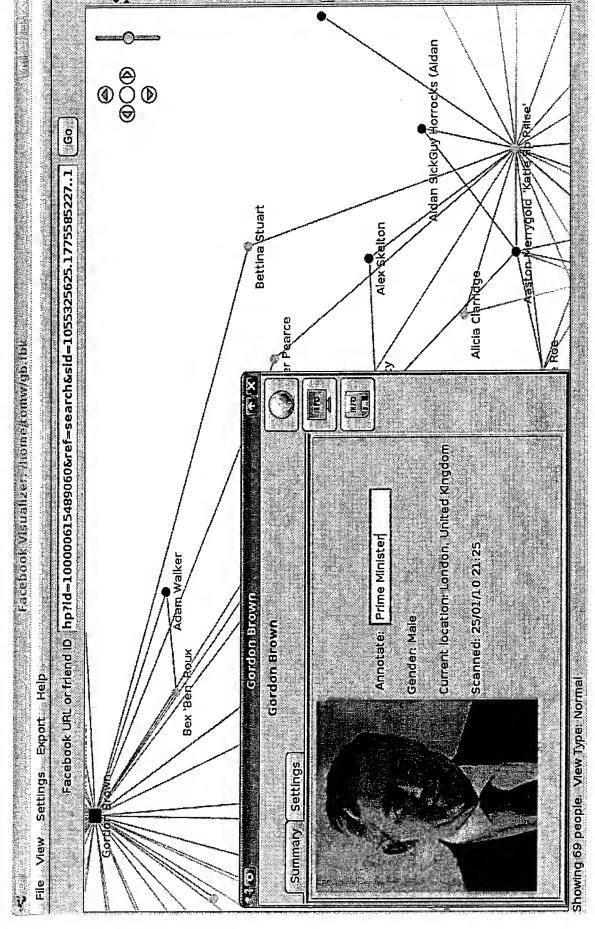
➤Importance of staying in compliance with each site's Terms of Service (TOS)

## Facebook Visualizer

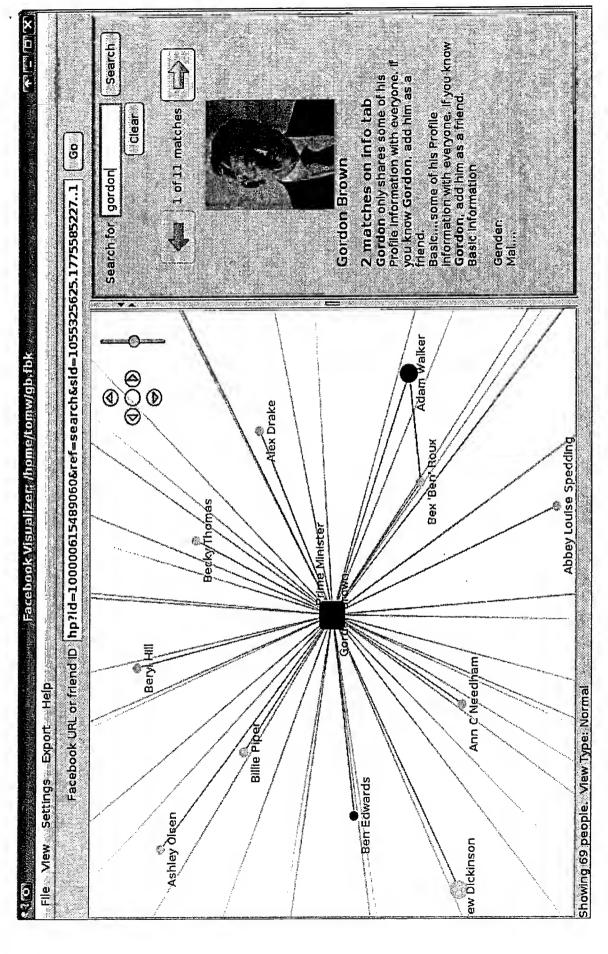
### ▼www.lococitato.com

- Law Enforcement use ONLY
- Technically violates Facebook's Terms of Service
- Free version explores up to 200 pages/50 friends
- Allows for search through all downloaded pages
- Payed version (approx \$40.00 per PC) will explore up to 10,000 pages/10,000 friends
- Allows for information download for a permanent record
- Allows for View and Export of wall and info tabs for import into Excel, CSV, or other applications
- Allows for export of error log detailing all errors generated while mapping a network.

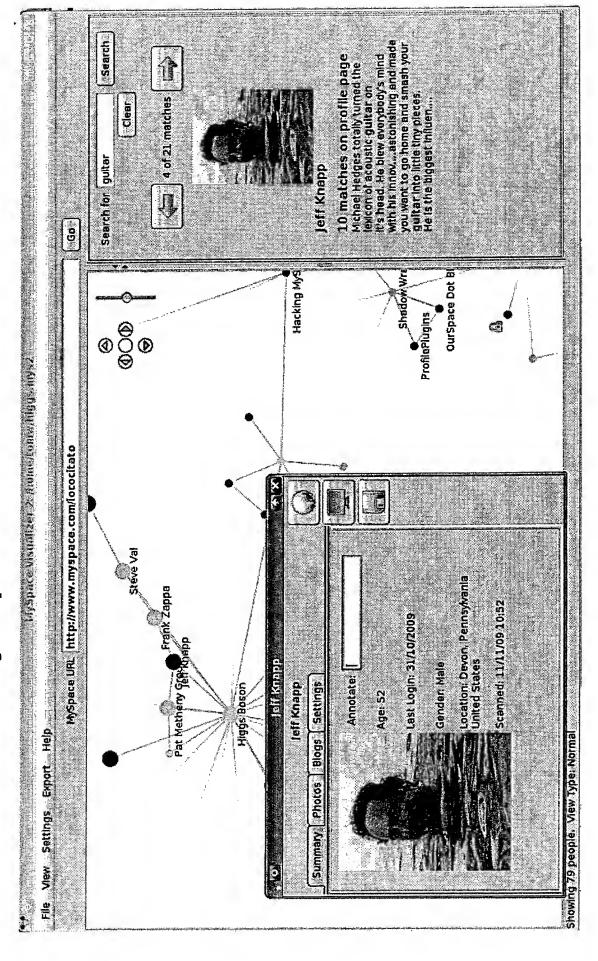
## Facebook Visualizer

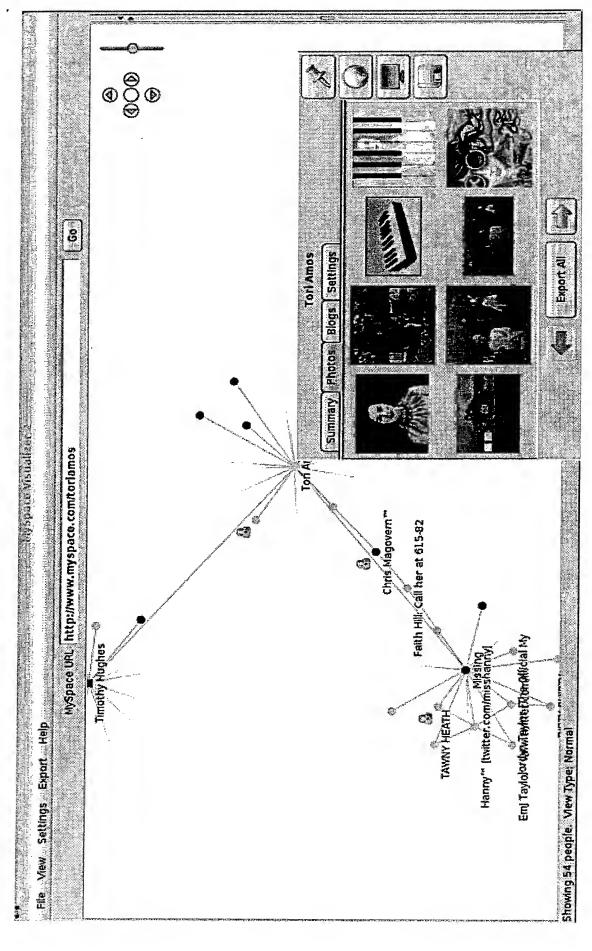


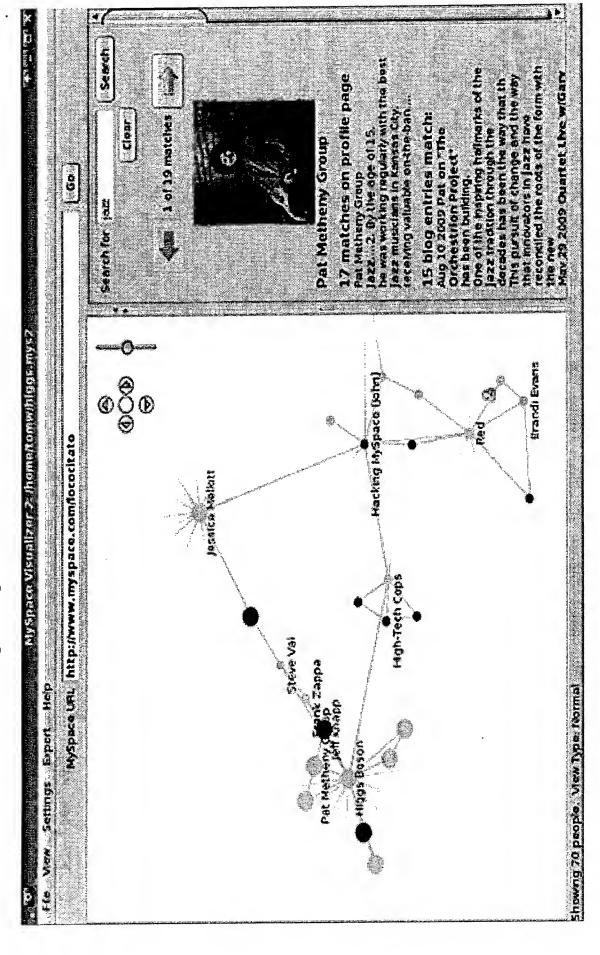
## Facebook Visualizer



- ▼ www.lococitato.com
- Free version explores up to 200 pages at once
- Allows search through all downloaded pages and blogs, and export of the network as a JPG
- Licensed version (approx \$32.00 per PC) will explore up to 1,000 pages at once.
- information including a permanent record of the page / Allows for load and save of all downloaded
- Allows for export of downloaded images and blogs as a CSV for import into Excel or other applications information; Allows for printing or export to PDF ✓ Allows for View and Export of page source



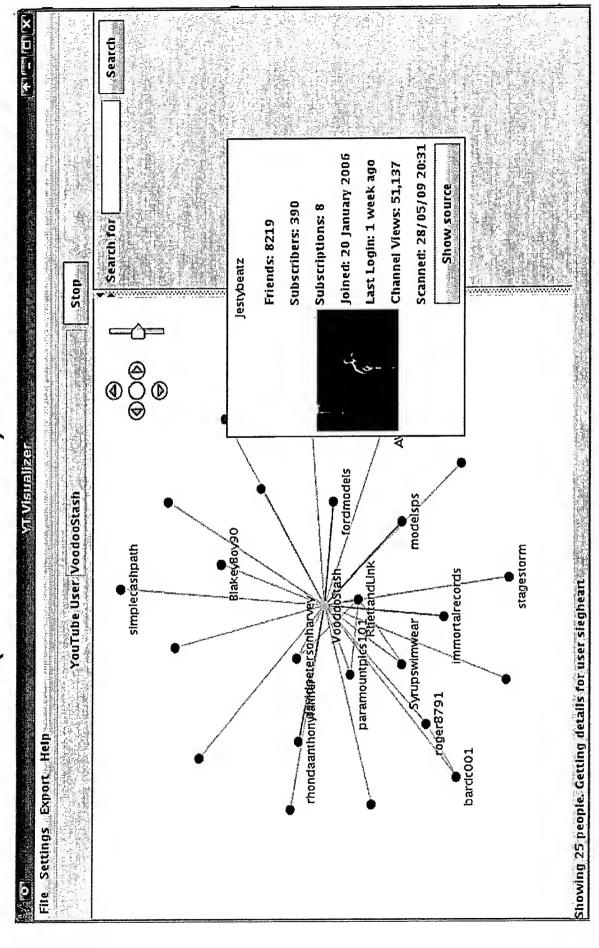




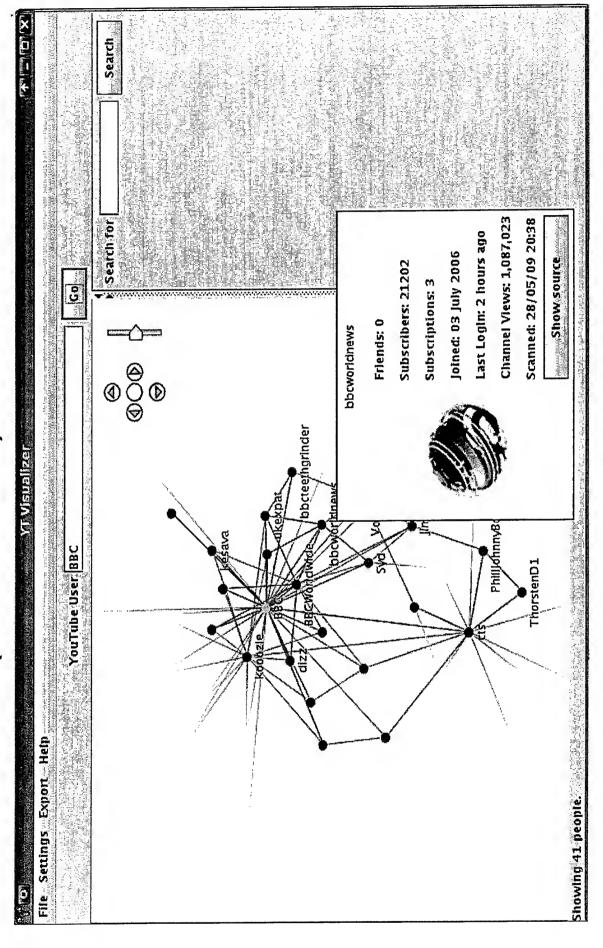
## YT (YouTube) Visualizer

- ▼ www.lococitato.com
- search and view of all downloaded page and page source Free version explores up to 200 pages at once with information.
- Licensed version (approx \$24.00 per PC) will explore up to 1,000 pages at once.
- information including a permanent record of the page Allows for load and save of all downloaded source.
- Allows for export to CSV for import into Excel or other applications.
- Allows for export of the network as a JPG.
- Allows for printing or export to PDF.

## YT (YouTube) Visualizer



## YT (YouTube) Visualizer



### pipl.com

## Comprehensive People Search

### www.pipl.com

- several "pay-for" deeper search and location options. People locator service with some free services and
- Accesses the "invisible web" or "deep web"
- documents in online databases that general-purpose Vast repository of underlying content, such as web crawlers can't reach.
- Deep web content is estimated at 500 times that of the surface web, yet remains mostly untapped due to the limitations of traditional search engines.
- people-related documents are stored in databases and not Since most personal profiles, public records and other on static web pages, most information about people is simply "invisible" to a regular search engine.

### pipl.com Comprehensive People Search

D http://pipl.com/

O Google O Plpl



SEARCH

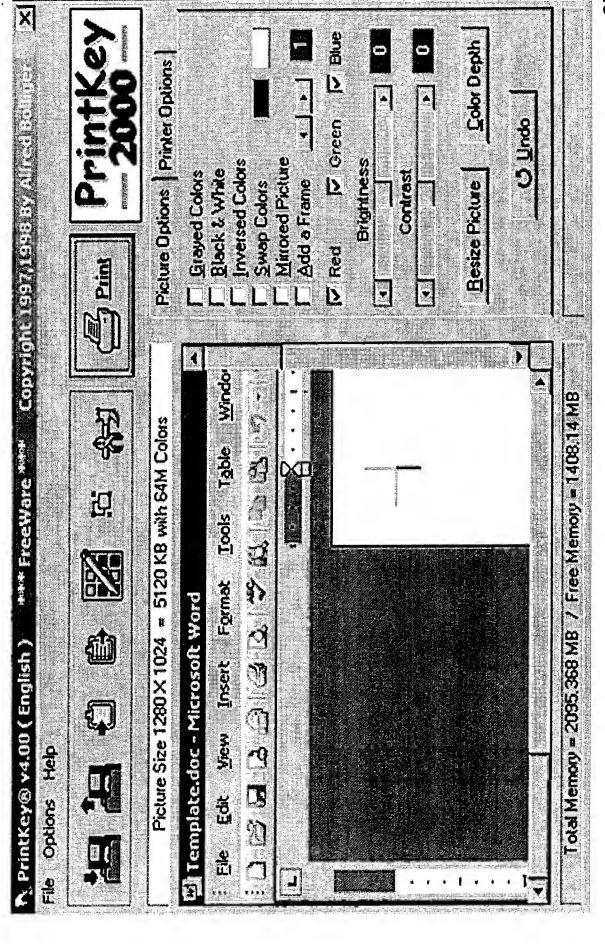
Full Name, Email, Username or Phone...

We dive into the deep web to bring you results you won't find in any other search engine then we use a powerful identity resolution engine to link those seemingly disparate results into a set of meaningful profiles so you can easily find the person you are looking for. The most comprehensive people search on the web

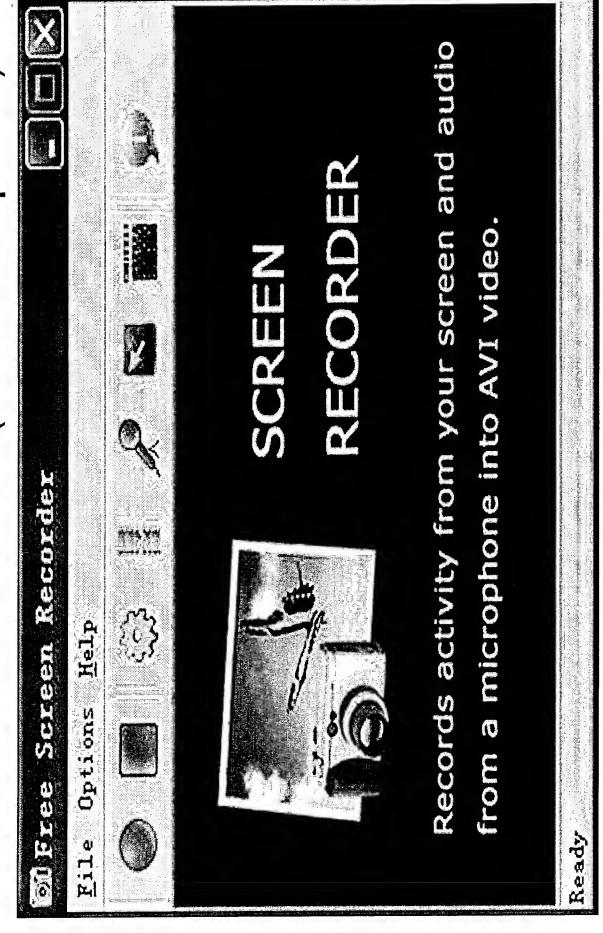
Sounds too good to be true? See what our users have to say, learn more about what's under the hood or just give it a try...

Terms | Privazy | Directory | Developers | Help | Contact | Old Version | © 2008-2011 pipl

## PrintKey (Screen Capture)

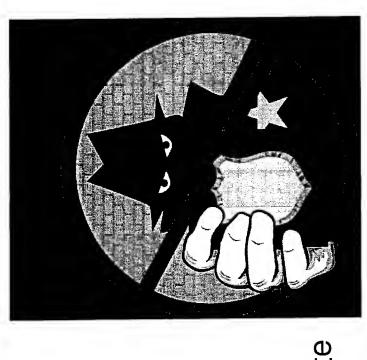


# Screen Recorder (Video Capture)



## Undercover Investigations

- Reasons for undercover investigations include:
- communicating with suspects
- gaining access to non-public information, and
- mapping social relationships and personal networks
- investigations will almost certainly violate Covert nature of undercover the site's Terms of Service
- officer violates a site's Terms of Services, ∨ U.S. v. Drew – if a law enforcement is that "otherwise illegal activity"?



# U.S. v. Lori Drew, 259 F.R.D. 449 (C.D. Cal. 2009)

convicted and then subsequently acquitted of violations of the Computer Fraud and Abuse Act (CFAA) over the "cyber-bullying" of a 13 year old, United States v. Lori Drew was a criminal case in which Drew was Megan Meier. Meier died by suicide as a result of the bullying.

Drew, a 49 year old woman, was the mother of one of Meier's former friends. Meier lived four houses down the street from Drew.

informed Drew's daughter that she no longer wanted to remain friends. Meier met Drew's daughter while in 7th grade and the two became friends. However, Meier transferred to another school and Meier

daughter and came up with the idea of using a fake MySpace profile for a Drew became concerned that Meier was spreading rumors about her fictitious 16 year old boy with the alias "Josh Evans" to find out what Meier was sayıng.

# U.S. v. Lori Drew, 259 F.R.D. 449 (C.D. Cal. 2009)

old boy, Josh Evans. Around October 16, 2006, the fictitious Josh Evans flirtatious relationship. Meier believed she was in contact with a 16 year Drew used the fake MySpace account to contact Meier and begin a told Meier that the world would be a better place without her.

MySpace account and instructed others who knew about her activities to closet. Drew, after hearing about Meier's death, deleted the Josh Evans Approximately fifteen minutes after this exchange, Meier's mother, Tina, discovered that her daughter had hanged herself from her bedroom "keep their mouths shut".





# U.S. v. Lori Drew, 259 F.R.D. 449 (C.D. Cal. 2009)

On May 15, 2008, Lori Drew was indicted on four separate counts. The first count was an allegation of conspiracy arising out of a charged violation of 18 U.S.C. § 371.

order to inflict emotional distress in violation of 18 U.S.C. §§1030(a)(2)(c). violate the CFAA by intentionally accessing a computer used in interstate commerce "without authorization," in "excess of authorized use," and in This count was based on the assertion that Drew violated the CFAA by The government alleged that Drew and her co-conspirators agreed to accessing MySpace servers to obtain information regarding Meier in breach of the MySpace Terms of Service.

On November 23, 2008, Drew filed a motion for acquittal. Judge George H. Wu presided.

# U.S. v. Lori Drew, 259 F.R.D. 449 (C.D. Cal. 2009)

unauthorized or exceeding authorization access to MySpace computers. In his opinion, Judge Wu pondered whether an intentional breach of the He reasoned that such violation could be considered a breach of a MySpace Terms of Service could possibly fit the definition of an contractual agreement.

computer without authorization or exceeding authorization would "result in transforming section 1030(a)(2)(C) into an overwhelmingly overbroad enactment that would convert a multitude of otherwise innocent Internet website's Terms of Service to constitute an intentional access of a Ultimately, however, Judge Wu ruled that allowing a violation of a users into misdemeanant criminals."

For this reason, Judge Wu granted Drew's motion for acquittal.

Government eventually decided not to appeal.

## Complainants and Witnesses

- valuable source of information to an investigation, but there The knowledge that complainants and witnesses bring to an investigation with regard to social networking can be a are potential pitfalls as well.
- Most people access social network sites from the comfort and security of their homes and offices, and the anonymity afforded by this causes them to let their natural defenses down.
- Advise complainants and witnesses to NOT discuss cases on social networking sites.
- ➤ Follow the general rule to think very carefully about what you post.

## Use of Social Networking

Use caution in "friending" judges, prosecutors, defense attorneys or others with whom you have or may have a professional relationship.

Posts have a way of coming back to haunt people.



## **Working with Facebook**

Facebook is notified; however, notification must be documented in the form of a link to a listing in a national sex offender registry, a link to an their accounts will be immediately disabled and all links broken once Convicted sex offenders are prohibited from using Facebook and online news article, or court document. If a Facebook user deletes content from their account, Facebook will not be able to provide that content. Effectively, Facebook and the applicable Facebook user have access to the same content

➤ Facebook's registered agent for service of process is: Custodian of Records, Facebook, Inc c/o Corporation Services Company 2730 gateway Oaks Drive Sacramento, CA 95833 Suite 100

## **Working with Facebook**

- users by their Facebook User ID (UID) or email address associated Facebook is unable to process subpoenas that DO NOT identify with the account.
- UIDs can be found in the URL available in a browser displaying http://www.facebook.com/profile.php?id=1234567890 the account in question. For example, in the URL: the number 1234567890 is the UID.
- Facebook is unable to produce trial or deposition witnesses on user accompany the return of any records resulting from a subpoena. account records; however, Facebook's custodian testimony will
- any CIVIL subpoena, and to delay any compliance to allow its users to Facebook reserves the right to notify users prior to responding to move to quash or otherwise resist a subpoena.

## Working with MySpace

and f) date of birth; however, none of this information is validated so it may not be Information that is collected at sign-up includes: a) email address, b) first and last name, c) country, d) postal code (for US, UK, and Canada only), e) gender,

time of login), b) dates and times of login (PST), c) email address, d) Zip code, e) MySpace requires a subpoena for information such as: a) IP logs (recorded at name, or f) private messages. > IP address information may not be accurate if the target of an investigation uses a proxy

➤ MySpace is a free service so administrators do not have street address or credit card information.

subpoena in limited, emergency situations in which the safety of a member of the obtain a subpoena. In these circumstances, MySpace requires the delivery of a signed statement on a law enforcement letterhead certifying the existence of an public is at risk and there is insufficient time for the law enforcement agency to MySpace may disclose private information to law enforcement without a emergency and all the info that would be required in a subpoena.

## Working with MySpace

- MySpace does not retain information that is altered or removed on an active profile. Once a change is made, existing information is overwritten.
- ➤ IP logs are available for up to 90 days after the user's last login.
- MySpace cannot recover messages unless it is in another user's Sent User's Inbox information is retained until the user removes them. Mail. Sent Mail is retained for 14 days.
- ➤ Trash Mail is retained for 30 days or less users can empty their trash at any time, at which time the mail is no longer available.

## Working with MySpace

### ▶ Deleted Accounts

- No mail is available for deleted accounts.
- User ID, IP Address, Login date stamps are retained for up to 90 days after deletion.
- Profile information is available for up to ten days after account deletion.

### ▶ Preserving an account

- MySpace offers that a Letter of Preservation can be faxed to them, but there are caveats:
- a) Preserved accounts my not be able to log-into the account but they are still publicly viewable,
- b) MySpace can only preserve a currently active (non-deleted) account, and
- c) Information in the Sent Mail/Trash Can is still subject to automatic deletion.

## Working with MySpace

If restricting the user's access to the profile will impede an investigation, investigators can request that private messages be output to a flat file for preservation before a subpoena is served. Investigators MUST state the "FriendID" in the subpoena of the account(s) for which information is needed. The FriendID can be located in the web address of the profile in question.

For example, where FriendID is "6221" http://www.myspace.com/index.cfm?fuseaction =user.viewProfile&friendID=6221&Mytoken =20050518161358 MySpace can respond to court requested information with approximately a 2-week turnaround

address results can be sent to. MySpace will accept subpoenas delivered by The preferred way to transmit requested information is via email with an Excel spreadsheet attachment – so specify on the subpoena the email

## Working with MySpace

MySpace can be reached at:

1333 2<sup>nd</sup> Street, First Floor Santa Monica, CA 90401 Phone: 310-917-4949 Fax: 310-394-4180

## Working with Twitter

- image, and therefore is not able to provide images or videos that a Twitter does not provide multimedia (photos or videos) hosting other than for a user's profile picture and account background user may share through their account via any 3rd party.
- Non-public information about Twitter users will not be released without a subpoena, court order, or other valid legal process document.
- Even though Twitter collects and stores information of users, the information may not be accurate if the user has created a fake or anonymous profile. Twitter does not require email verification or identity authentication.
- ➤ Twitter will notify users of requests for their information prior to disclosure unless they are prohibited from doing so by statute or court order.

## Working with Twitter

- Twitter retains different types of information for different time periods.
- > Some information may be only stored for a very brief period of time.
- address, and sent on law enforcement letterhead delivered by mail or fax Preservation requests must be signed, include a valid return email
- Twitter can be contacted through:

Email: lawenforcement@twitter.com

Fax: 1-415-222-9958 attn: Trust & Safety

Mail: Twitter, Inc

795 Folsom Street

Suite 600

San Francisco, CA 94107

IMPORTANT - Only email from law enforcement domains will be accepted. All others will be disregarded.

### Module 5



## Utilities and Resources

## Module Objectives

## Module 5 Learning Objectives:

Understand key terms and definitions, and various online and stand-alone utilities that can be used to locate and harvest social networking information.

### Lesson Objectives:

- 1. Acquaint the Learners with various utilities and resources that are able to locate and extract information from social networking and social media sites as well as from the Internet in general.
- Acquaint the Learners the functionality and services of information they may provide during the legitimate utilities and resources, how they operate, and the investigation of criminal offenses.

## Terms and Definitions

libraries. As information has become increasingly digital, metadata also Meta Data - is an ambiguous term which is used to describe "data about data". Metadata is traditionally found in the card catalogs of includes, but is not limited to:

- Means of creation of the data
- Purpose of the data
- / Time and date of creation
- / Creator or author of data
- Placement on a computer network where the data was created
  - Standards used
- The basic information of a piece of music, a picture, or file

large the picture is, the color depth, the image resolution, when the image information about how long the document is, who the author is, when the For example, a digital image may include metadata that describes how was created, and other data. A text document's metadata may contain document was written, and a short summary of the document.

## Terms and Definitions

Web Spiders or Web Crawlers – are computer programs that browse the Internet in a methodical, automated manner.

a means of gathering up-to-date data. Web crawlers create Many sites, in particular search engines, use "spidering" as a copy of all the visited pages for processing by a search pages to provide faster searches. Crawlers can also be engine. The search engine indexes the downloaded used for harvesting e-mail addresses.

A Web crawler is a type of bot, or software agent, that, in general, starts with a URL to visit and then copies all the hyperlinks and content on that and nested pages.

## **Terms and Definitions**

cost, comfort, safety, and fuel economy may be some of the main criteria decision-making operation. Whether in our daily lives or in a professional Data Aggregation and Inference – is a multiple-criteria evaluated when making decisions. For example, in purchasing a car, settings, there are usually multiple conflicting criteria that need to be we consider.

be comfortable with the consequences our decisions that are made based In our daily lives, we usually weigh multiple criteria implicitly and we may on only intuition.

This leads to On the other hand, when stakes are high, it is important to properly structure the problem and explicitly evaluate each criterion. more informed and better decisions.

good thought, or by automated mathematical computerized models. Data Aggregation and Inference can be accomplished by just giving a topic

# 411.Com (People Search)

| | Ø] http://www.411.com/ | | Ø| Google | Ø| 411.com – Official, | 22.

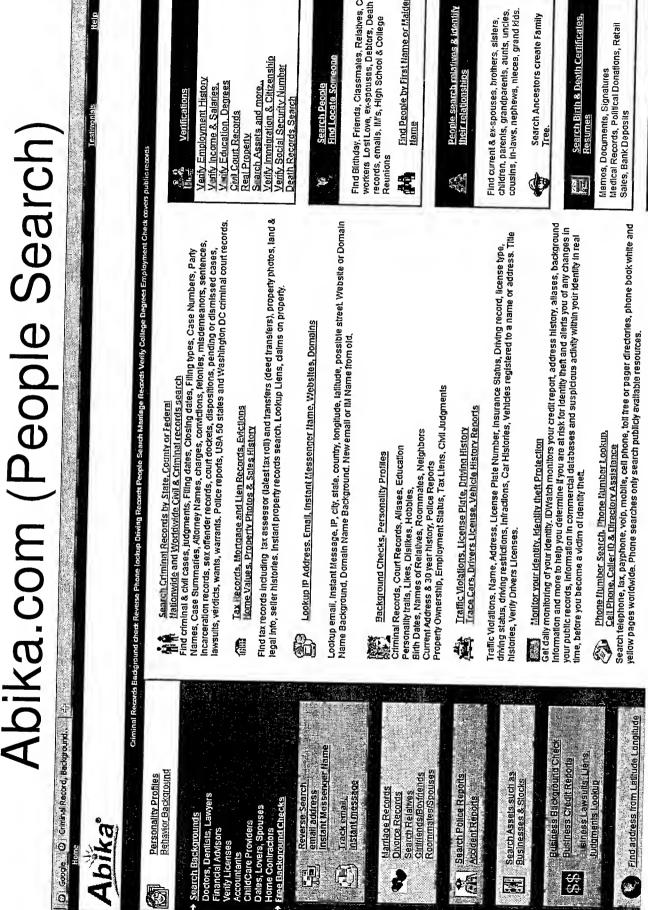


#### Find a Business

Category or name
First name
Houston, TX
Find
City, State

Find People

First name Last name City, State or ZIP



### Find Birthday, Friends, Classmates, Relatives, Co-





Find current & ex-spouses, brothers, sisters,

## Classmates.com

D http://www.classmates.com/

O Google O Classmates 🚓

Mimoy land Classimates

Hello! Sign in or register for free | Help

classmates.

Find School Friends Yearbooks

Classmates® is the best way to find old high school friends and browse the biggest collection of yearbooks on the web.

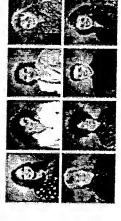
#### graduated in:

New Hampshire North Carolina North Dakola Pennsylvania New Glexico New Jersey Oklahoma Nebraska New York Nevada OHO Massachusetts Minnesota Louislana Maryland Michigan Kentucky Kansaa Indiana **Hinois** Maine lowa District of Columbia Connecticut Arkansas California Delaware Colorado Alabama Georgia Arizona ENGELS. Florida Hawall

South Carolina Rhode Island South Dakota **Tennessee** 

Washington Vermont Virginia Texas Ctah

West Wirginia Wisconsin



Classmates® is the best way to reconnect with high school friends and browse yearbooks covering more than 30 million people.



reconnected with friends from their high school years. With over 50 million members, alumi are doing now, get news on your reunion, and share old high school pholos. we make it easy to discover what other Discover how millions of people have

### Check out yearbooks, schools and alumni on Classmates®!



Hemet High School Moraga, CA 1971 Yearbook



1962 Yearbook Easl Greene High School Rediands, ND



Briardist High School Allanta, GA 1988 Yearbook

### MyLife.com

D http://www.mylife.com/

S Coonis (3) Pamie Search



Login | Sign Up for Free

## Find and stay connected with everyone

Personal & work connections, all in one place

Over 60 million members!

Connect to your El Facebook, El Twitter and El Linkedin accounts all at once - NEW

Find friends, family members, colleagues and other professionals.

Co Discover new connections and old friends with Who's Searching for Youe





Find Anyone Now!

Search over 200 million adult profiles instantly.

Their first Name | Their last name

d.

View Resnits

### Spokeo.com

🔘 Godgie 🖟 Spokea People Search 🐩

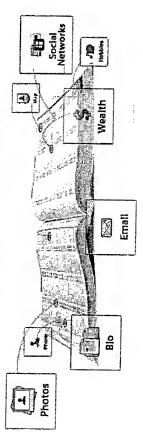
Join Login

#### sp©keo



Enter a first and last name Example: John Doe or Jane Doe. Los Angeles, CA

### Not your grandma's white pages.



#### What is Spokeo?

organizes vast quantities of while-pages listings, sodal information, and other peoplerelated data from a large variety of public sources. Our mission is to help people find and Spokeo is a people search engine that

#### White Pages Directory

Find people and browse by first name initial: I II. ABCD ر ا ا

hes	Patric
Searches	οί
Popular People	Walker
opular	Joseph Wall
ā.	<b>-</b> ÷

4. Jennifer Harris 6. Lisa Williams 6. Thomas Lopez 7. Michael Johnson 3. David Rohinson

8. Elizabeth Hill

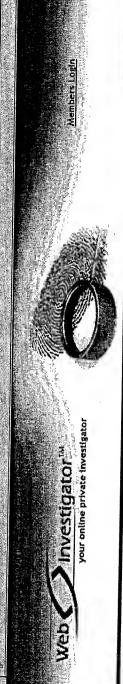
ø

2 2

## Web Investigator.org

D http://www.webinvestigator.org/

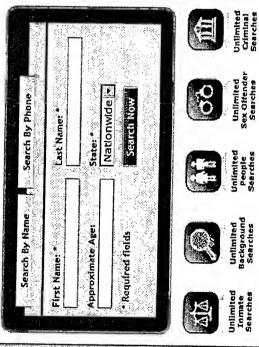
O Google O Webinvestigator.org



### FIND OUT THE TRUTH ABOUT PEOPLE WITHIN MINUTES And investigate what others can know about you...

Why PAY for a private investigator when you can BE an investigator in <u>3 minutes!</u> You'll be a pro that can access databases that previously anly police departments and federal governments could access.

Please use the form below to start your investigation:



### With Webinvestigator you can:

- 区 Search over 225,000,000 U.S. residents | FASTI
- Cet Access to over 300 Million Criminal Records Arrests, Warrants, Misdemeapors, Felonies
- ✓ Access over 1 billion Public Records All conveniently located in our exclusive AEMBERS site.
  - Suffig hundreds of sites
- 区 Information on 90% of US residents super odds you're going to find that certain person
  - 区 Perform Unlimited Phone Searches save time : and stop prank calls
    - Serform Unitmitted Background Checks Addresses, Phones, Incomes, Property, Criminal Records and more!
- - Death Records

    G Search Inmate and Fellony Records Search through millions of States and Federal Inmates
- Sind Property Records Neighbors yards full of Junk? Need to find the owners of the property?

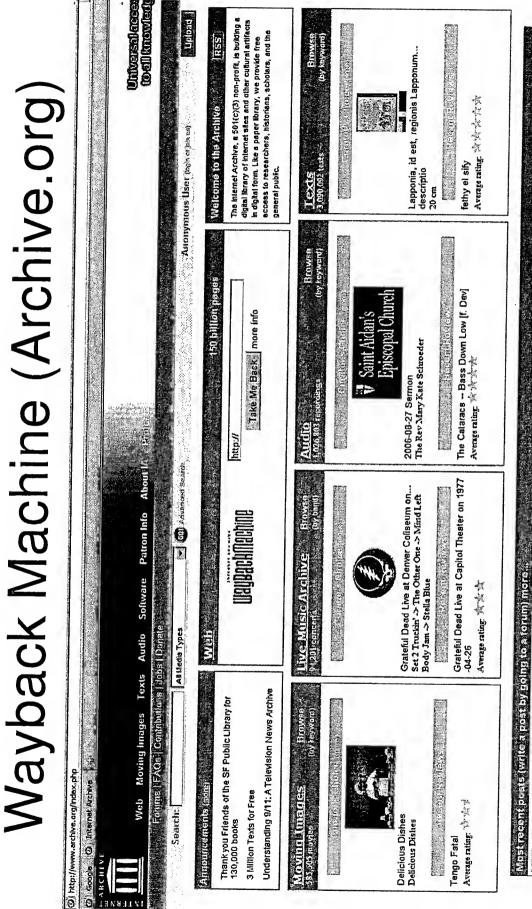
# Wayback Machine (Archive.org)

Browse through over 150 billion web pages archived from 1996 to a few months ago. To start surfing the Wayback Machine, type in the web address of a site or page where you would like to start, and press enter.

Then select from the archived dates available.

The resulting pages point to other archived pages at as close a date as possible.

Archive.org is dedicated to preserving web-based content, including web pages, moving images, texts, audio, and software. All of the content is free.



Re: Catch of the Day (and Aelane on a Din)				
the Designation Andreas and College	wisconsindead	GrafefulDead	0	26 minutes ago
Ret TOIM 1070 Control Thomas Out Control	SomeDarkHollow	GralefulDead	0	26 minutes ago
PD films of 1048	deyzof49	GratefulDead	0	33 minutes ago
Re: OWS (series - Koch Bros enoconalism Voters - Co. C.	Moongteam	feature_films	O	49 minutes ago
Re. Calch of the Doutson Asians on a piece	dead-head_Monte	occupywallefreet	0	1 hour ago
	robinewordsmith	GratefulDead	N	1 hour ago

### WebReaper

as Internet Explorer, Netscape, Opera, etc), or they can be saved into the Internet Explorer cache and viewed using IE's offline mode as if the you'd surfed the sites locally as a fully-browsable website which can be viewed with any browser (such downloading pages, pictures and objects that it finds so that they can be viewed WebReaper is web crawler or spider, which can work its way through a website, locally, without needing to be connected to the internet. The sites can be saved 'by hand'.

looking for links to other pages and objects. It will then extract this list of sub-links and download them. This process continues recursively until either no more links program will then download the page at that URL, parsing the HTML as it goes, To use WebReaper, simply enter a starting URL, and hit the Go button. The fulfill WebReaper's filter criteria or your hard disk becomes full - which ever happens first!

The locally saved files will have their HTML links adjusted so that they can be browsed as if they were being read directly from the internet.

### WebReaper

URLs or parts of URLS
타장 All objects 나 작 Links on this server
Status   Last Modified
Complete 20/06/2001 10:0 S
Skipped nia F
Skipped n/a F
Skipped n/a F
ped n/a F
Skipped n/a F
Skipped n/a F
Skipped n/a F
Skipped n/a F
Skipped n/a F
9 threads   No time limit.
Dispersion of the Skipped Skip

#### FOCA

FOCA is a tool that allows you to find out more about a website by analyzing the metadata in any documents on it.

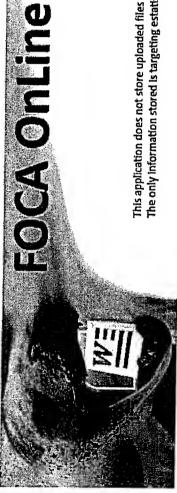
Search All button, and FOCA will display all the PDF, Microsoft Office, Open Office and other documents on the site that have been indexed by the popular search The process is surprisingly easy. Simply point FOCA at your website, click the engines.

might be exposed depends on the documents, what was used to create them, and extract their metadata, and summarize the results in a simple report. Exactly what folders, printer names, email addresses, details on the software that was used to how well they've been cleaned, but commonly you'll see user names, network Then, in a couple of clicks, you can have FOCA download these documents, create the files, and more.

# FOCA On-Line (informatica64.com)

(b) http://www.informatica64.com/foca/

(0) Google (0) FOCA Online (1)



Informática 64

This application does not store uploaded files or their content either. The only information stored is targeting estatistic objectives.



Informática 64

#### Supported Extensions:

.doc .ppt .pps .xls .docx .pptx .ppsx .xlsx .sxw .sxc .sxi .odt gqi. zgvz. gvz. bqw. fbq. qbo. gbo. zbo.



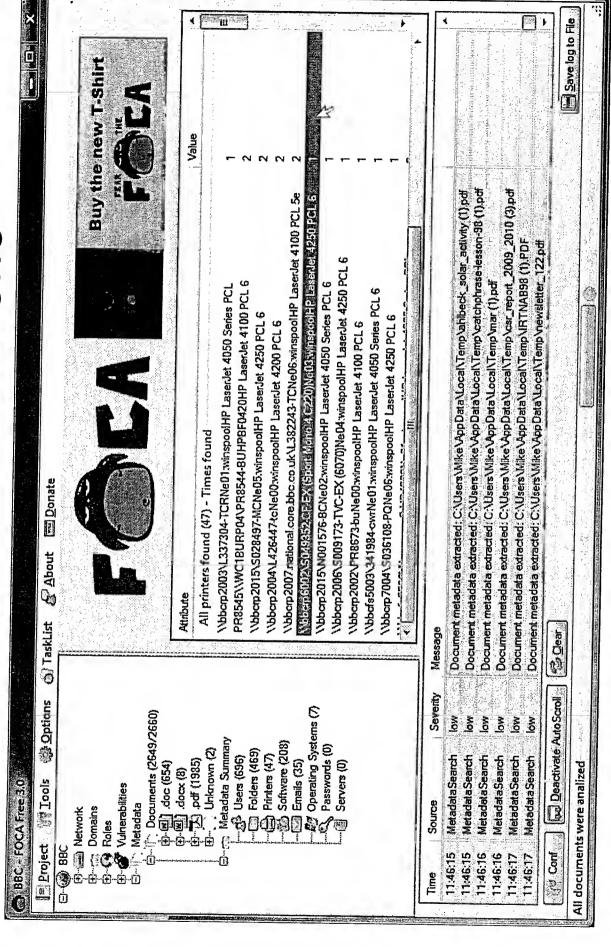
Analyze File I





Show FOCA statistics

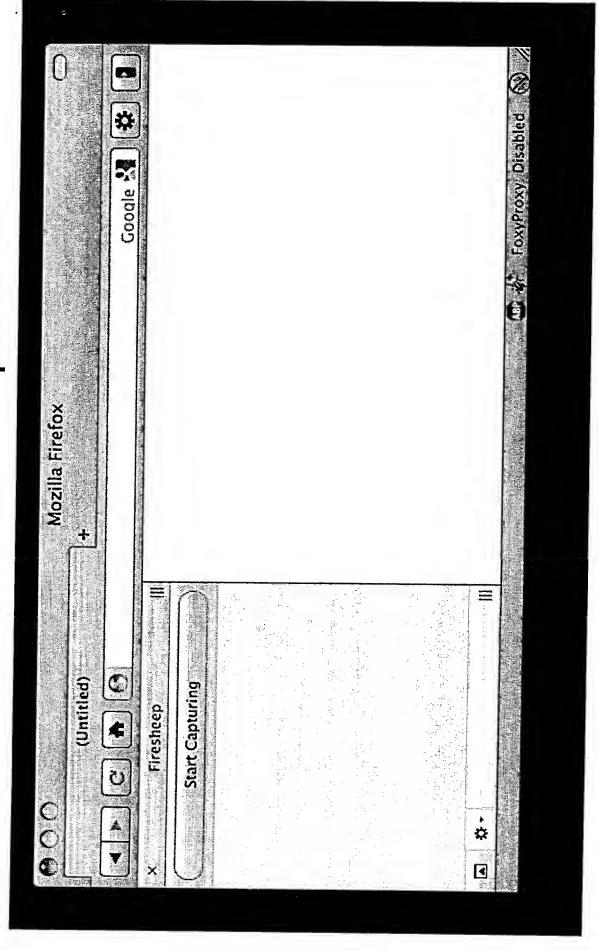
## FOCA Stand-Alone

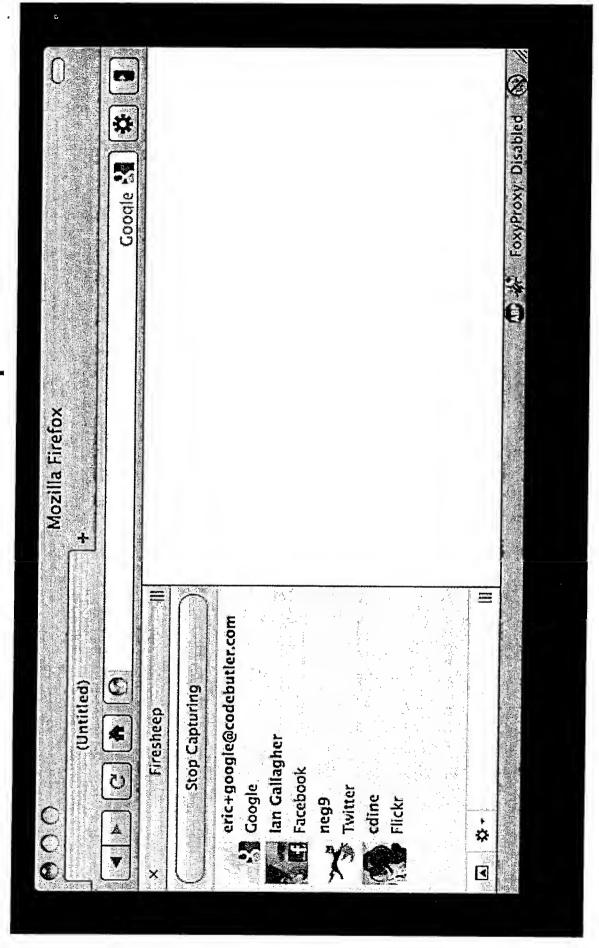


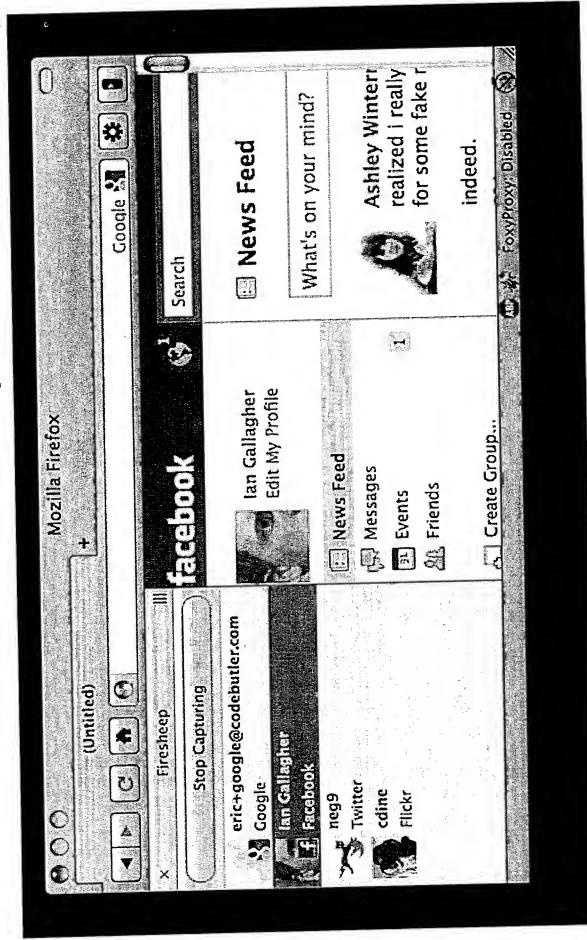
exists and if so, replies back to you with a "cookie" which is used by your browser password. The server then checks to see if an account matching this information When logging into a website you usually start by submitting your username and for all subsequent requests.

them to do anything the user can do on a particular website. On an open wireless called "sidejacking") is when an attacker gets a hold of a user's cookie, allowing It's extremely common for websites to protect your password by encrypting the initial login, but surprisingly uncommon for websites to encrypt everything else. This leaves the cookie (and the user) vulnerable. HTTP session hijacking (also network, cookies are basically shouted through the air, making these attacks extremely easy.

problem is. After installing the extension you'll see a new sidebar. Connect to any Firesheep, a Firefox extension, is designed to demonstrate just how serious this Firesheep, their name and photo will be displayed. Double-click on someone, busy open WiFi network and click the big "Start Capturing" button. Then wait. As soon as anyone on the network visits an insecure website known to and you're instantly logged in as them.







#### 137

#### FBpwn

FBpwn is a Java-based Facebook profile dumper. It sends friend requests to a list accepts the invitation, it dumps all their information, photos and friend list to a local of Facebook profiles, and polls for the acceptance notification. Once the victim

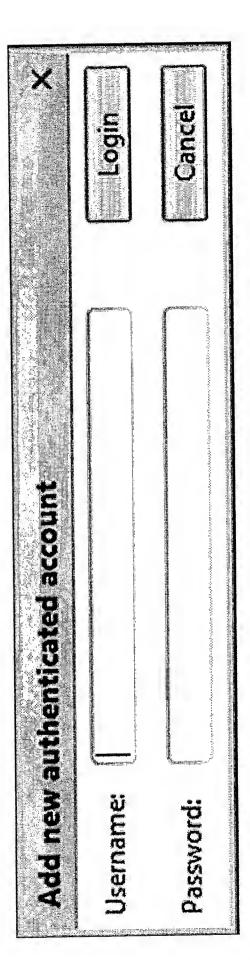
A typical use scenario is to gather information from a user profile. Available plugins FBpwn just automates the process to increase the chances of you getting the info. are just a series of normal operations that any Facebook user could manually do.

Typically, first you create a new blank account for the purpose of the project. Then, some common friends). Then the "cloning" plugin asks you to choose one of the victims friends. It will only display the picture and name of the chosen friend in the "friending" plugin works by adding all the friends of the victim (so you have authenticated account you created.

the friend to accept. As soon as the victim accepts the request, the dumper saves Afterwards, a friend request is sent to the victim's account. The dumper waits for all accessible HTML pages (info, images, tags, ...etc) for offline examining.

After a a few minutes, the victim will probably "unfriend" the fake account after he/she figures out it's a fake, but it's too late.

	Add account Remove account	Attack Language	
	Account E-mail		
on 0.1.3  Inagement   Wonitor Submitted Tasks			
Authenticated Accounts Management   Wonito			



X X X X X X X X X X X X X X X X X X X	With the profite Brown and a second and a se	
	-0.1.3\FBPwn-beta-0.1.3	Available modules  AddVictimsFriends CheckFriendRequestTask DumpInfoTask DumpInfoTask DumpThumbnailImagesTask ProfileClonerTask
Add a new task Friend URL:	Output directory: J:\DataBase\FBPwn-beta-0.1.3\FBPwn-beta-0.1.3 Polling Time 0 3 sec(s)	Selected modules

	Finished  Kunning  Waiting	STREET, THE PROPERTY OF THE PR
	100% Finished 18% Waiting 0% Waiting	ilia kirin dira mida kirin
	100% 18% 10% 10%	Seminal Statistics coloring to
	100% 100% 18%	erikise ende diskululululululululululululululululululul
		en e
	epted	of the first section of the fi
	RequestAccepted Dumping Album1/2 Pending Pending	POPPER TO THE PO
ks .	St Requirements of Pencentral Pen	
File Help Authenticated Accounts Management   Monitor Submitted Tasks	Authenticated Profile  https://www.faceb Check friend request RequestAccepted  https://www.faceb Dump all photos Pending  https://www.faceb Dump profile info Pending	COLUMN TO THE PERSON OF THE PE
Submit	https://www.faceb Check friend requentitos://www.faceb Dump all photos https://www.faceb Dump all photos https://www.faceb Dump profile info	to the second se
	Dal Ball	ne entre per per per per per per per per per p
	faceb. faceb. faceb.	design and the second s
nagem:	//www///www///www///www/	ng ngangan na ngangan na ngangan ngang
nts Mai	https://www.faceb https://www.faceb https://www.faceb https://www.faceb	The state of the s
File Help Authenticated Accoun		er verschaft den socialise
alp ticated	nticated (1)	e de de des la constante de la
토		and or delicated the second

networks and image hosting services to build a minute by minute time line of a Cree.py is a Python-based application that uses geo-location data from social person's movements. The tool was not created to assist stalkers, but to make people think twice about opting-in to geo-location features on Twitter and similar social networking sites.

location information, geo-location data from image hosting services or EXIF tags in photos posted. It currently supports Twitter and re-tweeted Foursquare check-Foleext, Shozu, Pickhut, Moby.tu, Twitsnaps and Twitgoo and extract their EXIF ins and is able to access photos on Flickr, Twitpic, Yfrog, Img.ly, Plixi, Twitrpix, Cree.py can currently retrieve information from all variants of Twitter's tweet

It then presents the results through a desktop GTK+ application using maps from Google, Virtual Maps or Open StreetMap.

K.) (4.)	Cree ny location creener
Creepy Edit Help	
Targets Map View	
Fill in the details for your targets or use the	the search function below
Twitter Username	A LESO ON THE SECOND TO THE SECOND THE SECON
Flickr UserlD	) ( xxxxxxx @xxx )
	A CALL AND AND THE PROPERTY OF
Use the form bel	below to search for twitter users if necessary
	Search
Screen Name *   Full Name *   Photo	
Use the form be	n below to search for flickr users if necessary
Search for:	Search Search for real name Clear
Username ·   Full Name ·   Location ·   Photo	

ा है।	* 10 21
Creepy Edit Help  Targets Map View	
r your targets or use the search function below	
(XXXXXXXX)	Target
Use the form below to search for twitter users if necessary	in the same of the control and
Search for: Amybeth	
Screen Name - Full Name - Photo	
re iss Amybeth	
amybeth111 amy	
Search for:    Use the form below to search for users if necessary	Clear
Full Name : Location !   Photo	

47.609721 -122.333611 2011-0 47.609721 122.333611 2011-0 48.735082 -122.470592 2011-0 48.735082 -122.470592 2011-0 48.735082 -122.469411 2011-0 48.752714 122.469411 2011-0 48.752714 122.469411 2011-0 47.70574746 -122.3264122 2011-0 47.7057474635 122.3264122 2011-0 47.435179 122.3025127 2011-0 47.4435179 122.3025137 2011-0 47.44351292 -73.78349304 2011-0 40.6451219184 73.783493042 2011-0 40.6451219184 73.783493093 2011-0	-122.333611 122.333611 -122.470592 122.470592 -122.470592	g G
122.333611 -122.470592 -122.470592 -122.470592 -122.469411 -122.480199 46 -122.3264122 4635 122.3264122 56 -122.30255127 9 122.3020195 92 -73.78349304 9184 73.783493042 6 -74.0309093	122.333611 -122.470592 122.470592 -122.470592	El Fragner La Company
-122.470592 122.470592 -122.470592 -122.469411 -122.480199 46 -122.3264122 4635 122.3264122 4635 122.3264122 36 -122.30255127 3 122.3020195 32 -73.78349304 9184 73.783493042 6 -74.0309093	-122.470592 122.470592 -122.470592 -122.470592	G liveging and the second seco
122.470592 -122.470592 -122.469411 -122.480199 46 -122.3264122 4635 122.3264122 4635 122.3264122 36 -122.326412201 56 -122.326412201 56 -72.326412201 56 -72.326412201 56 -72.326412201 56 -72.326412201 56 -72.3220195 92 -73.783493042 9184 73.783493042	122.470592 -122.470592 -122.439444	
-122.470592 -122.469411 -122.480199 46 -122.3264122 4635 122.3264122 56 -122.3255127 9 122.3025195 92 -73.78349304 9184 73.783493042 6 -74.0309093	-122.470592 -122.4694 <u>1</u> 11	
122.469411 -122.480199 46 -122.3264122 4635 122.326412201 56 -122.30255127 9 122.3020195 92 -73.78349304 9184 73.783493042 6 -74.0309093	122,469411	
122.469411 -122.480199 46 -122.3264122 4635 122.326412201 56 -122.30255127 9 122.3020195 92 -73.78349304 9184 73.783493042 6 -74.0309093	דרגסטג ניני	
-122.480199 46 -122.3264122 4635 122.326412201 56 -122.30255127 9 122.3020195 92 -73.78349304 9184 73.783493042 6 -74.0309093	177.4034TT	
-122.3264122 122.326412201 -122.30255127 122.3020195 -73.78349304 73.783493042 -74.0309093	-122.480199	
122.326412201 -122.30255127 122.3020195 -73.78349304 73.783493042 -74.0309093	-122,3264122	
-122.30255127 122.3020195 -73.78349304 84 73.783493042 -74.0309093	122.326412201	
122.3020195 2 -73.78349304 184 73.783493042 -74.0309093	-122.30255127	
2 -73.78349304 184 73.783493042 -74.0309093	122.3020195	
184 73.783493042 -74.0309093	-73.78349304	Elmen.
-74,0309093		Crimics
	-74.0309093	0007/1201 (W) 1027/120

### Module 6



# Additional Legal and Practical Issues

# Module Objectives

# Module 6 Learning Objectives:

Understand how industry-wide plans for Federated Identity services, impact investigations, as well as understand the various unresolved changing Terms of Service, and enhanced Privacy Policies will issues that law enforcement officers need to be aware of.

### Lesson Objectives:

- Acquaint the Learners with Federated Identity services planned by the major service providers.
- Acquaint the Learners with the importance of considering Terms of Service and Privacy Policies of social networking sites.
- when, how, and why law enforcement officers can use social media Acquaint the Learners with various unresolved issues related to in investigations.

## Federated Identity

- federated identity schemes such as OpenID and developing hybrid functions and moving toward Social networking sites are increasingly Facebook Connect.
- projects underway to act as Identity Authenticators > Facebook, MySpace, Yahoo! And Google all have moving to a Single Sign-In model where a user can log-into Facebook using Google credentials.
- ▶ If attribution of activity is necessary, must determine the identity provider

# Terms of Services & Privacy Policies

advocates and are adapting in a way that may not favor law enforcement. policies. Most of the policies are undergoing intense scrutiny by privacy Social networking sites have extensive terms of service and privacy

enforcement without a need for a warrant, but most sites have very brief windows of opportunity to capture information after it is deleted or ➤ Most sites permit emergency disclosure of information to law modified by the user.

service against fraud or damage, but recovery of information is extremely ➤ All sites specify exceptions to respond to legal process and protect the time and activity sensitive.

unauthorized under 1030? Employment policy cases tend to say "yes" but there are concerns that Terms of Service could transform into a privately-VI.S. v. Drew – Can failure to follow Terms of Service render access managed criminal code for site misconduct

## Unresolved Issues

- posted on a social networking site. Even if law enforcement can retrieve interpreted as an attempt to obstruct justice by deleting incriminating should be done about existing, harmful information that a client has A difficult issue for Defense Attorneys is whether anything can or the information, the fact that it existed and was destroyed could be information during a pending investigation.
- ■U.S. v. Wortman, 488 F 3d 752 (7th Cir. 2007) involved a defendant incriminating evidence that belonged to her boyfriend after learning that was convicted of obstruction of justice for destroying that he was under investigation by the FBI
- eventually move to level the playing field if social networking companies enforcement's requests for information but defense requests are frequently opposed. This may be nice for us but the courts will Social networking companies tend to cooperate with law don't find a balance.

# Unresolved Issues (continued)

- social networking site, law enforcement acts untruthfully, uses third parties Thorny ethical and legal issues can arise if, during an investigation of a to access information, or uses a fictitious identity to obtain information.
- The best rule of thumb is to stay within the Terms of Service of each social networking site.
- ▶ Griffin v. State, 2010 WL 2105801 (Md. May 27, 2010) discusses in detail requirements and methods have not been fully tested through the courts the authentication of evidence from social networking sites but the
- assistance of council (see Cannedy v. Adams, 2009 WL 3711958 (C.D. One court has held that defense counsel's failure to investigate and pursue evidence from social networking sites could be ineffective Cal. Nov. 4, 2009).
- If defense attorneys are obligated to investigate social networking leads, why aren't we?

### Module 7



## Review and Q/A

# Module Objectives

# Module 7 Learning Objectives:

Understand the key points of today's lecture, and be able to put the provided information to use and action in criminal investigations involving evidence from social networking sites.

### Lesson Objectives:

- Bring into focus the main points of today's presentation.
  - Place emphasis on key concepts which the Learners will need to obtain and use evidence from social networking sites.

# Introduction to Social Networking Sites

- What social networking is
- Various types of social networking sites
- The most popular social networking sites
- Where people share information
- How people manage their accounts
- What police departments use sites for
- Utility of social networking information
- What types of information to look for

# Overview of Key Social Networking Sites

- Social networking sites and characteristics
- Screenshots of sites and site features

## Case Studies and Review of Successful Investigations

- ✓ Outside (non-HPD) investigations
- HPD investigations aided by social networks

### 57

# Capturing Evidence and Working with Site Administrators

- Reactive versus proactive investigations
- Site visualizers
- / pipl people search site
- Printkey for screen capture
- Screen Recorder for video capture
- Considerations for undercover investigations
- ✓ U.S. v. Lori Drew- Terms of Service
- Complainants, witnesses, and police use
- Working with social network providers

# Utilities and Resources

- ✓ Metadata
- Web Spiders
- ✓ Data Aggregation and Inference
- Various people search sites
- Various information search sites
- ✓ Data harvesting tools
- When and where these tools are appropriate

# Additional Legal and Practical Issues

- Federated Identification plans
- Terms of Service
- Privacy Policies
- Unresolved Issues

### References

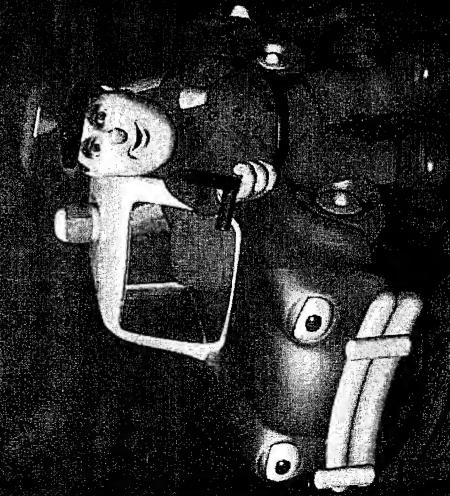
- 1) Facebook http://www.facebook.com
- Facebook Statistics http://www.facebook.com/press/info.php?statistics

- 3) MySpace http://www.myspace.com
  4) Twitter http://www.twitter.com
  5) LinkedIn http://www.linkedin.com
  6) WordPress http://www.wordpress.com
  7) Social Networking Visualization Tools http://www.lococitato.com
- 8) Social Media Usage http://mashable.com/2010/03/19/global-social-mediausade/
- 9) Connected Cops Social Media handbook http://connectedcops.net/?p=5013
- 10) How to Capture a MySpace Page for Investigative Purposes

By: Lauren Wagner and Keith Daniels

SEARCH, National Consortium for Justice Information and Statistics Jan. 2008 www.search.org





τ Φ 3	

### Houston Regional Intelligence Service Center (HRISC) Memorandum of Understanding

This Memorandum of Understanding (MOU) is entered into by the Houston Police Department and the below listed agencies, and outlines participation in the Houston Regional Intelligence Service Center (HRISC). The listed agencies hereafter referred to as "participant agencies," jointly and severally agree to abide by the terms and provisions of this MOU throughout its duration. In order to ensure aggressive capability to prevent, detect, respond and recover from a terrorist act, the Houston/Harris County region has established a regional intelligence service.

The Harris County Sheriffs Department (HCSO)
The Texas Department of Public Safety (DPS)
The Metropolitan Transit Authority Police (METRO)

### Purpose:

The purpose of this Memorandum of Understanding is to set out a common understanding and agreement of the policies and procedures that participant agencies will follow in providing a regional counter-terrorist and criminal intelligence service in the furtherance of protecting the lives and property of the citizenry. This Memorandum of Understanding is not intended to be legally binding on any of the signing parties of this document.

### Mission:

The mission of the Houston Regional Intelligence Service Center (referred hereafter also as the "Center") is to provide continuous security to our region by gathering, developing and sharing intelligence into the capabilities, intentions, and actions of terrorist groups and individuals which pose a threat to our populace and region.

### Organization - Chain of Command

### Personnel

Personnel assigned to the captioned Center will consist of a combined body of members who are assigned or attached to, or are in active association with, the Houston Regional Intelligence Service Center.

Members shall be considered as full time participants in the Center if they spend at least sixty percent of their effort towards the Center's mission and are physically collocated at the Center. Members shall be considered as Associates if they contribute to the mission of the Center and are virtually or electronically collocated with the Center.

### Direction of the Houston Regional Intelligence Service Center

All participants, acting as equal partners, acknowledge the mission of the Houston Regional Intelligence Service Center, and will work in concert towards fulfillment of the mission. The policy, program involvement, and direction of the service shall be the responsibility of the Chief of Police of the Houston Police Department or his designee who will coordinate with the designated members of the participating agencies.

### Operational Oversight & Supervision

General supervision of the personnel assigned to the Houston Regional Intelligence Service Center will be the responsibility of the participating agencies. Day to day supervision and operational oversight, however, of the intelligence service and its direction, shall be with a Houston Police Department supervisor who will act as the administrative coordinator of the center.

The responsibility for the conduct of individuals assigned to the center remains with their respective agency.

### Operational Personnel

The Houston Police Department initially agrees to assign four (4) officers to the Center, as well as provide positions for one or more officers/agents from the participating agencies. Full participating agencies will provide, at a minimum, one officer or agent or member full time to the service center. The Houston Police Department will also provide positions for a minimum of two analysts within the Center. Associate participants will designate a contact person within their agency to liaison and interact with the Center.

### Office Space, Equipment, Vehicles, Overtime

The Houston Police Department agrees to provide office space, equipment and supplies, to carry out the administrative operation of the Houston Regional Intelligence Service Center. Additional equipment required by an agency will be the responsibility of that agency.

Vehicles and overtime will be the responsibility of each individual agency pursuant to their policies.

### Procedures

### Compliance with Regulations

The Houston Regional Intelligence Service Center, and the personnel assigned there, will operate in compliance with federal regulations regarding intelligence, specifically 28 CFR Part 23 et al.

The Houston Regional Intelligence Service Center shall develop procedural guidelines to ensure operational and informational security as well as to provide for the effective and efficient operation of the Center.

### Assignment of Personnel

Personnel assigned to the Center will be assigned matters and duties related to the mission of the Intelligence Center. Continued assignment of members will be based upon performance, and will be at the discretion of the respective participating agencies in coordination with HPD.

### • Information Exchange & Intelligence Sharing

Participating agencies agree to exchange and share information to the Center in furtherance of its mission; connectivity back to the participant agency's information, database, data warehouse is required.

In order to ensure the rights of innocent citizens are not abridged, all intelligence products and intelligence sharing shall adhere to the rules in keeping with 28 CFR Part 23 et al and the "need to know/right to know" standard. To prevent compromise of intelligence products produced, access and dissemination will be controlled and all intelligence products produced will be labeled "Law Enforcement Sensitive, For Official Use Only."

### Amendments to this MOU

If the signatory parties agree, this MOU may be amended at any time in the future to include additional participating agencies.

### Duration

There is no limit as to the term of this Memorandum of Understanding. However, any party wishing to terminate participation may do so by providing written notice to the other parties of their intent to withdraw from this agreement.

Mallelle	11-15-06
By: Acting Chief of Police	Date:
Harold L. Hurtt, Chief of Police	
Houston Police Department	
$\circ$	
By:	Date: 12-15-06
Tommy Thomas, Sheriff	Date:
Harris County Sheriff's Office	
By:	Date: 2/06/2007
Honorable Robert Eckels	
Harris County Judge	
Hy: Monco . Decer Thomas A. Davis Jr., Director Texas Department of Public Safety	Date: 2- 9-07
By: Thomas C. Lambert Chief Metropolitan Transit Authority Police	Date: <u>L2-20-06</u> Department